

Emmanuel

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OBJECTIVE

To have an excellent work environment where my broad customer service experience in Hotel and Catering will be further enhanced and developed.

WORK EXPERIENCES

**National Catering tourism & Hotel**

Position: HEAD WAITER

Location: ADCO SWEIHAN - IPS

Date served: 21-Nov-2012 up to Present

**Job Descriptions:**

* Leads and facilitates operations of the restaurant.
* Making sure that the restaurant provides good and quality food & service to the client.
* Assist guests on their needs and maintain good relationship and rapport to the customers.
* Monitoring food and controlling food cost.
* Making sure that the service provided to the guests is great and satisfactory.

**Qatar Caterer and Contractor**

Position: SUPERVISOR

Location: State of Qatar Military Camp // Labor Camp

Date served: March 2, 2004 – July 16, 2012

**ALABANG COUNTRY CLUB**

Position: RESTAURANT MANAGER

Location: Alabang Village Munting Lupa, Philippines

Date served: March 04, 2003 – February 20, 2004

**PHILIPPINE DREAM HOTEL CEBU YACHT CLUB**

Position: Banquet // Catering Manager

Location: MEPZ LAPU-LAPU CITY, PHILIPPINES

Date served: January 3, 2001 – January 20, 2003

**WATERFRONT HOTEL & CASINO**

Position: F & B Supervisor

Location: Salinas Drive Lahug, Cebu City, Philippines

Date Served: November 3, 1997 –October 10, 2000

**WATERFRONT HOTEL & CASINO**

Position: SEÑIOR WAITER

Location: Pusok Lapu-Lapu City, Philippines

Date Served: January 5, 1997 – November 1, 1997

TRAININGS AND SEMINARS ATTENDED

* FOOD SAFETY LEVEL 2
* FOOD SAFETY LEVEL 1 (ELEMENTARY FOOD HYGIENE)
* HCCP LEVEL 2
* HCCP LEVEL 3
* COMMUNICATION STRATEGIES FOR SUPERVISOR
* WORK VALUES AND SUCCESS DYNAMIC
* SERVICE EXCELLENCE
* BASIC SUPERVISORY PROCESS
* PROBLEM SOLVING AND DECISION MAKING
* BUILDING INTER-PERSONAL SKILL
* TEAM ENHANCEMENT WORKSHOP (F&B DEPARTMENT)

LANGUAGE SKILLS

 • Fair in both written & spoken English with moderate proficient in Arabic and Indian

ATTITUDE AND PERSONAL VALUES

* Honest, diligent and hardworking.
* Can do multi-tasking and can manage work under pressure and demanding task.

**PERSONAL DETAILS**

Date Of Birth : 07 July 1972

Age : 44

Civil Status : Married

Gender : Male

Religion : Roman Catholic

 Citizenship : Filipino