|  |  |
| --- | --- |
|  | jack3.jpg  **General Manager – IT / Head – IT / Solution Architect / Project Manager / Project Co-ordinator**  Total Years of Experiences - 16+   * **Jewellery & Retail POS – Project Management – 7 years** * **ERP & Infrastructure Project Management – 8 Years** * **SAP B1 & Add-on Product and Project Management – 5 Years** |

**Profile Summary:**

**Professional Educational Qualification:**

* Diploma Electrical & Electronic Engineering ( 10th,+2 & 3 Years Diploma)

**Certificate Courses**

* **MCP - Microsoft Certified Professional** –XP Pro & 2007 Server
* **ITIL Foundation V3**, (Certificate No: **GR750283637JP**)
* **PRINCE2 PRACTITIONER** – *(Certificate No:* ***GR63403400JP****)*
* **CTA - CCC Cloud Technology Associate**– *(Cert. Number:* ***5940728.20637398****)*
* **PCSM – CCC Professional Cloud Service Manager***(Cert.Number:* ***5940728.20649267****)*
* **Course Completed PRINCE Agile Scrum Master**
* **PMP** – Pursuing Project Management Professional

**SKILLS SUMMARY**

* ITIL, Cloud, Agile, PRINCE2 & PMP / Collaborative Method
* SCOPE, TIME, COST & RESOURCE Management
* Client Management
* Enterprise Resource Planning
* Enterprise Resource Planning
* Infrastructure Project Management (LAN, WAN, VPN, VOIP, VIDEO, CLOUD, STORAGE & Etc )
* SAP B1, BAAN, Visual Info-R, IFS, POS & all kind of application Project Management & Execution
* Product Development & Team Management
* Software Quality Testing / Assurance
* E2E IT Consulting & Solution Architect

**PROJECT MANAGEMENT – DETAILED DESCRIPTION**

* Expertise in Project Management. Budgeting, Initiating, Planning& Design, Execution, Monitoring & Control and Closing.
* Expertise in Project Functional & Technical Team Management and implementing all kind of Application product like **SAP with POS Integration, IFS, BAAN, and EPICOR & Others with web based applications.**
* Expertise in Product Development & New Implementation
* Work collaboratively with development team, lead architect and the president to determine

Technical direction and approach to system design and implementation, including both brand products and supporting systems.

* Create, manage and track project vehicles, including, but not limited to:
* Resource Time Management (Attendance) & Project schedules
* Detailed project plans
* Project scope statements
* Resource plans
* Software Testing (QA)
* Risk and issues logs
* Status reports
* Tailor project management, development and support processes to meet the needs of individual (new and/or ongoing) projects.
* Manage the day-to-day activities of projects and staff; communicate with project teams as
* Necessary to ensure project deliverables are on schedule and within cost parameters.
* Communicate and collaborate with internal and external customers as needed in regards to
* Project deliverables including managing expectations, presenting and interfacing with sponsors.
* Project study like Pre-requisites, GAP Analysis, and ASIS Document, Wish & Pain Points, Outputs, SCOPE finalization, UAT, Parallel run& Project sign off. Full E2E implementation
* Expertise in Project Team, Customer & Vendor Management, Procurement, Service & Delivery Management
* Experience in managing IT-Service Desk as per the ITIL V3 Frame work and the current tool being used Dell’s
* Expertise in Resource Management, Tasks allocation, review meeting, appraisal & managing projects Change request (CRN), Request for New (RFN) & etc.
* Over all around 10 years’ experiences in ERP project implementation and completed 6 nos. of end to end project implementation in various domains.
* Proficient with MS Project, Visio and similar software like MS Office applications.
* Demonstrated experience in leading cross-functional project teams.
* Ability to adjust and set priorities to meet deadlines.
* Ability to effectively manage staff.
* Strong written and verbal communication skills, including presentation skills.
* Strong persuasion and negotiation skills, including conflict resolution skills.

**Projects & Career Achievements**

* **2014 t0 2017**> Worked together with the UK & Global implementation partners and made successful **Project Co-ordination** in India to enable their entire IT setup like the Help Desk support Operations, Internet & Intranet network peripherals like Cisco switches, ASA Firewall, Voice Gate way, VOIP & Video Setup, WiFi – Wireless access setup & etc. – **GLOBAL COMPANY**
* **2011 – 2013** > Done 4 end to end SAP Business one -ERP Project implementation with third party application integration. (M/s. Autralian Foods – Cookie man, Slam Clothing, AVR Swarnamahal & Vamshi Shipping – **DOMESTIC & GLOBAL COMPANIES**

**PROJECT :** Managed various team across the country implementation of SAP Business one multiple projects with various domains, using the **PMP , PRINCE2 & Agile methodology**

* **2007- 2010** > as per the IT Roadmap given by the Global IT Org.Manager, managed a big project team (35 peoples) team in various activities like data migration from India informative system (IIS) to Global informative system (GIS), Local Client server domain setup with HQ trust relationship, Win’2007 Exchange mail server stand alone for India & LAN, WAN, Citrix VPN, MPLS network connectivity for 11 India branch locations.

**PROJECT: Managed Multiple Projects in Multiple Platform (Offshore & On-site) Team under the standard methodology like ITIL & AGILE Frame work. – GLOBAL COMPANY**

* **2005 – 2007** > starting from the scratch done the entire IT Setup including the LAN / WAN fiber network, Client Server Domain Setup, Exchange Mail server with secondary backup MX record hosting & implemented successfully the ERP application.

**PROJECT :** Managed the India – Service Desk / Help Desk Operations by using **ITIL Frame work.**

* **2000-2004 >** Upgraded 120 Pcs from Win’98 & Win’NT Operating systems to Win’2000 Professional. Also done successful implementation of Win’2000 server and created a Client server domain setup.

**PROJECT :** Used **WATERFALL** Methods for the Customized “Knitsoft” – Hosiery Manufacturer ERP Offshore Development. – **DOMESTIC COMPANY**

* **EMPLOYMENT HISTORY**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Sl No** | **Period** | | **Company Name** | **Position** | **Responsibilities** | **Emp. Type** |
| 1 | Jan’2014 | Mar’2017 | **Wrightbus India Engineering Pvt Ltd** | Sr. IT Manager / Project Coordinator | Project Co-ordination - IT Infrastructure & IFS Implementation | Contract / Project Based |
| 2 | Jan’2013 | Dec’2013 | **Own** | IT Consultant | SAP Business one – Implementation & Consulting | Freelancer |
| 3 | Feb’2011 | Dec’2012 | **Mukesh Infoserve Pvt Ltd** | Project Manager | SAP Business one - Project Manager | Permanent |
| 4 | Apr’2007 | Sep’2010 | **Same Deutz Fahar & Sify Ltd (6 months On-site support, Italy** | Head – IT Services | Project Co-ordination - IT Infrastructure & SAP, Honeywell Apps. Implementation | Permanent |
| 5 | Jul’2005 | Mar’2007 | **Ebm Nadi International Pvt Ltd** | IT Manager | End to End Responsibilities of ERP, Exchange 2007 Mail server, Domain Controller, Print Server, Networking & Backup and disaster recovery | Permanent |
| 6 | Jan’2000 | Jun’2004 | **Dixcy Textiles Pvt Ltd** | Systems Manager | In-house ERP developer team management & Designing & deployment of client server Architect | Permanent |
| 7 | Jul’1997 | Dec’1999 | **JIlaba Systems** | Client Support Executive | Documentation, Product Demonstration & User Training | Permanent |

|  |  |
| --- | --- |
| SALARY DETAILS |  |
| Salary Drawn |  |
| Salary Expectation | Negotiable |
| Preferred Location | Chennai, UAE, Dubai, Qatar, Saudi Arabia & Africa |
| Notice Period | Immediate |
| Salary in Abroad | As per the Industry Standard |
| Preferred Interview Timings | ----- |
|  |  |

***Declaration***

*I hereby declared and confirming that the above-mentioned details are really true about my knowledge.*