***Mohamed***

***Mohamed.364388@2freemail.com***

**Education**

 ***Bachelor of Arts***

 ***University of Mansoura –Egypt 2002-2004***

**Work experience**

##  01/11/2016 to presently

* **Security manager at (Coral Dubai Deira Hotel)**

##  24/05/2015 to 25/10/2016

* **Security shift leader at (Crwone plaza Dubai Deira hotel) IHG**

##  26/12/2006 to 26/05/2012

* **Security officer & CCTV operator** **at** (**Shangri-La hotel Abu Dhabi)**

 (**Reference available upon request**)

**Trainings and certificates**

 **(Dubai police academy) 2017**

* **Security manager professionals training course and certificate (DPS & SIRA)**
* **DPS Portal online usage training and certificate**

**Abu Dhabi police (National Security Institute) 2009**

* **Security officer training and certificate**

**Intercontinental Hotels Group (IHG) 2015**

* **Crisis management**
* **General fire training**
* **Fire life safety training**
* **Security awareness**

**Job Description**

* **Recruiting , Training and supervising security officers, CCTV operators & guards**
* **Controlling budgets for security operations and monitor expenses**
* **Attend meetings with other managers to determine operational**
* **Plan and coordinate security operations**
* **Investigate and resolve issues**
* **Obtaining brand safety and security standard**
* **Coordinate with police regarding security requirements**
* **Risk assessment**
* **Develop and implement security policies and procedures**
* **Coordinate staff when responding to emergencies and alarms**
* **Create reports for management on security statues**
* **Review reports on incidents and breaches**
* **Set up security plans and firefighting plans for the hotel**
* **Develop evacuation plans of all crisis types**
* **Solve guest issues professionally**

**Skills**

* **Highly dedicated to work under any turbulent situations**
* **Leadership and creativity**
* **Planning organizing and punctual**
* **Ability to learn so quickly**
* **Diplomatic**
* **Self confidence**
* **Cooperation with team work**
* **Eight years of Experience in security and hospitality industries**
* **Time management and patience**
* **Fidelity and seriousness at work**

**Languages**

* **Arabic: Native**
* **English: Fluent**

**IT skills**

* **Microsoft Office** (**word-Excel-power point**)
* **Internet browsing** (**mail-outlook**)
* **Opera PMS system**
* **English & Arabic typing**
* **E-Learning**

**Personal Details**

* **Nationality : Egyptian**
* **Religion :Muslim**
* **Place of birth :Iraq**
* **Date of birth :02-06-1982**
* **Marital status :Married**

**Career Objective**

**-Seeking a challenge position in a progressive organization**

 **That offers opportunities for advancement, development**

 **Effectively to improve my skills**

**-To work in a position gives me the chance to apply my**

 **Experience**