AREAS OF EXPERTISE

Cisco Router

Cisco Switch

Hardware Management

Network Management

Switching

Routing

PROFESSIONAL

CCNA

BSCS

PERSONAL SKILLS

Customer Support Skills. Good Documentation Skills. Good Organization and Management Skills.

PERSONAL DETAILS

Zaheeruddin Babar Siddiqui Islamia English School, Defence Road, Abu Dhabi, United Arab Emirates

Religion: Islam

DOB: 14/01/1993

Nationality: Pakistani

BABAR.352948@2freemail.com

PERSONAL SUMMARY

An enthusiastic IT professional owning the necessary drive and determination needed to resolve complex IT issues, possessing effective organisational skills, excellent working knowledge of technologies and a commitment to keep up-to-date with the latest developments in the IT field. Can also provide motivation and guidance to both technical and non-technical colleagues and clients.

Now looking to secure an IT position that will allow me to display my exceptional analytical, problem solving and technical skills.

KEY SKILLS AND COMPETENCIES

Have a good technical IT background.



Working knowledge of major IT and network hardware and software components.



Ability to explain technical issues clearly to non-technical colleagues.



Thorough work on MS Office.



Strong command over Adobe Illustrator, Adobe Photohsop, Adobe PremierPro, Adobe Audition and 3ds Max. Fluent communication in English and Urdu.



Excellent typing speed in English, Urdu and Arabic.



WORK EXPERIENCE

September 2016 - February 2017:



IT & Network Administrator, Eureka Multimedia, Rawalpindi.

Responsibilities included, but not limited to:

Hardware installation and repair (when required).



Software installation.



System installation.



Troubleshooting system and network problems and diagnosing and solving hardware or software faults. Replacing parts as required.



Prioritizing and managing several open cases at a time.



Configuring and installing various network devices.



Cables installation.



Performing network maintenance and system upgrades.



Monitor performance and ensure system availability and reliability.



Setting up multi-displays.



Respond to staff requests for assistance, assess seriousness of the problem, identify if it can be fixed in-house or if it needs external technical support assistance.



Administer computers, printers, router and switch to make sure all are working perfectly.



Keep a report of events including tech support callouts, what the problem was, what steps they took and whether it worked.



HOBBIES

Table Tennis

Cricket

Badminton

Current Affairs

ACADEMIC QUALIFICATIONS

Cisco Certified Networking Associate (Routing & Switching)



(yet to appear in examination).

Bachelors of Science in Computer Science.



Air University, Islamabad, 2012-2016.

A Levels - Edexcel International



Maths, Physics, Chemistry and Biology.

Islamia English School, Abu Dhabi, U.A.E., 2009 - 2011.

O Levels - Edexcel International



Maths, Economics, Physics, Chemistry and Biology.

Islamia English School, Abu Dhabi, U.A.E., 2008.

PROJECTS

Cypher Text Encryption.



Bank Management System.



Hotel Management System.



Automatic Number Plate Recognition System (Final Year Project).