**CURRICULUM VITAE**

AGNES

EMAIL: agnes.357729@2freemail.com

NATIONALITY: KENYAN

CONTACT: C/o 0503718643

**OBJECTIVES**

Seeking challenging and rewardingwork as a bar waitress,whereby I could utilize, perform and accomplish,and where I can enhance my knowledge and contribute to the growth of the organization with my skills and experience.

**SKILLS AND QUALIFICATIONS**

* Strong attention for detail with proven ability to quickly learn all aspect of new menus and specialties.
* Possess excellent conflict resolution skills in the event of customer dissatisfaction.
* Talented at serving food safely, securely and gracefully.
* Solid experience working with people from all cultures and backgrounds.
* Excellent communication knowledge and interpersonal skills -at all levels.

**PROFESSIONAL EXPERIENCE**

**ARABIAN RANCHES GOLF CLUB DUBAI**(Jan 2017 to date)

Currently working as a waitress.

**S Hotel Seef, Bahrain**

*Bar and Restaurant Waitress* *February 2015 –Dec2016*

* Working knowledge of wines, cocktail mixes, and other bartending skills.
* Taking orders on slips, memorize orders, or enter orders into computers for transmittal to kitchen staff in a 80+ seat restaurant.
* Excellent math skills, able to calculate and split bills in the POS.
* Clean all work areas, equipments, and ensure they are stored appropriately.
* Perfected menu presentation skills, providing customers a holistic understanding of the menu leading to more sales
* Answering phones calls to take reservation or to go orders.
* Consistently receives excellent satisfaction rating on customer feedback surveys.
* Completed 800bd per day of transactions with 100% accuracy.

**SWISS BEL-HOTEL Seef, Bahrain**

*Waitress* June 2014 Jan *2015*

* Ensured 20 tables receive their drinks and food as requested in a timely manner.
* Ensure that all before/ after cutlery service is completed to the correct standard.
* Maintaining cleanliness of all equipment used during shifts.
* Stockings service areas with supplies such as coffee, food,tableware, and linens etc.
* Ensuring supplies are at minimum per stock is enough for the next' day operation.
* Setting up buffet, ala carte table or any food service equipment required.
* Completed over 500bd per day, ensuring all department level billing, cashiering and cash float procedure.
* Maintained a complete understanding of the hotel's policy relating to fire,safety and health, and ensuring all precautions are taken to safeguardagainst incident for areas under my supervision.

**DUBAI INTERNATIONALAIRPORT Dubai, UAE**

*Catering* Aug2012 -*April 2014*

* Provided timely catering service for 15 aircraft per day with no mishaps.
* Restocked shelves and completed inventory of supplies and perishable goods with 100% accuracy.
* Assisted team members in safe transport of heavy loads during increment weather conditions.
* Coordinating with other team mates for quick and efficient services.

**ADDITIONAL SKILL**

.Team player who is able to adapt to highly dynamic and changing situations

* Computer literate with knowledge of word and excel.
* Fluent in English ( speaking /writing )

 (References available upon request )