**NAME:** [**ATESUH.359116@2freemail.com**](mailto:ATESUH.359116@2freemail.com)

OBJECTIVE:

**FOOD SERVICE AND HOSTING/WAITING PROFESSIONAL WITH 1 YEARS OF /KITCHEN HELP**

Vested with excellent interpersonal skills, has immense experience in handling customers. Has strong organizational and communication skills, and with the ability to independently handle customers at restaurants. Will always endeavor to meet the expectations of employer. Is now looking to working at an organization where his education, interpersonal skills and communication can be applied and improved.

**AREAS OF EXPERTISE**

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|  | **MANAGEMENT AND SERVING FOOD IMPECCABLY** |  |
| Public Relations |  | Organizational Abilities |

**WORK HISTORY**

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| **STARBUCK COFFEE ABU DHABI**  2016- |
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* Greeting and escorting guests to tables
* Presenting menus and responding to customer queries
* Serving wine, beverages and food items
* Applying necessary action to resolve complaints
* Ensuring guests have an exceptional time
* Preparation and serving of specialty dishes
* Inform patrons of each day specials
* Explaining meal constituents and cooking methods
* Prepare list of overall meal costs along with sales taxes
* Stock service areas with proper supplies including coffee, food, tableware, and linens

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| **HOST AT UNIVERSITY OF BUEA**  20012-2014 |
| **Cameroon** |

* Greeting and escorting guests to tables during university ceremonies
* Applying necessary action to resolve complaints
* Ensuring guests and professors’ comfort
* Reached out to guests to invite them to the event
* Hosted and introduced them at the start of the event

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| **FOOD RUNNER AT PLANETAL RESTAURANT**  2007-2008 |
| **Cameroon** |

* Prompt serving of foods presented at the right temperature
* Placing dishes in dish room

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| **CAREER HIGHLIGHT** |
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Designed and implemented a new food serving strategy that resulted in 20% increase of sales

**PROFESSIONAL STRENGTHS**

* Excellent interpersonal skills
* Good communication skills
* Good team worker
* Ability to manage time efficiently and handle multiple tasks
* Can handle stress and is good at planning

EDUCATION

BACHELORS DEGREE IN BUSINESS MANAGEMENT.(2014)

* Advanced Level Certificate
* Ordinary Level Certificate

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LANGUAGE PROFICIENCY

English (reading, writing and speaking skills) excellent

* Willing to work shifts, morning, nights etc.

TECHNICAL SKILLS

* Proficient in Microsoft word
* Internet Send and receive E-mail

**Reference**: Available on request