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| Abhishek.362554@2freemail.com |  |

**Professional Summary**

A passionate Human Resource professional who wants to explore new experiences every day. Love to face challenges at work and also research work. Have experience in the field of HR-Recruitment through LinkedIn, Portals, Social media, Online search. Working for middle level & senior level requirements for product based companies in E-commerce, mobile application, internet etc.

Professional Experience 2 years of Total Experience

**Associate Consultant at *Wenger & Watson Inc*, Bengaluru, India**from **October 2015** **– October 2016.**

* As a Recruiter, has handled the entire Recruitment Life Cycle- for all requirements right from Sourcing profiles, Screening profiles, Evaluating, Short listing candidates and Interacting with the client.
* Majorly worked on E-commerce, Product Based Companies and well funded Startups.
* Was involved in sourcing, screening, shortlisting resumes through various Recruiting sites, LinkedIn, Social Networking sites such as Twitter, etc.
* Has worked on collecting all the Information regarding the requirement and targeting folks from specific road-maps for the same.
* Has searched right profiles through Headhunting, References, LinkedIn, Job Postings and targeted mailing, database etc.
* Interacted with the candidates to explain the role, business, hierarchy, reporting and to overcome the passive mindset to excite them about the leadership opportunity.
* Has done detailed screening of the interested candidates by asking them specific set of technology/people management questions.
* Prepared a detailed write-up for the candidate to be shared with the client along with the profile.
* Scheduled Interviews as per Client’s convenience and keeping in-view candidate’s convenience.
* Was involved in getting feedback from both Client and the Candidate.
* Provided market insight to the candidates and Salary negotiation.
* Has involved in meeting up with the candidates who are offered from our clients to make sure they join them.

**Technical Service Associate**, ***MINACS***, **Bengaluru, India**from **April 2014 to March 2015**

* + Provided technical services to Apple India customers. The services were related to iOSdevices - iPhone, iPad, iPod.
  + Analyzed the software glitch as per the issue and to resolve within the specified time.
  + Resolved the device issue remotely.
  + Collaborated with clients, and other technical engineers to translate software and business requirements into technical designs.
  + Handled escalation from the level 1 team. 10-15 escalation per day.
  + Followed up with the customers until their issue were resolved.
  + Achieved customer satisfaction target of **90%** every month.

Clients and Positions Worked

**Amazon (Global Payments Team and OLP)** **-** Software Development Engineer – 1 and 2, Quality Assurance Engineer – 1 and 2, Software Development Engineer in Test – 2, TPM, EM.

**Thoughtworks –** SeniorQuality Assurance Engineer, Senior Software Developer.

**Boomerang Commerce –** Senior Software Developer, Software Development Engineer in Test.

Education

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| **Qualification** | **Board/University** | **Year of passing** | **Grade** |
| MBA- Human Resource | Gems b school – Bharathiar University | 2015 - 2017 | Currently Pursuing |
| B.E-ECE | VISHWESHWARAYA TECHNOLOGY UNIVERSITY | 2014 - January | 2nd Division |
| Class XII | JAMMU AND KASHMIR STATE BOARD OF SCHOOL EDUCATION | 2008, Annual | 1st Division |
| Class X | JAMMU AND KASHMIR STATE BOARD OF SCHOOL EDUCATION | 2006, Annual | Distinction |

**Skills**

* Recruitment, Talent Acquisition, Screening, Consulting, Sourcing, Head Hunting, Job Posting, Referencing, Mass Mailing.
* Operating Systems: Windows XP/ Vista/ 7/8.1, OS X Yosemite.
* Excel basics.
* Team Player.
* Target oriented.

**Achievements**

* Successfully closed important positions with the clients.
* Participated in the Recruitathon an quarterly event conducted by LinkedIn in Wenger & Watson.
* Promoted to a **Senior Advisory role after 4 months** of joining the company (Minacs).
* Successively achieved the monthly targets assigned by the team leader.
* Have volunteered in number of blood donation camp.

**Interest**

Playing Cricket and Football, Cooking and watching football.

**Reference** To be provided on request.