Seid.355175@2freemail.com

Seid

**EDUCATION and QUALIFICATIONS**

BSc in Computer Science: Eritrean Institute Technology ; Sep. 2008 – Jun. 2012

Record of Achievement: IF1 Insurance, Legal and Regulatory

Certificate of participation: Macros for professional spreadsheet applications modeling

Experience: IT System Administrator, hardware and software maintenance, user support in National Insurance Corporation of Eritrea Sh. Co ; Aug 2012 – October 2016

***Key Contributions:***

* Reengineered company’s systems setup, optimizing system performance, installing upgrades, establishing system monitoring and maintaining security protocols.
* Ensured that all server hardware, operating systems, software and procedures aligned with organizational standards and strategic business plan.
* Trained employees across multiple departments on network operations including log-in procedures, network management software, permissions, printing issues, security and use of software.

**SUMMARY OF PROFESSIONAL EXPERIENCE**

I have a total of over 4 years’ experience in working in the field of Information technology in insurance company From August 2012 to October 2016. During this period I have assigned in the first six month in claims department and the next 5 month in motor underwriting in order to understand the scope of work of insurance business from the IT point of view, after that returned to the IT department and worked in project of data migration from insurance existing system to a new purchased system, apply system testing, raise ideas to customize the new software according to our needs and report to the general manager. At the last year of my staying in National Insurance Corporation of Eritrea I have worked as IT system administrator.

**SKILLS**

Computer Literacy: proficient in software maintenance and networking, programming, Database, effective skills in Microsoft office application.

Language:Arabic and English fluent in speaking and writing.

**HOBBIES and INTERESTS**

Surfing on internet, Reading books, watching News and Football matches also hearing classical music’s

Reference :  Available upon request