**curriculum vitae- Mechanical Engineer**

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| **NAJI****NAJI.353235@2freemail.com** |  | **113   Pix** |

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| **Career Objectives** |

To be a part of a dynamic organization that provides a stimulating working environment and opportunities to enhance my skills and enable me to impart my best to the organization.

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| **Educational Qualifications** |

**B-Tech- Mechanical Engineer,** University of Kerala, 2007 – 2011.

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| **Professional Experience** |

**Design Engineer:** Formshor solutions – Outsourcing for RMD (September2016 – March 2017)

**Job Duties and Responsibilities**

* Create and drafting structural and frame work designs.
* Research new development and innovations.
* Turning idea of those researches into technical plans.
* Considering cost effectives and safety of new designs.
* Modify and analyse designs.
* Projects Assisted in Middles East
1. Al-Furjan(Dubai) Residential Building- Table prop
2. Al-Quos (Dubai) Slab Support For water Tank – Rapishor supporting system
3. Royal Atlantis resort (Palm Jumeirah – Dubai) – Alshor supporting system
4. Rixos Hotel (Saadiyat Abu Dhabi) Slab support - Rapidshor supporting system
5. New IKEA store Project(Salmabad Bahrain) Kwikstage supporting system

**Digital Interactive Specialist**: [24]7 CustomersPvt. Ltd – (December 2014 –August 2016)

**Job Duties and Responsibilities**

* Online Technical Support and Assistance.
* Interacting with clients and Determining as well as clarifying there description of symptoms.
* Deliver prompt and professional solutions for inquires.
* Research, prioritize and resolve issues in timely and accurate fashion.
* Maintain documentation of inquiries and responses for reference.
* Maintain broad knowledge in all company products, services and promotions.
* Identify and implement new process plan to improve service.
* Maintain procedures and processes for first level problem determination
* Work as a team to address and resolve the issues efficiently.
* Ensured Client Satisfaction.

**Maintenance Engineer:** HUL (January 2014 – December 2014)

**Job Duties and Responsibilities**

* Planning and undertaking scheduled maintenance
* Responding to breakdowns&diagnosing faults
* Supervising engineering and technical staff
* Obtaining specialist components, fixtures or fittings
* Maintaining statistical and financial records
* Managing budgets&creating maintenance procedures
* Ensuring compliance with health and safety legislation
* Managing stocks of supplies and equipment.

**Service Advisor:**Honda India (March 2013 – January 2014)

**Job Duties and Responsibilities**

* Greeting customers and scheduling service appointments.
* Cataloguing customers concerns and comments.
* Writing services orders and description of problems and repairs.
* Translating customers repair problem into standard repair technology.
* Checking maintenance records and examining service schedules.
* Verifying warranty and service contract coverage.
* Developing estimates by costing materials, supplies and labour.
* Implementing new plans to improve service quality
* Final inspection of the vehicle before being delivered to the customer.
* Ensured Customer Satisfaction.
* Ensured Client Satisfaction.

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| **IT Skills** |

* Microsoft Office, Mac.
* Operating System: Windows
* Use of internet and allied application
* Use of computer in various areas of work

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| **Software Proficiency** |

* AUTO CAD
* Pro/E
* ANSYS
* PRIMEVERA

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| **Achievements** |

* Certification in Product Design & Analysis ( CAD Centre)
* Certification in PRIMAVERA (Project Management)
* Attended SAT level 2 held by Honda Division

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| **Areas Of Interest** |

* Manufacturing & Production Technology
* Maintenance & Service
* Construction & Infrastructure
* Drafting,3D designing & Analysis
* Technical support & assistance

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| **Strengths** |

* Dedicated to the job assigned.
* Ability to work under immense pressure.
* Good communication skills and interactive.
* Self-confident, Convincing ability

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|  **Academic Main Projects Done** |

* **Optimization of Drum filters:** The main aim of this project was to improve the efficiency of drum filters. This was successfully carried out in a titanium dioxide plant. Three methods were introduced for the same.
* **Hybrid Vehicle Design:** The project was on hybrid vehicles, in which I mainly focused on the design for using two different kinds of energy sources.

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| **Seminars Conducted** |

* **Water Jet Cutting**( Cutting Process using mixture of water and specific granules)

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| **Personal Information** |

Date of Birth : 14-January-1989

Marital Status : Single

Religion :Islam

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| **Declaration** |

I hereby declare that the information furnished above is true to the best of my knowledge.