**Yesu**

**Yesu.351921@2freemail.com**

A competent IT professional with more than 7+ years of extensive experience in Administering Windows, VMWare Systems, looking for a job change, Where I can utilize my skills in Windows Server Administration, Virtualization, Storage, Backup and Recovery services, operating systems, Security, High availability, troubleshooting, problems solving and diagnose, and enrich my knowledge, skills and experience, and contribute to make a significant change.

**Work Experience**

**TechCapital IT FZE, Umm Al Quwain, UAE**

Senior System Engineer / IT Help Desk

December 2016 – March 2017 **(Short-Term Contract)**

Team Size: 5

**Boby Chemmanur International Group, Dubai, United Arab Emirates (UAE)**

System Administrator | Data Center Engineer

September 2015 - November 2016

Team Size: 15

**Techindia Infoway Pvt Ltd., Pondicherry, India**

Sr. System Administrator | Datacenter Engineer

July-2015 to Sep-2016 (2 years 4 months)

Team Size: 10

**Kaytee Corporation Pvt Ltd, Coimbatore, India**

System Administrator | IT Administrator

June 2012 to June 2013 (1 year 1 month)

Team Size: 8

**DCL Software Ltd, Chennai, India**

**Project:** Christian Fellowship Hospital, India

Site Administrator | Technical Support Engineer

November-2007 to July 2009 (1 year 8 months)

Team Size: 5

**Premier Computers, Dindigul, India**

Computer Hardware Engineer | Tech Support

March – 2006 to May 2007 (1 Year 3 Months)

Team Size: 3

**Professional Certifications**

**Microsoft Certified Professional (MCPS)**

Configuring Advanced Windows Server 2012

**Educational Qualifications**

**Bachelor of Engineering (Electronics and Communication Engineering) in 2012 (REGULAR July 2009 to June 2012)**

Christian College of Engineering and Technology, India

**Diploma in Computer Science Engineering in 2006**

**(Regular July – 2004 to June 2006)**

Christian Polytechnic College, India

**Languages:**

**Tamil**  : Native

**English** : Professional Working Proficiency

**Malayalam** : Working Proficiency

**Personal:**

**Nationality**  : Indian

**Date of Birth** : 20-06-1987

**Marital Status** : Single

**Visa Details** : Visit Visa till March 2017

**Current Location**: Dubai, UAE

**Technical Skills**

Windows Server 2008 / 2012 : 5 Years +

Virtualization ESXI / Hyper-V : 4 Years +

VMware VSphere : 4 Years +

Active Directory / DNS / DHCP : 5 Years +

Share and Storage Management: 5 Years +

Group Policy : 5 Years +

Storage (SAN / NAS / Tape) : 3 Years +

Patch Management : 5 Years +

IT Support : 6 Years +

Hardware Troubleshooting : 7 Years +

ISMS Documentation : 3 Years +

IBM/DELL/HP Servers : 5 Years +

Backup & Recovery : 5 Years +

Symantec EPM / Mcafe : 5 Years +

Monitoring Systems : 3 Years

(Manage Engine, PRTG, Spiceworks)

Switches / Routers : 2 Years +

Office 365 / Exchange Server : 2 Years +

Apple Mac Support : 1 Year +

LAN, WAN, Wireless, VMware Esxi, VSphere, IIS, CCTV, Bio Metric, Access Control Devices, System Administration, Technical Support, Video Conferencing, Asset Management, Data Center, Remote Support, Performance Monitoring, Group Policy, High Availability.

**Courses Completed / Attending**

MCITP, CCNA, Big data and Hadoop Administrator, MCSE Private Cloud, CompTIA Linux +, Cloud Computing AWS and Azure

**WORK HISTORY**

**December 2016 – March 2017 with TechCapital IT FZE, Umm Al Quwain, UAE as Senior System Engineer / Virtualization and Storage Engineer on a (Short-Term Contract)**

**Client: Government of Sharjah – Directorate of Town Planning & Survey, Sharjah**

**Project: Implementation of Backup and Disaster Recovery**

* Implementation and Technical Support for NetBackup Backup Infrastructure
* Implementation and Technical Support for Veeam Backup and Replication Infrastructure
* Configuration, Maintenance and Support for SAN / NAS, Dell / EMC Storages and Tape Library

**Client: Government of Sharjah – Department of Culture, Sharjah**

**Project: Implementation of Bio-Metric, And Manage Engine Products**

* Installation and Configuration of Bio-Metric Devices
* Installation and configuration of Time Attendance Projects
* Installation and configuration of Storage Devices

**Client: Land Mark Group – Food Mark, Dubai**

**Project: Upgrading Apple Mac Systems**

* Upgraded Apple Mac Products Memory and Storage with SSD’s and SATA HDD’s
* Technical Support for Apple Mac Products on Call Basis

**Others:** Install, configure and Manage Fortinet Firewalls, QNAP, DELL, Nexsan Storages, Support to VMware and Hyper-V Virtual Servers for other Clients and Technical Support for Many Products and Technologies.

**Oct’2015 -- Nov’2016 with Chemmanur International Gold Palace FZE, at Dubai Airport Free zone, Dubai as System Administrator / Data Center Operator / Apple Mac Support Engineer**

* Setup and Configure Data Center in UAE and handled installations and configurations of Operating systems, Application Servers and Storage
* Manage Active Directory Users, DNS, Group Policies, FSMO Roles and support to India Data Center as well
* Better Management and Monitoring of Monitoring Systems such as Manage Engine, PRTG, Spiceworks and Resolving Issues with Corresponding team.
* Install, Configure and Maintain storages such as Dell / Nexsan SAN, DELL / Synology NAS, Server Storage, EMC Storage, and Storage for CCTV, FTP, Multimedia Etc.,
* Install, Configure and Maintaining Fortinet Firewalls
* Manage Windows and VMware Virtual Infrastructure with Multiple Virtual Machines, Better planning and Utilization of Resources.
* Monitoring backups processes across multiple backup interfaces (Netbackup, Backup Exec, TSM, Veeam Backup and Replication, Replication and Restore to Cloud).
* Diagnose and troubleshoot backup and device failures, attempt resolution in accordance with documented standard operating procedures and troubleshooting guides.
* Provide prompt response and resolution of issues arising minimizing downtime collaborating with application programmers, system programmers and hardware teams to resolve issues
* Upgrading of Apple Mac Computers and Apple Mac Desktop Support for End user issues.
* Liaise with central IT systems team in India in relation to problems experienced by local users and with systems generally and assist in the diagnosis and resolution of such problems.

**July’2013** — **Oct’2015 with Techindia Infoway Private Ltd., Pondicherry, India as Senior System Administrator / Data Center Technician**

* Provided 24\*7 Rotational and On-Call Emergency support for the Data Center for First level Issues for the Network / Server Outages.
* Effective Administration of Storage Servers, NAS and SAN Storage by ensuring high Availability.
* Quota management of Storages with Servers, FTP and CCTV Storages
* Responsible for Installation, configure, Maintain and Provide first level support for the Application servers.

**July’2013 — Oct’2015 with Techindia Infoway Private Ltd., Pondicherry, India as Senior System Administrator / Data Center Technician (Contd..)**

* Project and implementation involvement, representing Data Center Operations automation concerns and development.
* Monitoring Servers and Network Using PRTG and Windows Performance Analyzers
* Racking and stacking of servers, brocade switches, and firewalls.
* Assisted Security Manager (Physical Security) with POIs inside and outside the Data Center
* Ensured that off-site tape storage was maintained in the documented manner.
* Rotated tapes per the designated storage sequence. Received and dispatched tapes to the off-site vault storage supplier in a timely manner
* Maintained daily backup tape procedures
* Reacts in a timely matter in a multi-task operations environment to network outages as they occur
* Responsible for the installation, configuration, troubleshooting, and maintenance of server hardware and software to ensure their confidentiality, integrity, and availability.
* Maintained Documentation of All Servers and Users information and configured as per the requirements by the ISMS Audit Team.
* Created Security policies and Active Directory Account lockout policies
* Ensured audit requirements were continually monitored and all logs readily available across entire environment.
* Created and performed change requests in compliance to customer specifications.

**June’2012 — June’2013 with Kaytee Corporation Private Ltd., Palladam, India as System Administrator**

* Acted as a Single Point of contact for All Information Technology Related Activities
* Installed, Configured and Maintained Windows Server 2008 Active Directory Environment with strict group policy settings to ensure maximum protection.
* Installed and Configured Video Conferencing Systems and Security Cameras (CCTV)
* Managed PRI Phone Lines and EPA-BX Devices for internal and External Communications
* Maintained Postmaster Mail Server for Mail Communications
* Managing mail clients including configurations for Outlook Express, Microsoft Outlook and Thunderbird Mail Clients
* Created and maintained FTP for internal file transfer between Two Different offices.
* Review, monitor and upgrade existing workstations.

**Nov’2007 — July’2009 with DCL Software Ltd, Chennai, India, as Site Administrator, Government of India Tele Medicine Project site at Christian Fellowship Hospital, Tamilnadu, India.**

* Setup, Configure and Maintaining of Video Conferencing Equipment’s at the Hospital.
* Installation, Configuration and maintaining of Desktop, Laptops, Printers and Scanners and Troubleshooting.
* Arranging Seminars and Classes conducted on various places by Connecting via Video Conference systems and made interactive sessions.
* Windows Server 2003 Active Directory User Accounts Management and Technical Support to Hostpital

**March’2006 — May’2007 with Premier Computers., Palani, India as Computer Hardware Engineer**

* Installing and configuring computer hardware operating systems and applications.
* Assembling of New Desktop PC’s and Troubleshooting Hardware Issues.
* Installation, Configuring, and Troubleshooting of Printers and Scanners and replacing the defective parts.
* Following diagrams and written instructions to repair a fault or set up a system.

**Declaration**

I do hereby solemnly declare that the information and the statements furnished above in this document are true to the best of my knowledge and belief.