****Mark

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**CAREER OBJECTIVE:**

Seeking a position in the field of Information Technology (IT) with a focus on hardware and network troubleshooting and IT equipment maintenance and monitoring.

**TECHNICAL SKILLS:**

* Network troubleshooting
* Hardware troubleshooting, repair and maintenance
* Have knowledge on MySql and SQLite
* Have knowledge in programming language such as Visual Basic .NET
* Ability to fill multiple roles simultaneously
* GPS installation/tracking
* Handle solution like Metalligence ,a smart-integrated system, including different sensor
* Known to mobile computers and mobile printers like Honeywell and Zebra units
* Investigate arising incidents caused by malicious activities, and identified false positives
* Documented security events daily to create a baseline of activity for the client network
* Assess infrastructure on a regular basis to ensure it continues to meet necessary demands
* Manage daily operations of the IT department
* Develop new strategies and IT procedures to increase efficiency, enhance workflow and improve customer satisfaction
* Coordinate the needs of in-house IT experts and remote employees, vendors and contractors
* Protect customer data from outside infiltration through encryption, secure data storage and other necessary means
* Assist with the installation of new hardware and software and help train employees on its use
* Offer suggestions for possible upgrades and changes within the IT department
* OPERATING SYSTEMS:Windows CE, XP, Vista, 7, 8, 8.1, 10; Linux including CentOS, Ubuntu

**PERSONAL SKILLS:**

* Good verbal and written communication skills
* Motivated and always willing to learn new things
* Independent and self-sufficient in handling tasks
* Collaborative and able to work in teams or groups
* Willing to undergo trainings and seminars

**PROFESSIONAL EXPERIENCE:**

* UTILITY SOLUTIONS INC. Batangas, PH

IT Specialist December 2015 – March 2017

**EDUCATIONAL BACKGROUND:**

 College : AMA Computer College Batangas

 Bolbok, Batangas City

 Bachelor of Science in Information Technology

 2011-2015

 Secondary : Divine Child Academy

 Batangas City

 2007-2011

Primary : Hope Christian School

 Batangas City

 2001-2007