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| **KRISHNA** **E.mail –** **Krishna.362800@2freemail.com** |  |

**Quality & Food Safety Management professional with 7+ years of experience seeking challenging Food Quality/Food Safety/Quality Assurance/HACCP Systems/Lab Management services**

# PROFESSIONAL SYNOPSIS

* Pro Active Result oriented professional with international experience in leading Foods & Beverages Industries.
* Strong Background in Quality Assurance and Quality Control Management.
* Experience in Food Safety standards and FSSC 22000 management system.
* Well experience with Halal certification audits and regulatory system implementation.

# ACADEMIC BACKGROUND

* + Master of Science (M.Sc) in Microbiology -2009 from Bharathiyar University, India
	+ Bachelor of Science (B.Sc) in Biotechnology – 2007 from Kannur University, Kerala; India

**AREA OF EXPERTISE**

**Quality Assurance Management System**

* Preparation and validation of standard operating procedures.
* Ensure Quality system compliance.
* Periodic review of Quality system.

**Food Safety Management System**

* Food Safety Manual preparation and review.
* Exposure on FSSC 22000 audits and pre audit preparations.
* Preparation and periodic review for Food Safety inspection protocols.

**HACCP Implementation**

* HACCP team member.
* Risk assessment for new product development.
* Review and maintain HACCP documents.

**Customer Audits & Internal Audits**

* Perform pre-requisite programs - GMP Audits, Pest Control audits, Laboratory practices, Personal & Environmental

hygiene, Calibration.

* Managing internal audits and process review.
* Pre audit preparations, planning and execution of customer audits.

**ACHIEVEMENTS**

* Four times Director Award for best performance from Al Ain National Juices & Refreshments Co. LLC. (IFFCO).
* HACCP Team Member and HACCP Technical consultant of Al Ain National Juices & Refreshments Co. LLC. (IFFCO).

**CERTIFICATION TRAININGS**

* **HACCP Level-3 training from SGS; Dubai (Certification approved from High Field Awarding Body for Compliance; UK).**
* **FSSC 22000 Internal Auditor training from SGS; Dubai.**
* **Occupational Safety and Health training,** Certification from **Institute of Occupational Safety and Health (IOSH; UK).**
* Training on **HACCP Concepts** (Scope & Principles) from CIFT [Central Institute of Fisheries Technology], Kerala; India.
* **EFST (Essential Food safety)** training under **Abu Dhabi Food Control Authority (ADFCA); UAE.**
* **Food Safety & Food Defense training, Certification from AIB International.**
* Trained at **Dhanalakshmi Hospital, Kannur (Kerala, India)** in the field of **Clinical Microbiology**.

**PROFESSINAL EXPERIENCE**

**Al Ain National Juices and Refreshments Co. LLC.**

**IFFCO Group**; **Al Ain; UAE**

**JUNIOR MANAGER (Quality & Food Safety) - October 2011 - till date.**

**Job Profile**

* Design and implementation of stringent quality systems and quality plans.
* Managing various inspections, tests and analysis to ensure that product Compliance with specifications.
* Work with R&D for new product development, ingredient development, packaging material development, trial production, shelf life study, etc.
* Coordinate with new product approvals, art work/label approvals, regulatory compliance, etc.
* Preparation of Product Specification manual, Ingredient specification manual, Packaging Material specifications manual, Laboratory Method Manual, etc.
* Manage the team of 30 members includes the sub divisions like Quality Control, Quality Assurance, Cleaning & Sanitation, Housekeeping.
* Ensure the team of 250 members in production facilities is following proper factory hygiene & Food Safety policies.
* Coordinate with sales and customer service team for on-time product release, Analysis certificate issuance, Manufacturer declaration/certificate of conformity issuance, etc.
* Handling customer complaints and coordinate with sales and marketing team for preparing investigation report.
* Handling of customer audits such as **McDonald SQMS, YUM QMS, Kraft Heinz, KFC, General Mills, Unilever, Burger King, Al Baik, US Army, British Army, etc.**
* Handle regulatory audits such as **municipality audits, Government regulatory (ADFCA) audits, HALAL Certification, FSSC 22000, audits.**
* Induction training for all the new joiners and refresher training on periodic basis.
* Implementation and assurance of HACCP activity in facility.
* Perform Hazard analysis, Risk assessment and Validation and verification of Critical Control Points (CCP) records.
* Validation & verification for Pre Requisite Program (PRP), Operational Pre Requisite Program (OPRP).
* Coordinate and Perform internal Audit, GMP audits.
* Provide support to the various divisions for effective and efficient implementation of the Quality Management System.
* Managing inspection of production operation and check on the implementation of Standard Operating Procedures (SOP) during the Production operation.
* Perform Raw material Risk assessment and Execute Supplier approval programme.
* Preparation and verification of trend analysis on personal hygiene, environmental hygiene, customer complaints, supplier performance, etc.
* Ensure good manufacturing practices (GMP’s), Good Laboratory practices (GLP’s) in the facility.
* Conduct internal assessments & deliver internal training for different departments.
* Conduct vendor Audits for raw materials, packaging materials and third party warehouses.
* Prepare pre-audit plans & conduct self audits as a preparation for customer audits.
* Coordinate pest control management activities, pest control audits and trend analysis.
* Handle customer requirements as per customer service request.
* Periodical verification and review of Key Performance Indicator (KPI) of quality team.

**Thames Valley Packaging Drinking Water, Kerala; India**

**QUALITY ASSURANCE OFFICER – From March 2010 to June 2011.**

**Job Profile**

* Monitor and ensure product quality based on the approved product specification.
* Perform laboratory tests for chemical parameters and Microbiological analysis.
* Inspect processing & production process including Filtration, Reverse Osmosis & UV Sterilization.
* Receive and inspect incoming packaging materials and corresponding test certificates.
* Issue line clearance at every step of batch manufacturing
* Inspect cleanliness and sanitation activities in the facility and confirm that it is up to the mark.
* Ensure personal, environmental and equipment hygiene on daily basis.
* Coordinate product analysis from third party laboratories.
* Prepare Daily Analysis reports and documentation.
* Coordination for external audits from Regulatory certification agencies.
* Ensure and monitor Occupational Health and Safety of workers.
* Analyze market trends and promote sales.
* Site visit and discussions for co packing with established brands.
* Stock management and coordination for dispatch.

 **Sree Sakthi Paper Mills, Kerala; India**

 **LABORATORY CHEMIST - From July 2009 to February 2010**

 **Job Profile**

* Sampling and laboratory analysis.
* Ensure the Finished products are in compliance with the approved specifications.
* Continuous production monitoring to ensure proper systems is in place.
* Finished product packaging verification.
* Documentation and daily lab analysis report preparation.
* Raw material sampling and analysis.

 **PERSONAL PROFILE**

Date of Birth : 24th May 1987

Languages Known : English, Hindi, Malayalam and Tamil.

Driving License : UAE & India