Imran

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**PROFESSIONAL PROFILE**

* Over 10 years of professional experience in System and Security Administration.
* In-depth understanding of Server management and with exposure in IT Operations, ITIL Process, System Administration, Infrastructure Setup and Support, project planning, monitoring, Documentation, Customer Need Analysis, IT Operations and Service Delivery.
* High-performing with proven professional experience in System Administration, Troubleshooting, System Configuration, & Technical Support Operations targeting optimal operational performance & client satisfaction.

Operating System: Windows 9x/NT/2000/XP/2003/2008/Win 7/2012.

UNIX (HP UX 11i, True 64, Solaris 9/10/11, AIX),

Linux (Fedora, Suse 9/10/11/12 and RHEL 4/5/6/7).

Server Hardware: HP, IBM, DELL, HP ProLiant DL380 G5/G6/G7/G8/G9,

HP Blade System c7000, Integrity BL860c, ProLiant BL460c,

HP rx8640, rx8620, rx6600, rx2660

IBM Blade Center HS22, HP Blade System c7000.

IBM System x3550, IBM System x3650.

Cisco UCS C210/C220/C240 Servers and MCS Servers.

Storage: HP EVA, 3PAR, IBM Storage DS3400,

 HP 3PAR InServ F400, HP 3PAR 7200

HP D2D System. EMC NAS, HP NAS

Virtualization: VMware VSphere, ESX Server

Oracle VM Virtualization, Microsoft Hyper-V 2008/2012.

Software: MS Office 2003/2007/2013/2016/365 ProPlus,

MS Project 2003/2007/2013. Symantec Ghost,

Symantec Backup Exec, Symantec VeritasNetBackup 6.5/7.5,

Symantec End Point Protection Manager 10/11/12, NT Backup, Oracle, MS SQL, MS ISA, MS Exchange 2007/2010/2013,

Cisco CUCM

**PROFESSIONAL CERTIFICATION**

* **VMWare Certified Professional 6 -Data Center Virtualization(VCP6-DCV)**
* **ITIL Foundation Certified** in IT Service Management
* **Microsoft Certified Solutions Expert(MCSE)** inWindows Server 2012.
* **Microsoft Certified Solution Associate(MCSA)** in Windows Server 2012.
* Microsoft Certified IT Professional Enterprise Administrator**(MCITP)** in Server 2008.
* **HP-UX Certified System Administrator (HP-UX CSA**) having 94%

HP.

* **Cisco Certified Network Associate** (**CCNA**) having 88.5 %.
* Microsoft Certified System Administrator **(MCSA)** in Windows Server 2003/2008.

**WORK EXPERIENCE**

* Working as **Senior Systems Administrator** (Window, Linux, VMWARE and Veritas) in

**Reliance Communications Limited**at Kolkata from Oct 2016 to still continuing.

Job Location: **Kolkata, India.**

# WORK DETAILS

* Planning, Maintaining and troubleshooting IT systems and infrastructure.
* Managing and troubleshooting Windows,Linux, VMware and Unix servers.
* Designing, Implementing and Troubleshooting of the Directory Services (ADS).
* Managing Domain Controllers in Windows Server 2008 and 2012.
* Implementing, configuring and troubleshooting Group Policies in Domain Controllers in Windows Server 2008/2012.
* Performing daily activities tasks in HP UX, Linux and Windows Servers.
* Managing and administrating the central Symantec Antivirus Server running Symantec Endpoint Protection Suite.
* Managing and troubleshooting Symantec Brightmail Messaging Gateway.
* Managing administrating and monitoring system securities.
* Configuring, Managing and Troubleshooting VERITAS NetBackup Servers.
* Administrating and Configuring NAS/SAN Storages from HP/IBM/EMC.
* Administrating and managing IBM Blade Center HS22 and HP Blade System c7000.
* Administrating and Troubleshooting HP D2D Backup System for Online backup.
* Managing and monitoring all server and performances by using ManageEngineOpManager, HPOV and other third party tools.
* Managing and administrating the CISCO Unified Communication System.
* Managing troubleshooting Cisco Contact Center.
* Good knowledge in Cisco ICM, CVP, Call Manger, CVP and Call Flow.
* Managing Call Recording Systems- Verint Witness Call Recording Systems.
* Designing, Implementing and Troubleshooting of DNS DHCP in Windows Servers.
* Following procedures as per the ITIL Standard.
* Administrating and troubleshooting VMware ESX Server and Virtual Servers.
* Administrating and troubleshooting MSHyper-V Server and Virtual Servers.
* Administration and Configuration of Citrix XenServer
* Configuring and troubleshooting ISA Server.
* Write shell scripts for various system administration tasks.
* System performance, Backup & Restoration, applying patches, Disk space management, user management, batch job scheduling, LVM configuration, Clustering issues, File system housekeeping. The overall job is related to UNIX operation & system administration.
* Supervising Technical Support team in All Windows Desktop Issues.
* Provide technical training to solve desktop related issues.
* Monitor and supervise all Data Center solutions.
* Coordinate with vendors and resource engineers and ensure effective completion of all installation hardware at various Data Centers.
* Monitor all issues in Data Center and escalate issue to appropriate department to ensure effective resolution.
* Supervise all equipmentsin Data Center such as ACs, alarm system and firefighting tools.
* Enterprise Backup planning and implementation.
* Worked as **IT Systems Administrator** (UNIX, Window, VMWARE and Veritas) in

**The Group Securities** at Doha from Jun 2009 to Sept 2016.

Job Location: **Doha, Qatar.**

# WORK DETAILS

* Planning, Maintaining and troubleshooting IT systems and infrastructure.
* Managing and troubleshooting Windows,Linux, VMware and Unix servers.
* Managing and administrating the CISCO Unified Communication System.
* Designing, Implementing and Troubleshooting of the Directory Services (ADS).
* Managing Domain Controllers in Windows Server 2003, 2008 and 2012.
* Implementing, configuring and troubleshooting Group Policies in Domain Controllers in Windows Server 2003/2008/2012.
* Performing daily activities tasks in HP UX, Linux and Windows Servers.
* Managing and administrating the central Symantec Antivirus Server running Symantec Endpoint Protection Suite.
* Managing and troubleshooting Symantec Brightmail Messaging Gateway.
* Managing administrating and monitoring system securities.
* Configuring, Managing and Troubleshooting VERITAS NetBackup Servers.
* Administrating and Configuring NAS/SAN Storages from HP/IBM/EMC.
* Administrating and managing IBM Blade Center HS22 and HP Blade System c7000.
* Administrating and Troubleshooting HP D2D Backup System for Online backup.
* Managing and monitoring all server and performances by using ManageEngineOpManager, HPOV and other third party tools.
* Managing troubleshooting Cisco Contact Center.
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* Designing, Implementing and Troubleshooting of DNS DHCP in Windows Servers.
* Following procedures as per the ITIL Standard.
* Administrating and troubleshooting VMware ESX Server and Virtual Servers.
* Administrating and troubleshooting MSHyper-V Server and Virtual Servers.
* Administration and Configuration of Citrix XenServer
* Configuring and troubleshooting ISA Server.
* Write shell scripts for various system administration tasks.
* System performance, Backup & Restoration, applying patches, Disk space management, user management, batch job scheduling, LVM configuration, Clustering issues, File system housekeeping. The overall job is related to UNIX operation & system administration.
* Supervising Technical Support team in All Windows Desktop Issues.
* Provide technical training to solve desktop related issues.
* Monitor and supervise all Data Center solutions.
* Coordinate with vendors and resource engineers and ensure effective completion of all installation hardware at various Data Centers.
* Monitor all issues in Data Center and escalate issue to appropriate department to ensure effective resolution.
* Supervise all equipmentsin Data Center such as ACs, alarm system and firefighting tools.
* Enterprise Backup planning and implementation.
* Worked as **IT Systems Administrator** (UNIX, Window, VMware) in

**GBM (Gulf Business Machine)** at Doha from Jul 2008 to Jan 2009.

Job Location: **Qatar Petroleum, Messaieed,Doha, Qatar.**

# WORK DETAILS

* Planning, Maintaining and troubleshooting Windows, UNIX and Linux servers.
* Designing, Implementing and Troubleshooting of the Directory Services (ADS).
* Managing Domain Controllers in Windows Server 2003 and 2008.
* Implementing, configuring and troubleshooting Group Policies in Domain Controllersin Windows Server 2003/2008.
* Performing daily activities tasks in HP UX, Linux (RHEL 4/5) and Windows Server environments.
* Configuring, Managing and Troubleshooting VERITAS NetBackup Servers.
* Administrating and Configuring NAS/SAN Storages from HP/IBM.
* Administrating and Troubleshooting HP D2D Backup System for Online backup.
* Designing, Implementing and Troubleshooting of DNS, DHCP and WINS in Windows Servers.
* Administrating and troubleshooting VMware ESX Server and Virtual Servers.
* Configuring and troubleshooting ISA Server.
* Managing and administrating the central Symantec Antivirus Server running Symantec Endpoint Protection Suite.
* Write shell scripts for various system administration tasks.
* Monitoring all server and performances by using ManageEngineOpManager.
* System performance, Backup & Restoration, applying patches, Disk space management, user management, batch job scheduling, LVM configuration, Clustering issues, File system housekeeping. The overall job is related to UNIX operation & system administration.
* Supervising Technical Support team in All Windows Desktop Issues.
* Provide technical training to solve desktop related issues.
* Enterprise backup planning and implementation.
* Worked as **System Administrator** in **HEWLETT PACKARD INDIA PVT LTD** at Jamshedpur from Jan 2006 to Jul 2008.

Job Location: **Tata Steel, Jamshedpur.**

# WORK DETAILS

* Planning, Maintaining and troubleshooting Windows, UNIX and Linux servers.
* Maintaining HP-UX 9000, rp and rx series servers with HPUX 11i Environment.
* 24X7 Onsite Support to ensure service level agreements are met, System performance, Backup & Restoration, applying patches, Disk space management, user management, batch job scheduling, LVM configuration, Clustering issues, File system housekeeping. The overall job is related to UNIX operation & system administration.
* Performing daily activities tasks in HP-UX 11i, TRUE64, Linux and Windows Server environments.
* Managing SAP Server running in Unix servers and backups.
* Creation of Users and Groups and implementation of various security issues in HP UX 11i Servers, Linux and Compaq True 64 UNIX Servers.
* Installing, configuring and troubleshooting VMware Server, workstation and ESX Server.
* Designing, Implementing and Troubleshooting of the Directory Services (ADS).
* Managing Domain Controller and ADC and its roles in Windows 2003 Servers.
* Designing, Implementing and Troubleshooting of DNS, DHCP and WINS in Windows Servers.
* Write shell scripts for various system administration tasks.
* Database Backup and restoration.
* To provide technical assistance to junior staff
* Performing Technical Support in All Windows Desktop Issues.
* Worked as **System & Network Administrator** in **RAVI SOFTWARE SERVICES PVT LTD**, at Jamshedpur from Jan 2004 to Dec 2005.

# WORK DETAILS

* Designing, Implementing and Troubleshooting of the Directory Services (ADS).
* Managing Desktop, Printers, Servers and Network devices.
* Technical Support to Solving all Windows Desktop issues.
* Planning and Maintaining Linux and UNIX servers.
* Managing Domain Controller and ADC and its roles in Windows 2003 Servers.
* Designing, Implementing and Troubleshooting of DNS, DHCP and WINS in Windows Servers.
* Designing, Implementing and Troubleshooting the PCs in the Network.
* Configuring and troubleshooting various Servers in Windows and Linux machines.
* Performing daily activities tasks in Linux and Windows Server environments.
* Configuring and troubleshooting the Network.
* Planning and implementing software rollouts, Patch management, and OS deployments/upgrades, Unattended/Kickstart Installations.
* Backup planning and implementation.

**ACHIEVEMENTS**

1. Project developed in **“Library Management System”** in C-Programming Language inBS (IT) 1st year.
2. Project developed in **“VPN (Virtual Private Network)”** on Microsoft Windows 2000 Server/Advance Server in BS (IT) 2ndyear.
3. Project developed in “**IIS (Internet Information Services)”** on Microsoft Windows 2000 Server/Advance Server in BS (IT) 3rd year during my **Industrial Internship** for **JMT Auto Ltd.**

**EDUCATIONAL QUALIFICATION**

* + Completed**MBA (IT)**from ManavBharti University, HP, India in year 2016.
	+ Completed **BSC (IT)** with 1st Division with distinction having specialization in Network Engineering from Utkal University, Odisha, India in year 2004.
	+ Passed 10+2 Science (PCM) from Council of Higher Secondary Education, Odisha, India in year 2001.
	+ Passed Matriculation from Board of Secondary Education Odisha, India in year

**STRENGTHS**

* Good communication skill and adaptability to any business environment.
* Goal oriented and consistent track record of timely completion.
* A fast learner and like working in team.

**HOBBIES**

* Learning new things & technologies and travelling.