**MOHAMMED**



[**MOHAMMED.355886@2freemail.com**](mailto:MOHAMMED.355886@2freemail.com)

**MS DYNAMICS NAVISION TECHNO-FUNCTIONAL SUPPORT**

A talented Navision Techno-Functional support Executive seeking to work in a friendly environment where I can freely contribute my skills in Dynamic NAVISION ERP

**CORE COMPETENCIES**

* 3+ years of experience in ERP software (Microsoft Dynamics Navision, Ls Retail 2009&2015)
* Implementation, Maintenance and Support of ERP
* Migration of ERP and NAV systems
* Experience of implementing and support of Financials, Sales Order/ Purchase Order Processing / Inventory/ HR and F&B
* Experience in programming, development, testing, Implementation, training and support functions
* Excellent Business Analysis skills including writing of Functional Specifications and Training Manuals
* ERP Retail setup for the outlets
* Implemented ERP on 10 different companies with Outlets at different intervals
* Client requirement analysis, system analysis, documentation and database designing

**PROFESSIONAL EXPERIENCES**

**NAVISION ERP SUPPORT,**

**ALFAHIM AVENUE GROUP,**

**Dubai. UAE (From March 2013 to Oct 2016)**

* Provided assistance in migration of ERP and NAV systems.
* Implementation & Support of Microsoft Dynamics Navision in Retail and Distribution Domain.
* Configure the companies, Customized, Testing and Go Live.
* POS Store Roll out and support.
* Installation of ERP software on client sites and Support the Users in Navision processes.
* Responsible for Technical/Functional support of ERP Modules Order Processing/ Sales/ Distribution/ Inventory Control/ Accounts Management/ HR and Food&Beverage.
* Executed on-site support services and provided delivery of quality solutions.
* Preparation of Reports.
* Managing and monitoring of backups in multiple locations.
* Hands on Experience in Desktop\Laptop support.
* Hands on support for System & Network to end user

**COMPLETED PROJECTS.**

**Project One:**

* MS Dynamic NAV Implementation in ALFAHIM MILLENIUM INVESTMENT LLC a Dubai based company
* Modules – [Financial Management, Payables, Receivables, Inventory, Fixed Assets, Point Of Sales, Purchase, Sales and Marketing]
* Roles - Requirement Analysis, Functional Requirement Mapping, Customization, Data Porting for Master Data and Opening Balances. Training for Key Users, Auto Backup Setup for MS SQL server
* Product/s Implemented: NAV 2015 Role Tailored Client (RTC) & LS Retail NAV 2015 Classic , MS SQL Server 2014 and Dot Net Utilities
* Implementation Locations: Multiple (Head Office, Warehouses and Stores)

**Project Two:**

* MS Dynamic NAV Implementation in INBEATY Distribution LLC a Dubai based company
* Modules – [Financial Management, Payables, Receivables, Inventory, Fixed Assets, Point Of Sales, Purchase, Sales and Marketing]
* Roles - Requirement Analysis, Functional Requirement Mapping, Customization, Data Porting for Master Data and Opening Balances. Training for Key Users, Auto Backup Setup for MS SQL server
* Product/s Implemented: NAV 2015 Role Tailored Client (RTC) & LS Retail
* NAV 2015 Classic ,MS SQL Server 2014 and Dot Net Utilities
* Implementation Locations: Multiple (Head Office, Warehouses and Stores)

**Project Three:**

* MS Dynamic NAV Implementation in IMC Middle East Gifts trading a Dubai based company
* Modules – [Financial Management, Payables, Receivables, Inventory, Fixed Assets, Point Of Sales, Purchase, Sales and Marketing]
* Roles - Requirement Analysis, Functional Requirement Mapping, Customization, Data Porting for Master Data and Opening Balances. Training for Key Users, Auto Backup Setup for MS SQL server
* Product/s Implemented: NAV 2009 Role Tailored Client (RTC) & LS Retail NAV 2009 Classic ,MS SQL Server 2008 and Dot Net Utilities
* Implementation Locations: Multiple (Head Office, Warehouses and Stores)

**Project Four:**

* MS Dynamic NAV Implementation in Alfahim Delights a Dubai based company
* Modules – [F&B, Financial Management, Payables, Receivables, Inventory, Fixed Assets, Point Of Sales, Purchase, Sales and Marketing]
* Roles - Requirement Analysis, Functional Requirement Mapping, Customization, Data Porting for Master Data and Opening Balances. Training for Key Users, Auto Backup Setup for MS SQL server
* Product/s Implemented: NAV 2015 Role Tailored Client (RTC) & LS Retail NAV 2015 Classic ,MS SQL Server 2008 and Dot Net Utilities

**EDUCATION:** Bachelor of Engineering Degree in Computer Science

**TRAININGS / WORKSHOPS**

* Microsoft Dynamics NAV 2009 & 2015Administration & Configuration (RTC & Classic)
* MS SQL Server 2005 server , MS SQL server 2008 server and MS SQL server 2014 server
* Microsoft Visual Studio 2012.

**TECHNICAL SKILLS**

* Software :MS Dynamics NAV 09&15 , MS OFFICE 2007 , 2010 and 2013
* Web Technologies :HTML and VB.NET
* Operating Systems :Windows(2008 Server, 10, 8, 7 , 2003, 2000, XP) , IOS , Android
* Languages :C, Java, Dot Net and Html
* Database :MS SQL ,Oracle 9i

**DECLARATION:**

I hereby declare that the above mentioned statements and details are true and correct to the best of my knowledge.

Mohammed