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**IT Administrator**

**Liyakath**

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Objective:

To work in a challenging position with a progressive organization offering opportunities for growth and advancement in ***IT Support*** / **Desktop Engineer*.*** Keen to learn and implement new methods and strategies with proven results. Team player, always result oriented, fast learner and excellent written / oral communication skills

Experience Summary:

Solid 9+ years of experience in computer hardware and software installation.

Assembled Network infrastructure.

Configured various windows components, such as TCP/IP, DHCP, DNS, and FTP.

Worked as a Network Operations Engineer at ***Skytel Technologies*** Thanjavur, India from January 2016 to January 2017.

Worked as a IT Support at ***Marbeya Star International Contracting LLC***, Dubai U.A.E. from October 2010 to November 2015.

Worked as a Desktop support engineer at ***Hasof Support and Solution*** Chennai, India from March 2009 to May 2010.

Worked as a Desktop support engineer at ***Matrix Soft Solutions*** *Chennai*, India from July 2007 to February 2009.

Educational Qualification:

* **B.Sc. (Computer Science) T.U.K Arts & Science College, from 2003 to 2006 Thanjavur, Tamil Nadu, India.**

Technical Qualification:

* **MCSA (Microsoft Certified Systems Administrator)**

Installing and Configuring Windows Server 2012 -410

Administering Windows Server 2012-411

Configuring Advanced Windows Server 2012 Services – 412

Professional Experience:

**Organization**  : Skytel Technologies

**Designation** : Network Operations Engineer

**Duration** : January 2016 to January 2017

**My Role:**

* Ensure stable and reliable ISP network services (e.g. access products, service networks and core network).
* Day-to-day network performance monitoring.
* Network troubleshooting and fault analysis
* Carrier interface and escalations.
* Deployment and maintenance of network monitoring, analysis and reporting tools
* Application of configuration changes via our change control systems and processes.

Professional Experience:

**Organization**  : Marbeya Star International Contracting LLC

**Designation** : I.T Support

**Duration** : October 2010 to November 2015

**My Role:**

* Installation, Maintenance of Windows Server 2012.
* Implemented, maintenance of Active Directory.
* Configured, maintenance of Group Policy, Software deployment.
* Implemented, Maintenance and troubleshooting of DNS.
* Managing File systems, Partitions.
* Installation, Configuration & Maintenance of Fort iGATE firewall.
* Installation, Configuration & Maintenance of Bio-Metric Machine for Attendance System
* Data backup on weekly basis for Office
* Installation and Configuration of Microsoft Outlook
* Installing and Maintaining the for TALLY Software
* Set up and configure printers, scanners, and other peripherals
* Installing Anti-Virus Software and Maintenance System Security.
* Configured Linksys ADSL Router
* Backup Management, Reporting and Recovery
* Providing Remote support for project site.
* Purchasing and install the IT equipment’s as request.
* Maintaining records of software licenses and Managing and maintaining the IT Stocks
* Regularly performs system performance tuning and monitor the system.
* Troubleshooting the Network and Booting problems.
* Cabling for both telephone and computer as per requirements.

**Organization**  : Hasof Support and Solution

**Designation** : Desktop support engineer

**Duration** : March 2009 to May 2010

**My Role:**

* Installation and Configuration of All Kind of Software Applications.
* Installation and Configuration of Local and Network Printers
* Installing and Troubleshooting of LAN and WAN
* Troubleshooting of all the peripherals components and drivers.
* Configuring and troubleshooting desktops and Laptops
* Peer-to-peer (Cross Cable) and Normal cabling with Crimping.
* Attending the problems and rectifying them as per the customer Satisfaction.

**Organization**  : Matrix Soft Solutions

**Designation** : Desktop support engineer

**Duration** : July 2007 to February 2009

**My Role:**

* Assembling of Computer with Intel and AMD Processors
* Checking the Hardware Components for its Integrity.
* Assembled Network infrastructure.
* Installing and configuring of OS and Software Packages.
* Solid understanding of all phases of SMPS and UPS
* Excellent troubleshooting skills in complex software and hardware problems
* Wide knowledge of motherboard Issues.

Skills:

* Good Knowledge in MS-Office Package
* Good Knowledge in IP address planning
* Troubleshooting network issues relating to Active Directory Group policy, DHCP, DNS and TCP/IP
* Hub, Switching and Routing Concepts
* Responsible for windows updates, service packs update and Anti-Virus updates
* Managing and supporting for Windows XP, Vista, Windows 7 & 8, Windows Server 2003, 2008 & 2012

**Declaration:**

I hereby declare that all information furnished above by me is true to my knowledge.