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| **Personal Details****JAGADEESAN**Date of Birth:14th May,1969Jagadeesan.359622@2freemail.com **Address**Al Qasimia,Sharjah,UAE **Educational Qualification** Graduation: B.Com**Personal Information**Marital Status: Married**Languages known**English ,Tamil(S,R,W) & Hindi (Only can speak)**Total Experience: 20 Years*** 17 Years of experience in 3rd Party Logistics
* 2.6 years in Credit Collection department in manufacturing company.

**Hobbies**Reading newspapers, Watching TV news, Playing Cricket, Listening music.**Passport Details:** Date of Issue : 13.10.2015Date of Expiry : 12.10.2025Place of Issue : Madurai**Visa Status:**Visa : Tourist Visa Valid : Up to Jun 11th | **Objective** I am looking for a challenging job, where I can utilize my talent and knowledge, I want to learn from the organization and grow with organization.**Companies worked** 1. Gati Cargo Management Services, Customer service Executive from Oct’1995-Oct’1996, Place Worked: Cochin – Kerala.
2. Prakash Air Freight Pvt. Ltd., (PAFEX), Branch Manager from April’1998 to July’2012

and the company had been acquired by FedEx Express Services India Pvt Ltd (From 2005 to 2012), Place Worked: Dindigul – Tamil Nadu.1. DTDC Courier & Cargo Ltd., Asst. Branch Manager from 21st Sep’2012to

 17thApril’2014, Place Worked: Trichy & Coimbatore – Tamil Nadu.1. Nilkamal Limited, Senior Executive – Credit Control, from May’17th2014 to September 07th.2016 Place of worked-Madurai. Manufacturer of one stop shop material handling equipmentand vertical storage systems.

**Professional Experience:*** Entire ground operations, handling of shipments, ensuring safe and efficient loading & unloading shipments, general receiving duties to include verification, recording and shortage, overages and damages.
* Maintain the TAT in delivery, verification of document for domestic as well as international shipments, maintain on-time despatch of line haul & feeder vehicles, cross checking of vehicles, airport booking and clearance of shipments, vendor trip sheet & time checking, franchisee management, collections and supporting to sales, customer care, monitoring on E-Comm delivery and collections, preparing MIS reports on daily as well as weekly basis.
* Accounts receivable - maintain the NOD, invoice related issues, CMS Cash/Cheque deposit supervision, debit/credit note follow ups, CCRF/damaged materials follow ups, coordinating with sales people to close the issues and collect the payments & C-forms, Legal issues, administration etc.

**Professional Skills:*** Team, vendor, Time& vehicle management, training the people both operation and back end office people, sales, customer care, night operations, airport formalities, administration, paper/documentation work, dangerous goods delivery/pickup arrangement, safety measures in handling shipments.
* **Basic computer knowledge** (MS Office, Mail, internet and company owned software and SAP).

**Professional achievement**Team size handled from 5 to 100 numbers.Certificate award from FedEx.  |