 [TAHA.364666@2freemail.com](mailto:TAHA.364666@2freemail.com)

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| TAHA  INFORMATION TECHNOLOGIST  CAN JOIN IMMEDIATELY  SPEAKS ENGLISH, URDU, HINDI  QUICK LEARNER  WILLING TO LEARN NEW TECH.  POSITIVE ATTITUDE  CRITICAL THINKER  MOTIVATED  HARD WORKER  HONEST  GRADUATED MASTERS 3.7 GPA |
| Skills- NETWORK ADMIN.  SYSTEMS ADMIN.  SYSTEMS ENGINEER  CLOUD ENGINEER  INFORMATION SECURITY  C  ECLIPSE  C#  MICROSOFT VISUAL STUDIO  SQL  MICROSOFT SQL SERVER  HTML  JAVA  TECHNICAL SUPPORT  WINDOWS  LINUX  CLOUD TECHNOLOGY  UBUNTU  SALESFORCE  JIRA TICKETING SYSTEM  SALESFORCE  BASH SCRIPTING  UML DATA MODELING  SOFTWARE ENGINEERING  QUERY OPTIMIZATION  DATA MINING  VIRTUALIZATION  VMWARE  VSPHERE  PROJECT MANAGEMENT  INFORMATION SECURITY | horizontal line  I am a passionate individual when it comes to technology. I can be a valuable asset to any company because of my great attitude, strong work ethic, my ability to learn and adapt to changing environments, and my tolerance for a high level of stress. I am experienced in Windows and Linux operating systems, networking, bash scripting, computer security, C and Java programming, technical support practices and procedures ,and cloud technologies. I have a diversified skill set and I an a quick learner thus I can accommodate many different kinds of roles in a company, thus making me a very valuable asset to your company. |
| **ㅡ** Experience  * ULTIMATE SOFTWARE   CLOUD ENGINEER  2013-2015  CLOUD DEPLOYMENT  NETWORK OPERATIONS  MANAGERS RECOMMENDATION AVAILABLE UPON REQUEST  MANAGERS CONTACT  SUSAN LOKUAN:   * KASEYA   CUSTOMER SUPPORT  2012-2012  TECHNICAL CUSTOMER SUPPORT  MANAGERS CONTACT  LENNY SIMON:   * MIRAMAR DRY CLEANERS   CUSTOMER SERVICE REPRESENTATIVE  BUILDING CLIENT RELATIONS  DAILY ACTIVITIES  MANAGERS CONTACT:  ASH AHMED | horizontal line Company Name / Job Title ULTIMATE SOFTWARE / CLOUD SYSTEMS ENGINEER 2013 - 2015, LOCATION : WESTON, FLORIDA INSTALLATIONS, MAINTENANCE, UPGRADES, TECHNICAL ISSUES, NETWORK OPERATIONS..  All Relating to Cloud Infrastructure Services and Applications. I worked with a team of 7-10 engineers and I worked on two teams. First team was Deployment , second team was Network Operations. Our work affected client facing applications on the Cloud. Company Name / Job Title KASEYA / TECHNICAL CUSTOMER SUPPORT SEPTEMBER 2012 - DECEMBER 2012, LOCATION : MIAMI, FLORIDA TROUBLESHOOTING OF KASEYA BUSINESS MANAGEMENT SOFTWARE.  In this role I worked with a team of 6 Customer Support technicians and we worked on tickets from a queue to maintain and improve the company’s reputation. Often, we would consult higher tier technicians or escalate issues to them for further remediation. Company Name / Job Title MIRAMAR DRY CLEANERS / CUSTOMER REPRESENTATIVE MAY 2003 - SEPTEMBER 2012, LOCATION : MIRAMAR, FLORIDA In this position I assisted customers with servicing their needs with regards to their garments and any issues they might have with the services provided. Building client relations was a major part of this role while micromanaging the other activities of daily operations. |
| **ㅡ** Education  * M.S.I.T. FROM F.I.U   2014-2014  10 ADVANCED COURSES  3.7 GPA  TRANSCRIPTS AVAILABLE UPON REQUEST   * B.S.I.T FROM F.I.U.   2011-2013  25 COURSES  MINOR IN ECONOMICS  3.7 GPA  TRANSCRIPTS AVAILABLE UPON REQUEST | horizontal line School Name / Degree FLORIDA INTERNATIONAL UNIVERSITY / MASTERS OF SCIENCE IN INFORMATION TECHNOLOGY JANUARY 2014- DECEMBER 2014, LOCATION: MIAMI,FLORIDA Accelerated Master of Science in Information Technology program which is 11 months. It consisted of 10 classes which were administered in pairs every 9 weeks. It was an exceptional experience and the program focused on Telecomm/Networking, Operating Systems Security, Cyber/Network Security, Cryptography, Software Engineering, IT Automation with one course in Engineering Project Management. Complete list of courses available on linkedin profile, url provided at the top of resume. Transcripts available upon request. School Name / Degree FLORIDA INTERNATIONAL UNIVERSITY / BACHELORS OF SCIENCE IN INFORMATION TECHNOLOGY JANUARY 2011 - APRIL 2013, LOCATION: MIAMI, FLORIDA |
| * A.A. FROM MIAMI DADE COLLEGE   2006-2010  15 COURSES  3.0 GPA  TRANSCRIPTS AVAILABLE UPON REQUEST  **ㅡ** Awards Kaseya Certified Virtual Systems Administrator.  #00290  Kaseya Certified Technician #00047  Kaseya Certified Administrator Core VSA  #01025 | Program of 60 credits covering areas of programming, networking/telecomm., cyber security, databases, unix/linux operating systems, and IT ethics. Courses are listed on linkedin profile under accomplishments, url available at the top of the resume. Transcripts available upon request.  horizontal line School Name / Degree MIAMI DADE COLLEGE/ ASSOCIATE OF ARTS IN LIBERAL ARTS AUGUST 2006 - JULY 2010, LOCATION: MIAMI,FLORIDA Miami Dade College offered an unique program incorporating courses from arts and sciences. Some of the courses included Oceanography, Sociology, Psychology, Humanities, Nutrition, English Literature, Algebra, and Calculus. |