NAME: SYED

[SYED.364249@2freemail.com](mailto:SYED.364249@2freemail.com)

**Personal Details**

Nationality: PAKISTAN

Gender: Male

Marital Status: Single

Language: **English**

Visa status : Long Term Visit Visa

**Objective**

Very talented, trustworthy and hard-working frontline cashier with strong stance in communication and training skills achieved through years of excellent and dedicated services for busy establishments within the fashion retail chain.

**Core Competencies**

* Three years solid experience in retail environment and cash handling
* First-rate customer service skills
* Strong math knowledge and ability to use computers
* Strong organizational skills and ability to give attention to details
* Strong ability to perform duties under pressure and perform multiple tasks simultaneously
* Strong ability to accept and learn new ideas, and take up new responsibilities
* Ability to be calm, objective, neutral, and make good decisions under pressure
* Excellent people’s skills, with the ability to create a friendly, and cooperative working relationship with others
* Excellent ability to communicate with the public, customers, and fellow staff
* Excellent ability to read, understand, and execute instructions perfectly
* Exceptional ability to adhere to company’s policies, processes, and systems
* Uncommon ability to work effectively and efficiently in a fast paced work environment.

**Educational Background**

* Bachelors in Arts from Punjab university Pakistan
* High school Education (2 years): Federal Board Islamabad
* Secondary School Education (5 years): Rawalpindi Board

**Working Experience**

Company: **TKMAXX LONDON UK**.

Duration: 2011-OCTOBER 2013

Position: Front line cashier

**Responsibilities:**

* Provide efficient, friendly, and informative service following established customer service standards

And corporate vision

* Check out customer’s purchases speedily and correctly, applying accurate codes, departments,

And prices

* Maintain 100% accuracy of cash register, and make sure all payment transactions are carried out

With precision and efficiency

* Put customers’ groceries in bag and ask if they need more assistance
* Say “thank you for shopping at Sunday” or “have a great day!” as farewell to customers after

Shopping

* Ask for back up on registers when necessary
* Answer customers questions, and refer unresolved cases to customer service, supervisor,

Or the front end manager

* Ensure proper procedures are taken in balancing cash drawer at the close of shift
* Ensure security procedures are followed in handling pick-ups, quick change artists,

Potential shoplifters and drawers

* Ensure front end area is always orderly, organized, and clean
* Place shop backs away and clean register at the end of shift
* Make request to front end manager for equipment or replacement that are required
* Participate in department meetings
* Take initiative during slow times to stock items, or perform other tasks assigned by the supervisor or

Front end manager.

HOBBIES

* Playing handball and volleyball
* Reading journals
* Swimming

