

Name : JOSEPH

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**Career summary**

To find a challenging position and be an integral part of a growth oriented company where in I wish to consolidate up on my Experience and contribute to the company’s profitability and my growth.

**Professional Experience**

Company THE COFFEE HOUSE (IMG)

Location Dubai

Position Waiter/cashier

Duration June 2016 – up to date

Company Maru B court Hotel Kenya

Location Kenya

Position Head Waiter/Barman

Duration Jan 2015 – March 2016

Company Carnation hotel

Location Kenya

Position Waiter/barista

Duration Feb 2013 - Dec 2014

**Educational Background**

2013 – 2014 : Diploma in food and Beverage

: (Nyeri Technical Kenya)

2013 : Cert. Advanced computer packages

2009 – 2012 : Secondary Certificates - C Grade

1998 –2008 : primary school - 327/500

**WORK EXPERIENCE**

* Mama Scano Italian (IMG)

Waiter/ barista

Dubai

* Ascertain guests needs and expectations, manage point of sale processes
* Responsible for making coffee and cold drinks
* Accurately describe food ingredients and benefits
* Keep up to date with menu information
* Maintenance of an outstanding cleanliness and hygiene standards
* Responsible for taking money inform of cash check or credit card
* Balance drawer
* Processes card transactions
* **Maru B court hotel**

Barman waiter

* Taking customers order
* Responsible for selling and preparing the drinks and food
* Maintaining high level of cleanliness
* Build relationship with new and regular customer
* Deliver quality service to the guests for achieving a high customers flow
* Maintain sale standard and replenishment of stock each business day

**Carnation Hotel**

**Barista**

* Greeting and giving warm welcome to the patron
* Making espresso based coffee
* Cold drinks like smooth, milk shakes and ice tea
* Making homemade mock tail like mojito and more
* ‘clean as you go’ is part of my work to maintain high quality of cleanliness
* Responsible for ordering maintaining and receiving of order
* Reporting to restaurant manager
* Monitoring chiller, cold holding and hot holding check list

Personal details

Nationality : Kenyan

Date of birth : 11/Nov/1991

Visa status : Employment visa (Willing to Join Immediately)

Personal Interest and activities

Excellent leadership and motivation skills

Desire to be the best at customer service

Reference – Available upon request