**CURRICULUM VITAE**

**ZEFFRELLI**

[**ZEFFRELLI.351949@2freemail.com**](mailto:ZEFFRELLI.351949@2freemail.com)

**AGE**  : 39 years old

**GENDER** : Male

**CIVIL STATUS** : Married

**DATE OF BIRTH** : September 24, 1976

**PLACE OF BIRTH** : Tacurong City, Sultan Kudarat, Philippines

**CITIZENSHIP** : Filipino

**RELIGION** : Roman Catholic

**VISA STATUS:** : Tourist

**EDUCATIONAL ATTAINMENT**

* **BACHELOR OF SCIENCE IN COMPUTER STUDIES AND SYSTEM**

**Graduated MAY 1997**

UNIVERSITY OF THE EAST, CM RECTO CAMPUS

Manila, Philippines

* **SECONDARY EDUCATION**

**Graduated 1993**

NOTRE DAME OF TACURONG COLLEGE HIGH SCHOOL DEPARTMENT

Tacurong City, Sultan Kudarat, Philippines

* **ELEMENTARY EDUCATION**

**Graduated 1989**

TACURONG PILOT ELEMENTARY SCHOOL

Tacurong City, Sultan Kudarat, Philippines

**KEY QUALIFICATIONS**  
• Over 9 years progressive experience in computer networks and cable tv/internet administration  
• Demonstrated ability to oversee the day-to-day operation of computer and cable networks  
• Proven record of establishing network specifications by conferring with users  
• Proficient in designing, implementing and maintaining enterprise load balancing solutions

**CORE COMPETENCIES**  
• Data Protection • Network Design and Monitoring • Disaster Recovery • Technical Inventory • User Administration

**AREAS OF EXPERTISE**  
• Network Diagnostic Tools  
• Protocols: TCP/IP, DHCP

• Router, firewall and VPN configuration  
• Enterprise Backup, Antivirus, and Antispam  
• LAN, WAN, Cisco firewall, VLAN and modulated switched  
• Server hardware, cabling, routing, LAN environments, PC Desktop and components

**PROFESSIONAL EXPERIENCE**

**SKTSI (Sultan Kudarat Telephone System, Inc.) – Tacurong City, PH**  
Billing Head/Senior Technician/Network Administrator | July 1997 – July 2006

• Responsible for maintaining the whole computer system and hardware  
• Responsible for the Billing System of the whole exchanges  
• In charge for the upgrading of the software in all platforms  
• Developed and installed software  
• Responsible for loading and Installing new software and system on existing equipment

• Maximized customer operational performance by resolving IT issues  
• Maintained upgrades and monitored all server and internal infrastructure equipment  
• Established network specifications  
• Maintained network performance on need basis

• Testing system to ensure the elimination of bugs and viruses

• Provide Technical support to correct software and hardware

**JVL STAR CABLE TV – Tacurong City, PH**  
Senior Technician | July 1997 – July 2006

• Responsible for installation & maintenance of Cable Internet & DSL subscribers in all exchanges  
• Provide Technical support for cable Internet & DSL in terms of trouble shooting  
• In charge of monitoring cable TV channels  
• Assist installation of receiver modulator & satellite  
• Provide technical support for cable subscribers

• Maximized customer operational performance by resolving IT issues  
• Responsible for installation, maintenance and trouble shooting of computers

**NET2GO ICAFE – Tacurong City, PH**

Supervisor | 2006-2015

* To set and maintain, the highest standards of customer service in the cafe
* To maintain and gain high sales of computer accessories
* To provide cover with the other staff as required on a daily basis, (i.e. lunch cover).
* To manage the team, and to be responsible for the presentation of the food and beverages offered for sale and completion of admin duties
* To be responsible for the monitoring and control of stocks and wastage, undertaking stock takes at regular intervals with the assistance of the management team
* To work with the management team, on purchasing and other projects as required
* To ensure good timekeeping and performance by staff, and to comply at all times with the security procedures and uniform for staff as instructed
* To assist the management team, to maintain the standards of hygiene and health and safety at all times and throughout all the catering operations

**JOLLIBEE CORPPORATION**

Service Crew 1995

**TRAINING**

* **RIHMANN – Center for Developing Training Services**
* Personal Effectiveness and Effective Customer Service – July 29, 2000 – Koronadal City
* **LUCENT TECHNOLOGIES - Bell Labs Innovations**
* Lucent BZ500 Basic O&M Training – August 6-9, 2003 – Makati City Philippines

**SEMINARS / WORKSHOPS ATTENDED**

* **CYO INTERNATIONAL**

Technical Seminar on Hybrid Fiber Coaxial Network – February 12, 2003 – Royal Mandaya Hotel, Davao City Philippines

* **PCTA – PHILIPPINE CABLE TELEVISION ASSOCIATION, INC.**

Technical Seminar for Cable Technician – November 28-29 2002 – Tia Nanang’s Filipino

Restaurant, Cagayan de Oro City

**FREELANCE PHOTOGRAPHER – 2011 to Present**

**Wedding / Special Events / Food / Places / Architectural**

Among 86 candidates of Miss Universe 28 of them showcase their beauties during the Mindanao Tapestry event at SMX Convention Center in Davao City.

**AWARDs**

* **MERIT AWARD**

Special Recognition unending effort in Technical aspects that helped alleviate the operation of the company to a better working performance and service.

* **SERVICE AWARD**

5 years of exemplary service and continued loyalty.

* **1st PLACE – F’LOMLOK FESTIVAL (Photography Competition)**

Polomolok, South Cotabato – September 30, 2014

* **1st PLACE – KALILANGAN FESTIVAL 2014 Online Photography Contest**

General Santos City – February 2014

* **3rd RUNNER-UP – GLAN CENTENNIAL ONLINE PHOTOGRAPHY CONTEST**

Street Dancing Category – Glan, Sarangani Province November 7, 2014

* **3rd PLACE – TALAKUDONG FESTIVAL CATEGORY**

Tacurong City, Philippines September 18, 2013

**HIGHLIGHTS EXPERIENCE**

**Photographer of 28 Miss Universe 2016 candidates during Mindanao Tapestry event at SMX Convention Center in Davao City Philippines.**

**REFERENCES AND AUTHENTICATED DOCS ARE READY ANYTIME WHEN ASKED**