

Alaa

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**Professional summary :**



Patient service-oriented pharmacist with American pharmacotherapy board and 4 years experi-ence between hospitals and chain pharmacies. Strong background in pharmacology and patient medication therapy management. Excellent track record of maintaining positive relationship with customer, pharmaceutical representative , manufacturers , medical professionals and insurance providers.



**Academic Qualifications :**



* B.Sc. of Pharmacy, Mansoura University on May 2012.
* American Board Certified Pharmacotherapy Specialist
* MOH licensed .



**Experience:**



Gamasa central hospital August 2013 to august 2015



*Senior pharmacist*



* Maintain drug inventory levels by ordering necessary medication and supplies, conduct monthly medication regimen review including recommendations and reports for the facility.
* Provide direction and oversight on all aspects of the acquisition, disposition ,handling , storage, and administration of drugs. Responsible for the distribution of all medications in the internal medical department.
* Train , coach , and motivate pharmacy trainee and ensure high levels of customer service and safety are maintained at all times.
* Mixed various pharmaceutical preparations according to written prescriptions.
* Communicated with all patients and staff in pleasant and professional manner .



*Sally* pharmacies May 2015 to June 2016



*staff pharmacist*



* Accurately dispensing drugs to patients according to a doctor’s prescription. Checking prescrip-tions for errors & making sure they are appropriate for patients.
* Measuring, packaging, labelling and recording medications issued to patients. Instructing patients on how to use medications, possible side effects and storage.
* Answering questions from patients on medicines and cosmetics.
* Contacting and working closely with other healthcare professionals.
* Managing and resolving complaints.Communication with customers sympathetically and support-ively, giving private consultations when required.



Ashraf Erfan pharmacies from September 2012 till December 2012



*Associate pharmacist*



* Entered new patient profiles and prescriptions into medication input software system.
* Communicated directly with doctor’s offices via telephone, fax and email.
* Provided friendly customer service at prescription drop-off and pick-up counters.
* Worked closely with senior pharmacist and used medication input software to safely and accu-rately dispense medication
* Accurately recorded compounded products and prepared appropriate labels.



**Practical Training:**



* Trained at **Jean Coutu** pharmacy in ***Canada*** on April & May 2016.
* Trained at **Lifeline Hospital in** ***Abu dhabi*** from January 2013 till May 2013.
* Trained at **Ashraf Erfan** Pharmacies in 2010 and 2011.



**Personal skills:**



* **Hard worker, ambitious , creative , responsible , self-motivated.**
* **Having excellent communication skills.**
* **Sharing in social activities and charity programs.**

**Languages & Skills:**



**Languages:**



* Arabic: Native speaker.
* English: Very Good.
* French : Neveau 4.



**Computer skils:**



* Microsoft Package: Excellent.
* Internet Skils: Excellent.



*References will be available upon request*

