[Eunice.365293@2freemail.com](mailto:Eunice.365293@2freemail.com)

FIRST NAME : EUNICE

LAST NAME : LWANGA

CURRENT ADDRESS : DUBAI SATWA

RELIGION : CHRISTIAN

NATIONALITY : UGANDAN

DATE OF BIRTH : 29 NONEMBER 1992

PLACE OF BIRTH : JINJA

CITIZENSHIP : UGANDA

VISA STATUS : 90DAYS

VISA EXPIRY : 8th-JULY-2017

MARITAL STATUS : SINGLE

**ACADEMIC QUALIFICATIONS**

2009-2010:UGANDA ADVANCED CERTIFICATE OF EDUCATION

**PERSONAL SUMMARY**

A polite, well spoken and hard working waitress with experience of working in a

busy restaurant environment looking after the needs of patrons. Attentively at all

times with a willing and helpful manner that is required to answer phone calls,

taking reservations and prepare bills. Always approachable, cheerful and

possessing good observation skills as well as the ability to work alone or as part of

a team.

Keen to find a challenging position within an exciting employer where I will be

able to continue to increase my work experience & develop my abilities.

**EXPERIENCE**

2011 TO 2017 Feb in serena hotel

**PREVIOUS RESPONSIBILITY**

Provide excellent customer service to ensure satisfaction

Greet customers and present menu

Make menu recommendations or share additional information upon request

Take and serve food/drinks orders and up-sell additional products when appropriate

Arrange table settings and maintain tables clean and tidy

Check products for quality and correct any problems

Deliver checks and collect payments

Cooperate with all serving and kitchen staff

Follow all relevant health department rules/regulations and all customer service guidelines

**Personal:**

A good team player.

Willing to work overtime at short notice.

**KEY SKILLS AND COMPETENCIES**

Familiar with all cash handling & Credit card payment procedures.

The motivation to learn new knowledge and skills.

Good Housekeeping duties.

Have a full knowledge of all food & beverage policies and procedures