# Fazila

# [Fazila.366063@2freemail.com](mailto:Fazila.366063@2freemail.com)

**Profile Summary:** A result oriented Business Analyst (Six Sigma Certified) with 5 years of experience in Field Service/Manufacturing & Supply Chain Analytics with Valuable knowledge of Managing Projects & Resources in effective manner boasting a consistent & Proven Track record of Successful Employing best Practices that improves efficiency in the area of Quality. Committed to identify and implementing continuous improvements in the Supply chain

**Industries Worked:** Power Services, Supply Chain Management, Oil and Gas, Logistics, Renewable Energy, Market Research(Secondary and Primary)

**Technical knowledge:** Having good knowledge in MS Office-(Power Point, MS Word, MS Excel, Advanced Excel, Basic VBA & Macros), Basic Tableau and SAP

**Experience Summary: Business Analyst/ Reporting Analyst-Genpact India – Bangalore (Currently Working)**

* Worked as Business Analyst in Supply Chain Management.
* Roles involves in downloading data from Various Business objects like SAP, COGNOS, Service Now, GenSuite and Support Central.
* Publishing Dashboards and Scorecard based on various KPI’s on Weekly and Monthly Basis.
* Automation of big reports to save time and enhance Productivity.
* Support Clients by helping them with Adhoc Report.
* Set up KPI’s for the Quality Metrics for the Shops across the Businesses
* Key Quality KPI’s-CIR/NCR, Audit Execution/Findings, Continuous Improvement and Cost of Process Quality
* Setup Business logics for various KPI’s Across business to ensure standard ways for report and decision making for leadership
* Value Stream Mapping to identify Non-Value added Activities
* Established Analysis on Cost of Poor Quality resolutions

**Six Sigma Certification:**

* Did LEAN Certification (Did 7 Projects with Productivity Benefit of $3513,$1250,$564,$2450,$3564,$5855,$7500)
* Did Green Belt Certification Using DFSS Methodology with a Dollar Savings of $26.5K at Customer End
* Did Business Impact with Building up Dash board and Giving a Impact of Dollar 1.8 Million

**Senior Associate-Genpact India – Bangalore**

* Business Market Intelligence: The project involved Secondary Research to map the Clean Technologies for a leading firm in Europe.
* Developed Data Base of Clean Technology Companies(Biotechnology Sector,Smart Grid,Green Transportation,Energy Storage, Energy Efficiency,Wind,Solar ,Biomass,Geothermal, Ocean/Tidal)with their core competence through secondary research. It helped the customer to map the Clean Technology Companies between Europe & India.
* Also prepared presentation to know the level of penetration of Clean Technology in India and compared it with that of Europe.
* **Data Analytics:** The Project involved finding unaccounted information, performing various reference checks in the files and the link provided. It has helped the customer in Sales Automation.
* Company Profiling: Detailed Analysis on Companies to prepare presentation to highlight Key information and activities includes (1) firm's history, (2) number and quality of its human, financial, and physical resources (3) organizational and management structure, (4) past, current and anticipated performance, and (5) its reputation, and the standing of its goods or services.
* **Data Analytics & Forecasting:**
* Country Briefing books update- Updating Pitches for Economic and Energy data
* Gleaning Insights-Collection of Secondary Information on Energy industry
* Secondary Research On Saudi Arabia Chemical Industry (Captured Capacities of Petrochemical Production)
* Install Base Comparison for a Leading Manufacturer of Heavy Gas and Steam Turbines.

**Rewards and Recognition:**

* Received Silver Award for Support provided for Market Business Intelligent Project
* Received Bronze Award for gaining the business knowledge and applying analytical skills to provide client with a solution to his problem with good Customer Feedback
* Received Bronze Award to Handle the Power Services-Quality Business Well(With great Customer Feedbacks)
* Received Early bird Award(Quality Awards-3 times) to have good Productivity Projects
* Received Bronze Award to Showcase boundary less behaviour and lending a helping hand when required
* Received Bronze Award for Supporting the new Employees with their On-Boarding procedure

**Internships:**

* Industrial Environment Training at AstraZeneca ( Pharma ) India Ltd
* Keerthi Chemicals: Production & Work flow

**Industrial Visits:**

* Mangalore Refinery & Petroleum Ltd
* Mangalore Chemical Fertilizers Ltd
* BASF(Baden Aniline and Soda Factory)
* JSW(Jindal South West) Steel Company
* MPM(Mysore Paper mills)

**Academics:**

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| **Educational Course** | **Institution** | **Board/University** | **Percentage** |
| MBA(Total Quality Management & Human Resources) | Dr.C V Raman University | Dr.C V Raman University | 74% |
| B.E,Chemical Engineering | M.S.Rammaiah Institute Of Technology | VTU,Belgaum | 76.1% |
| Diploma in Chemical Engineering | S.J(Govt)Polytechnic | Technical Board | 74% |
| 10th std | Army Public School | Central Board Of Secondary Education | 53% |