

**MOHAMMED**

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| **Objective** | To excel in the dynamic and intensely competitive field of Information Technology by utilizing my technical, management & interpersonal skills to achieve growth with prosperity |
| **Summary** | * 3 years of leading experience with reputable track record providing IT Infrastructure, System administration , Net work administrator ,Solution Implementation and also other I.T services * Strong working relations with renowned principles such as Cisco, HP, & Microsoft, .Net , VMware * Enjoy good business relations with key I.T resellers in india & across the * Strong Interpersonal and Communication skills with a proven record of teamwork, interaction and leading resources from the front. |

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| **PROFESSIONAL CERTIFICATION** |
| * Cisco Certified Network Associate (Routing & Switching) * Certified Cloud Architect by CMS Info System * Installing and Configuring Windows Server 2012 MCP 70-410 * Administering Windows Server 2012 MCP 70-411 * Configuring Advanced Windows Server 2012 Services MCP 70-412 * Server Virtualization with Windows Server Hyper-V and System Center 74-409 |

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| **TRAININGS** |
| * 6 months Hands On training on Cisco Devices i.e. Routers, Switches, Firewalls and IPS from by CMS Info System,India * 3 Months Hands On Training on Windows Server and V.Sphere from Net metric , India   **SKILL SET**   * Server Operating Systems : Microsoft server 2012 R2, 2008 R2, 2003 * Operating Systems : Windows 8.1 & 7, Windows Vista, Windows XP * Servers Roles : Active Directory, MS Exchange 2010, 2007 * Microsoft LYNC 2010, FTP, DNS, DHCP, * IIS, WDS, WSUS, Hyper-V , VMware ESX. * Networking : CISCO Routers, Layer 2 Switches, * Email Client : Microsoft Outlook 2013, 2010 & 2007 |
| |  | | --- | | **Designation & Responsibilities** |   **Organization: FORAYSOFT Client: Tata Consultancy Services**  **Period: April 2016 – Feb 2017**  **Role: System Engineer**   * **My daily activities also includes troubleshooting complex windows server related issues, maintaining client’s virtual environment, Capacity Management, Patch Management, handling escalations, performing root cause analysis, develop and review Reference Manuals for operational issues, trainings and presentations** * Primary responsibilities centered upon client management, interfacing with clients at L-1 andL-2 requirements gathering to define and generate Statements of Work and performing professional services for these clients (e.g. LAN/WAN design, implementation, administration, data center moves, upgrading and troubleshooting * Installing all Microsoft related Development Tools and support Products E.g:Microsoft office , .Net framework * **Building of Windows Domain Controllers for internal and Client infrastructure.** * **Implementing and administrating Active Directory services, replication, Trust Relationship and enforcing Domain wide Group Policies.** * Provided On-Call support as an SME for VMware & Microsoft technologies. * Project Team Member designing and maitaining a Windows 2008 Active Directory Structure for client environment setup. * Installed, configured and administered all: Windows Server 2012 R2: DNS Servers, DFS Servers, FSMO Servers, Domain Controllers, Printer Servers, and Created Virtual DR Servers using Hyper-V. * Maintnening and configuring the File Server * Giving Required Privileges to Users for accessing the File server * Tracked and monitored Server Environment builds through out the product life cycle. * Use HP OpenView to monitor Windows & UNIX servers.   **Organization: Global IT Merchant Period: July 2014 – April 2017**  **Role: IT Support Engineer**   * To perform installation setup, configuration, migration, upgrading and maintenance of desktop pc/server, software and related peripherals * To be POC for any hardware and software related issues * On call 24/7, coordinate and track all server and environment outages. * Use HP OpenView to monitor Windows & UNIX servers. * Providing technical support/troubleshooting for day-to-day operation to users on LAN and standalones Machines via or REMOTE DESKTOP OR VNC SOFTWARE OR NET MEETING * **Windows 7 Workstation Migration Project:**   o Upgraded over 600 Windows XP Workstations to Windows 7 using Computer Associates. o Pushed out all Windows 7 images and applications using WDS  o Had specific members of each business group sit down, test and sign off on all department applications.   * **Also supported as Junior Network Support Engineer** * Assisted network engineers in resolving complex network outages * Developed and applied testing and troubleshooting plans * Handled the tasks of troubleshooting basic network issues on-site and escalate problem to higher level of support, when required * Handled the tasks of documenting network problems and resolutions for future reference * Performed installation, configuration and testing of LAN/WAN devices * Maintained technical and operational documentation and training materials for installation and configuration activit      |  | | --- | | **ACADEMICS** |  * B.TECH in ECE from JNTUH in the year of 2014 * INTERMEDIATE FROM CHAITAINYA in the year of 2010 * SSC from Zikra High school in the year of 2008  |  |  | | --- | --- | | |  | | --- | | **ADDITIONAL SKILLS** | |  * Basic Electronic * Charismatic and confident public speaker * Have good Knowledge OF C and HTML language * Manage time effectively, prioritizing tasks and able to work with deadlines.  |  | | --- | | **PERSONAL PROFILE** |      * Date of Birth :31st May, 1992 * Marital Status : Single * Nationality : INDIAN * Languages Known : English, Hindi, & Urdu * Strengths :Quick learner, Flexibility and Adaptability, Ability to develop and   Sustain working relationship | | |