**CURRICULUM VITAE**

 

**MOHAMMED**

[**MOHAMMED.366678@2freemail.com**](mailto:MOHAMMED.366678@2freemail.com)

**Objectives**

A System Administrator with 3+ years of technical support and System administration experience, specializing in the implementation, management, and support of Windows-based server and desktop roles.

**Educational Qualification**

* Completed **Bachelor of computer Application (B.C.A)** from Brindavan College Bangalore.
* Completed **P.U.C** from **Sadashivnagar Youth Association** Bangalore.
* Completed **S.S.L.C** from **Muslim Welfare Association** Chintamani.

**Professional Certifications and Training**

* **MCSA: Solutions Associate (Global Certification MC ID -10848027)**

**410**: Installing and Configuring Windows Server 2012.

**411**: Administering Windows Server 2012.

**412**: Configuring Advanced Windows Server 2012 Services.

**Professional Experience**

* **Concentrix Technologies India Private Limited 8th Sept 2014 – 28th Sept 2016**
* **System Administrator:**
* Administration and Maintenance of Windows based network of over 600 workstations.
* Supporting technical support team which is responsible for infrastructure.
* Maintaining and creating user accounts and groups by assigning Respective permissions
* Adding, removing, or updating user account information, resetting passwords, etc.
* Creating standard Net-backup policies and taking back-up of the servers.
* Implementation and administration of DND, DHCP and Active Directory services.
* Managing and troubleshooting VOIP network
* Troubleshoot Windows Operating system and application related issues.
* Maintaining and creating user accounts and groups by assigning Respective permissions
* Familiar with Installing Patches, Device Drivers & Windows Support Packs.
* Testing of computers and ensuring that computer systems are functioning properly.
* Identifying and solving any problems that  affect  computer operating systems
* **Serco Global Services Private Limited. 17th July 2013 – 24th Aug 2014**
* **Technical Support Associate:**
* Technical support for the information systems users (inside the enterprise).
* Diagnosing hardware/software faults and solving technical problems.
* Logging and keeping records of employee queries.
* Working with employees to identify computer problems and advising on the solution.
* Computer hardware, software, and peripherals installation, configuration, and maintenance.

**Key Strength and Skills**

* Hard Working
* In-depth knowledge of computer systems
* Good analytical and problem solving skills
* Ability to work under pressure
* Enthusiasm to learn new assignment

**Personal Information**

Date of Birth : 01.06.1991

Gender : Male

Language Known : English, Hindi, Kannada, Urdu.

Marital Status : Single

Nationality : Indian

Interests : Swimming, net Surfing, Travelling.

**Declaration:** I declare that the above mentioned details are true to the best of my knowledge. I shall be highly grateful if you could provide me with an opportunity to grow with the organization. I will be looking forward to hear from you soon and will consider it a great privilege to be part of that environment.