**Malu**

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**PROFILE SUMMARY**

* Experience working at different locations, catering clients from different countries including United Kingdom and United States of America.
* Extensive experience with server-side programming and technologies such as **Oracle ATG Framework, JSP, J2EE, Servlets,** **Java Beans** and **JDBC**.
* Experience in creating user interfaces using **JSP, HTML, JavaScript, Jquery, Ajax** and **CSS**.
* Working knowledge with version control software tools – **SVN, GIT, ClearCase**.
* Exposure to eCommerce application development, maintenance and support projects in Retail industry.
* Hands-on experience in key modules of a retail website like profile, catalogue and checkout.
* Solid background in managing aspects of SDLC.
* A results-driven, detail oriented individual who excels in a team-based environment that delivers dynamic projects.
* Work to deadlines with a versatile and creative nature, and demonstrates the ability to learn new technologies and acquire strong technical and soft skills.
* Proficient in accessing logs and resolving service issues.
* Goal oriented team player with strong focus on building relationship with co-workers and client stakeholders.
* Possess excellent communication, problem solving and analytical skills.
* Proactive in analyzing risks and highlighting them to the respective stake holders.
* Ability to coordinate with various teams and client stake holders for the implementation of projects.
* Successfully delivered all the functionalities on-time with quality across the build phases.
* Determined to add value to organizational goals in a collaborative manner, that will help utilize my skill sets for the growth of the firm and help me enhance my core capabilities.

**Achievement and Activities**

* Won Most Valuable Player Award at Infosys Limited while working for different clients.
* Delivering projects and code changes as per the milestones. Recognized as ‘On or before time’ in terms of project schedule during all the appraisals cycles by the employer.

**Certifications**

* Oracle ATG Commerce 10 Implementation Developer Essentials
* ATG E-Commerce basics and fundamentals
* RETL Basics of CPG Retailing
* RETL Multi Channel Commerce
* RETL Store Management Module

**PROFESSIONAL EXPERIENCE**

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| **Infosys Limited (https://www.infosys.com)**  **Designation** : Technology Analyst  **Location** : Trivandrum (India)  Reading (Berkshire, United Kingdom)  London (United Kingdom)  **Duration** : July 2009 to present\*  **Client**s :   * Leading Wine Retailer in the United Kingdom (with brands across Europe, United States of America and Australia) * One of the largest Department Stores in the United States of America. * Largest multinational imaging and electronics company that provides document services, consulting, software and hardware to businesses around the world. |

**Educational Qualification**

**Bachelor of Technology (B.Tech.), Computer Science Engineering 2005 – 2009**

– Mahatma Gandhi University, Kerala, India

**PROJECTS PROFILE**

**Project A : Oracle ATG eCommerce B2B website – Development, Website**

**Rollout & Maintenance**

**Client** : Largest multinational imaging and electronics company that provides document services, consulting, software and hardware to businesses around the world.

**Location** : Trivandrum, India [November 2014 – October 2015]

London, United Kingdom [November 2015 – October 2016]

Trivandrum, India [November 2016 – present]

**Role** :

* Onsite-Offshore coordinator
* Production Support
* Production Deployment Change Requestor
* Team Lead
* eCommerce website developer

**Technologies used**:

* ATG 11.0 , Java/J2EE, Oracle Weblogic Server 12c, Oracle 12g, Endeca, XML, CNet, SVN, ClearCase, ClearQuest

**Team size** : 10 – 25

**Description:**

Analysis, Design and Development of B2B eProcurement website on ATG 11.0 platform for selling the core business products to contract/non-contract based organizations. Later enhanced the website for various framework/non framework agreed customers for other brands along with the core products.

Multilingual website was initially deployed for a Swedish customer, which is further enrolled for UK and Poland customers.

**Highlights:**

* ATG OOB concepts are used with minimal customization that helped in maximizing the utilization of different features provided by the ATG product.
* Started handling the profile management module for website, where there is no user registration flow directly on eCommerce website, instead customer profiles should be created based on business in-house organization/customer details and they will be notified by emails.
* Was also involved in handing the Search & Browse module features, which has ATG-Endeca integration, product comparison, product recommendations, google analytics and different features on the product display page.
* Involved in the impact analysis and design of complex functionalities for the websites that had multiple integration points.
* Done different POCs that helped in reducing the additional time and effort, identifying more feasible development solutions, presenting different approaches to client for better understanding and development of the business requirements.
* Integration with third party content provider, CNET has been implemented, along with the business in-house data provider.
* Developed reusable component - Alert Framework that notifies the business/ application support team on matters that needs immediate action via email. This framework also generates various reports requested by the business. It also save those alerts in database based on the severity/criticality via email.
* Worked closely with the Business Application Support team on timely fixing of critical issues while working at client location.

**Project B : Oracle ATG eCommerce B2C website – Maintenance &**

**Enhancements**

**Client** : Largest Department Store in the United States of America that sells the merchandise and services to consumers through its department stores and through its Internet Website

**Location** : Trivandrum, India [June 2013 – October 2014]

**Role** :

* Team Lead
* ATG Developer

**Technologies used**:

* ATG 9.3, Java/J2EE, JSP/JavaScript, JBoss 4.0, AJAX, jQuery, Oracle 11g, Apache, Jenkins, JIRA, SVN, GIT

**Team size** : 15 – 20

**Description:**

The B2C websites has been developed for various channels like Desktop, Mobile, Tablet and Kiosks. Maintenance and Enhancements of the website in all these channels along with empowering their vision in 2013 were the major parts of this project.

**Highlights:**

* The key areas that focused were Online Stock Availability for Furniture Items, Estimate Service Tax based on ZipCode for items in shopping cart and Enhancements on the Product Display Page.
* The changes have been implemented based on the necessity of those features on various channels available for the website.
* As a DP anchor, the quality of the code was always of high priority along with timely delivery of the same.
* Configuration Controller, focused on continually improving the process performance through both incremental and innovative technological changes/ improvements.
* Unit test case preparation and its execution post development were carried out when a change is being implemented.
* System Integration testing was also done thoroughly to ensure the integrity and compliance of the changes.
* Peer review and testing was also part of this.
* Coordinated development and testing activities within the team and among different teams.

**Project C : Oracle ATG eCommerce B2C website – Development,**

**Website Rollout, Maintenance & Enhancements**

**Client** : This client is an International independent wine merchant with a current turnover of £350m. They sell various brands of wine across US, Australia and EMEA locations.

**Location** : Trivandrum, India [January 2011 – July 2012]

London, United Kingdom [August 2012 – November 2012]

Trivandrum, India [December 2012 – May 2013]

**Role** :

* ATG Developer
* Onsite coordinator – Development
* Application Support

**Technologies used**:

* ATG 9.1, Java/J2EE, JSP/JavaScript, JBoss 4.2, AJAX, jQuery, Oracle, Apache, SVN

**Team size** : 30

**Description:**

Design and development of multiple ecommerce B2C websites for the client on ATG 9.3 platform. Various flavors of website for different brands are developed with Internationalization functionality that supports multiple languages and countries.

**Highlights:**

* Involved in the rollout of multiple B2C websites for various US, Australia and EMEA clients.
* Played the dual role of ATG developer and Onsite coordinator while working at the client location in United Kingdom.
* Done various enhancements like BazaarVoice Integration for various sites for rating and review of the products, Unique Voucher Codes, Online Payment Authorization (Barclays & GlobalCollect), Item Classification based on business requirement and Third Party Email Sender Integration.
* Worked on redesign of the checkout flow.
* Was also part of the personalization track, which used ATG OOB Targeters, profile and content groups concepts.

**Project D : Internal Project - Oracle ATG eCommerce B2C website**

**Client** : Internal project for creating a knowledge base that helps for RFP, efficient website development and faster delivery of the product.

**Location** : Trivandrum, India [July 2009 – December 2010]

**Role** :

* Developer
* Tester

**Technologies used**:

* ATG 9.1, Java/J2EE, JSP/JavaScript, JBoss 4.2, SVN

**Team size** : 8

**Highlights:**

* Custom components created for applying the ATG OOB promotions based on certain business criteria.
* Login to our website via third-party/social sign-in by integrating our profile management system with JanRain.
* Coded for major modules like Profile, Search & Browse, Catalogue and Order Checkout.
* System Integration Testing had been performed for a leading wine retailer.

**Activities/Interests :**

* Conducted various events at organization level, SPARK (Infosys program that aims to raise the aspirations of students), PETIT (Fun Event for Kids at Infosys).
* Proactively organized Team Building activities which helped in improving the team’s productivity.

**REFERENCES**

Available on request.