

RAGU

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**CAREER OVERVIEW**

A competent professional with over 5 years’ experience in the sales & customer service field. Experience in organizing promotional activities and escalating business & profitability. Proficient and providing value added customer services by resolving customer issues and ensuring their satisfaction with the product and service norms.

**PROFFESIONAL EXPERIENCES**

Store In charge Win star Traders.

From Apr-2015 to Mar-2017 Salem, Tamil Nadu, India.

Sales team leader Win star India City Developers.

From April 2012 to March 2015 Salem, Tamil Nadu, India.

Quality controller Heritage Granites Factory,

From Sep-2008 to Aug-2012 Sangagiri, TN, India

Production staff Tanishq jewelers,

From Nov-2007 to Aug-2008 Hosur, TN, India

**EDUCATIONAL QUALIFICATIONS**

* **Diploma in Teacher Education (D.T.Ed)**

District Institute of Education & Training (DIET), Trivallur, Tamil Nadu. India.

* **General certificate HSC Examination**

Passed Higher Secondary in Vocational (Accountancy & Auditing) Successfully.

* **General certificate SSLC Examination.**

Successfully passed all subjects including mathematics, science and English

* **Diploma in Microsoft office**

* **Internet and Email access**

Store In charge

Win star Traders, Salem.

* Ensure price tags are attached to all the products displayed on the counters and conduct random daily price verification.
* Conduct daily head count for the stocks in the showroom and compare the same with the book stock for inventory accuracy.
* Assist inventory team to conduct periodic inventory count and provide assistance in investigation of shrinkage
* Maintain proper record of the customer repair products send to service center and follow-up with service center for timely receipt.
* Complete Daily Sales Reconciliation, banking and provide timely update to Finance.
* Handling petty cash and cash counter checklist
* Preparing daily tasks for the sale representatives

**SPORTS ACTIVITIES**

* **Captain** of College **Foot Ball** Team.
* **Player** of College **Cricket** Team.

**PERSONAL INFORMATIONS**

* Gender Male
* Civil status Married
* Date of birth 07.07.1988
* Age 29 years
* Religion Hindu
* Nationality Indian
* Visa status Visit visa

I hereby certify that the above information furnished by me is true and correct to the best of my knowledge.