**CURRICULUM VITAE**

**BISASO**

[**BISASO.364037@2freemail.com**](mailto:BISASO.364037@2freemail.com)

**PERSONAL INFORMATION**

Sex : Male

Nationality : Uganda

Date of birth : 03/29/1994

-------------------------------------------------------------------------------------------------------------------------------

**PERSONAL OBJECTIVE**

To obtain a position of a Sales Executive, Assistant, Associate, Representative, Customer care to be presented with new challenges to use my abilities, skills, experience, education and competence as to come up with a solution to add a value to the company.

-------------------------------------------------------------------------------------------------------------------------------

**WORK EXPERIENCE**

**SELENA COLLECTION UGANDA SALES ASSOCIATE/CUSTOMER CARE JAN 2013-OCT2014**

Working as part of an enthusiastic team within commercial, sales driven and fast- paced fashion retail environment.

**Duties and responsibilities**

* Actively welcomed and greeted customers into the store.
* Take appropriate and necessary action to resolve customer complaints or inquires.
* Provided accurate and valid information to customers regarding new deals and promotions.
* Processed transactions quickly and accurately.
* Took products orders and verify if the products are available in the stock.
* Merchandised the shop floor.
* Take and make phone calls to answer customer’s inquires and made transfers.
* Met and exceed customer expectations hence boost sales.
* Did cross sale and pushed hence boosting sales.

**GIANT EAGLE ELECTRONICS LTD SALES ASSISTANT/CUSTOMER CARE NOV 2014-FEB 2017**

* Warmly welcomed and greeted customer on entering the store.
* Interacted with customers to identify and assess their needs to achieve their satisfaction.
* Processed transactions quickly and accurately.
* Took appropriate and necessary action to resolve customer inquiries and complaints.
* Providing accurate information to customers regarding new deals and promotions.
* Met and exceed customer expectations hence boost sales.

**KEY COMPETENCES& SKILLS**

* Excellent communication, interpersonal, computer and customer care skills.
* Willing to learn and take up new challenges.
* Self- motivated, hardworking and result oriented.
* Am flexible, puncture and willing to work as a team.
* Comfortable to work in shifts; focus on customers, performance and growth.
* Ability to work with people from multicultural background.

**ACADEMIC QUALIFICATIONS**

2013-2015 Makerere University Business School: Diploma in Business Development.

2011 -2012 Kibibi Secondary School: Advanced Certificate of Education

2006-2010 Kakugungulu High School: Uganda Certificate Education

------------------------------------------------------------------------------------------------------------------

**LANGUAGES PROFICIENEY;**

Language Written Spoken

English Very good Fluent

Luganda Very good Fluent

**REFERENCE**

To be provided upon request.