RESUME

RAJAKUMAR

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**CAREER OBJECTIVE**

To secure a challenging position as a experienced where I can effectively contribute my skills as a Computer and Network Professional which will help me to explore myself fully and realize my potential and willing to work as a key player in challenging & creative environment.

**TECHNICAL SKILLS**

* H a r d w a r e : Desktops, Servers, Laptops, Modems, Network Cards, Mother Boards, Printers, Scanners, Routers, Switches
* Operating S y s t e m s : Windows2003,2008,2012, Windows /XP/7/8/10
* Protocols: TCP/IP, NetBEUI, DNS, DHCP, Ethernet.

**EXPEREINCE SUMMMARY**

**Employer: Adecco India Pvt ltd**

**Designation: System Engineer**

**Duration: February 2015 to January 2017**

* Configuring and troubleshooting of desktop environment.
* Configuring and troubleshooting MS outlook, outlook express and backup.
* Installing and troubleshooting network printer and scanner.
* Maintenance and troubleshooting of VPN connectivity.
* Install & Configure IP phones such as Mitel and Cisco.
* Raising & Maintaining incident tickets and problem record.
* Installation of computer hardware and software for CCTV camera   
  CCTV maintenance.
* Cable pulling cat6 cable and fiber optic cable.
* Fiber Optic Splicer and cat6 termination.
* Responsible for Maintenance Closed-circuit television (CCTV) and Intruder Alarm Operator and Installer and ACCESS CONTROL SYSTEM.
* CCTV/IP security cameras installation, centralized backup and maintenance.
* DVR & NVR network design and auto sync over remote location.
* CCTV monitoring room resigning and network implementation.
* LAN, VLAN, WLAN implementation, management and troubleshooting etc.
* Operation and administration of Symantec products (central antivirus, Email gateway, Enterprise vault cluster).
* Designed, Install and configure a backup solution using Symantec net backup.
* Configuring and maintaining DNS and DHCP and video conferencing.
* Configuring, Maintaining and troubleshooting of Desktop and Laptop.
* Maintain records of obsolete IT equipment at assigned location for shifting to system workshop.
* TCP/IP sub netting and configuring IP addresses.
* Install /IP protocol and configure its advance property
* Provided functional and technical support, troubleshooting and diagnosing hardware and software problems, including desktop, laptop, LAN, and remote systems.
* Creation and management of Domain and user accounts as well as assign access rights and permission to use internet facility.

**Employer: INFOSERVICES**

**Client: Bharhi Airtel ltd**

**Designation: IT- Support**

**Duration: August 2013 TO February 2015**

* Working Knowledge of network or domain related issues.
* Monitoring the tickets through BMC Remedy (R8) Incident and Service request call every day and resolving the ticket within SLA time period.
* Monitoring service request tickets through SRMS tool and resolving the ticket within SLA time period.
* Installation of Antivirus, Patches & Updates from Backend side & front end both.
* Configuring patch management of windows and enabling software deployment.
* Configuration of MS outlook & express Troubleshooting Outlook,(Exchange, POP3).
* Performed troubleshooting, diagnosing, solving and replacing parts.
* Performed maintenance on copy machines, Xerox scanner, printers, etc.
* Install operating system Windows 7, Windows XP etc.

**QUALIFICATION:**

* SSLC, Baren Bruck. Hr Secondary school with 76%.Tamilnadu,India.
* HSC, Baren Hr Secondary school with 72%.Tamilnadu, India.
* Bachelor of Information Technology from JACSI college of Engineering with 67%.Tamilnadu,India.

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