

**Muhammad**

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**Objective & Career Summary**

I’m on the lookout for a career oriented job and want to become a corporate leader in the years to come. For that to happen, I want to pursue a long-term career in a progressive organization that puts forward challenging work environment and provides opportunities to achieve organizational and career goals.

**Career Profile/Skills**

* Configuration of Active Directory, DNS, DHCP, iSCSI, Teaming, Hyper-V and Backup services on Windows Server 2008/20012/2016
* Diagnose and resolve technical issues of Desktops and laptop (Software & Hardware)
* Site level installation/upgrade/maintenance of Windows servers, Client Systems, Printers, Scanners, LAN, Wireless and IT Infrastructure
* Configuration of Firewall (Fortinet, Palo Alto), set up network security measures, VPN and Control user access to the network

**Career History**

**IT Support Executive April-2015 – Present**

**Adcon Computers L.L.C - Dubai**

**Proven Job Responsibilities:**

Adcon Computers is leading company which deals in all kind of IT hardware sales and services. As a hardware store, it deals in designing and implementing of new IT infrastructure and carries IT Annual Maintenance Contract of existing small and medium size companies. Being a team member I responsible for the following:

* Installation & Configuration of Windows Server 2008/20012/2016
* Installation & Configuration of Fortinet Firewall, Web Policies, VPN and Control user access to the network
* Worked on Routers and switches like HP, Syslink, TP-Link & D-Link.
* Configuration of VLAN, LACP and RIP on Cisco/HP Switches & Routers
* Installation and Configuration of NAS and set permissions.
* Installation & configuration of Anti-virus (Kaspersky Multi Devices & SEP Manager)
* Installation & Configuration of IP Cameras and NVR.
* Installation & Configuration of APC UPS.
* Install and mount the servers and network devices in the Rack
* Setting up standard installation packages for all the systems to ensure uniformity.
* Remote troubleshooting the desktops and laptops
* Check customer’s IT infrastructure, connectivity, and availability on scheduled visits.
* Working with the Team Leader on various projects (Wi-fi/IT Infrastructure/Storage/Redundancy)
* Escalate IT issues to the IT Manager where necessary
* Supporting more than 200 users with multiple Clients offices. Maintain and rectify their IT Issues, Printer and Scanner

**Network Administrator January-2014 – January 2015**

**University of Management and Technology, Sialkot**

**Proven Job Responsibilities:**

* Manage the Data Center
* Install, upgrade, support and troubleshoot all hardware (including Laptops, Desktop PC’s, printers, scanners and projectors) and software problems including Windows Operating Systems and Office 2007/2010 etc.
* Diagnose LAN/hardware/software faults and solve technical and applications problems
* Install, upgrade, support and troubleshoot all Network related problems including cabling, IO Port punching, Layer-2/3 switches, Wi-Fi devices etc.
* Maintain Inventory of all IT Equipment
* Perform routine maintenance on Workstations, printers, scanner, network switches etc.
* Take Backups of Servers and Workstations when needed
* Take ownership and responsibility of queries, issues and problems assigned

**NETWORK Administrator October-2012 – January-2014**

**Virtual University of Pakistan – Daska Campus**

**Proven Job Responsibilities:**

* Deploy, Establish and Maintaining LAN Network and Servers
* Domain Controller, Proxy Server, DNS Server, File Server, Print Server
* Administer and maintain end user accounts, permissions, and access rights.
* Installation of Hardware and Software on client and server machine
* Maintain and verify backup servers/systems.
* Monitor and maintain the computer systems and networks
* Diagnose LAN/hardware/software faults and solve technical problems
* Conduct Virtual University Exam

**Professional Certifications & Academic Education**

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| --- | --- | --- | --- |
| **Certification / Degree** | **Institute** | **Major Subjects** | **YEAR** |
| **MSc IT -** Masters in Information Technology | **University of the Punjab, Pakistan** | Network Security, System Administration, Wireless & Mobile Communication, Project Management | 2012 |
|  |  | Verification Code: | 2014 |
| **TPNA –** TP-LINK Network Associate (R&S) | **TP-LINK** | Routing, Switching, Indoor & Outdoor Wifi  Verification Code | 2017 |
| **MS –** Microsoft Specialist in Hyper – V & System Center | **Microsoft** | Transcript ID  Access Code: | 2014 |

**Projects**

1. **Medstar Health Care LLC**

Installation of HP Switches, HP Servers, Panasonic PABX, CCTV, Door Access Controller, Firewall and IP-TV.

1. **Scientific Clinical Laboratory**

Installation of HP ProLiant G9, Windows Server 2012 and Hyper-V, Wi-Fi Solution

1. **Dominion**

Installation of HP ProLiant G9, Windows Server 2008 and Hyper-V, On site and Off site NAS, Fortinet Firewall

1. **Ramee Hotel Groups**

Wi-Fi Solution

1. **University of Sargodha – Gujranwala Campus, Pakistan**

Design & Build University Network (Student Lab)

**Personal Information**

Nationality Pakistani

Date of birth 20th December, 1989

Languages known English, Urdu, Punjabi