**R. Vaishnavi**

**Professional Summary**

* Over 2 years of professional experience in **Hewlett Packard Enterprise** – Junior Developer.
* Worked for Vodafone eCare project and has an experience in Oracle Web Center Sites and Agile methodology.
* Working for Canon project and has an experience in HP Service manager.
* Gained knowledge on Java and TIBCO tools during training.
* Excellent communication and presentation skills.
* Quick learner with good listening skills and a great team player.

**Education**

* Bachelor of Technology - Information Technology - Anna University with 80% - 2014.
* Higher Secondary Certificate - Class XII, (Tamil Nadu Board of Secondary Education) with 90.16% - 2010.
* Secondary School Education - Class X, CBSE (Central Board of Secondary Education) with 82.6% - 2008.

**Technical Cognizance**

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| --- | --- | --- | --- | --- | --- | --- | --- |
|  |  | ***Technical skills*** |  |  | JAVA, HPSM, TIBCO |  |  |
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|  |  | ***Development Environment*** |  |  | Eclipse, JDeveloper, TIBCO Designer |  |  |
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|  |  | ***Database*** |  |  | Oracle 11g |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
|  |  | ***Operating System*** |  |  | Windows XP, 7 & 8 |  |  |
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**Technical Trainings & Certifications**

* Trained on Oracle Web Center Sites and Agile Methodologies.
* Completed several internal certifications on Agile Methodologies.
* Underwent internal trainings to understand TIBCO tools.
* Completed In-Plant Training on Hardware & Networking, System Administration, Software Packages at HCL career development center.
* Published a paper on the topic “A Survey of Ensuring Security in Adhoc Networks Using Threshold Cryptography” in National Level Conference on Recent Trends in Information and Communication Technology.

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**Professional Experience**

Environment

HP Service Manager

**Chennai, India**

February 2016 to October 2016

* Canon Europe is a subsidiary of Canon Inc. of Japan, a world-leading innovator and provider of imaging solutions.
* Our team is responsible for providing Access Request and Service Request Creation.
* Manage change management and incident management process.
* Our team is responsible for Daily report and weekly report generation.

**Change Manager**

**Chennai, India**

August 2014 to December 2015

**Junior Developer**

Environment

Oracle Web Center Sites, Web Center Portal

* Vodafone eCare application is Vodafone UK’s Customer Self Service Portal which enable a more personalized user experience that supports the customer lifecycle with relevant products, services and information using rules and content classifications.
* Provides various services that the customers can avail without going to the outlet.
* Our group is responsible to migrate the Web Center Portal contents to Web Center Sites.
* Our group follows agile practices and was delivering outputs based on Sprint basis (3 weeks).

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