**SOMNATH**

**SOMNATH.367173@2freemail.com**

**Professional Experience:**

* **Presently working with Linencraft Laundry (Emirates group) Dubai U.A.E since 5th August 2012.**
* **Designation- Line Supervisor (hotel/hospitality line).**

**Job profile:**

**Operations management-**

* **Laundry Operations.**
* **Customer/guest relation.**
* **Ensure production on time by strategic planning.**
* **Ensure proper utilization of resources.**
* **Quality Assurance.**
* **Ensure good housekeeping and safe working environment in production area.**
* **Cost control without affecting smooth operation.**
* **Planning of preventive maintenance of machineries and equipment in liaison with engineering team.**
* **Training and developing people.**
* **Attending meetings and carryout cascade communication on regular basis.**

**Linen rental service-**

* **Ensure the supply of linen as per order.**
* **Stock maintain and linen inventory.**
* **Worked as Assistant Laundry Master with P&O Cruises (Carnival UK) From : Nov-2009 to September 2011.**

**Job profile-**

* **Assist the Laundry Master in all the activities related to laundry operation.**
* **Deal with guest complaint.**
* **Ensure proper processing of guest laundry.**
* **Ensure a smooth laundry operation.**
* **Maintain linen per level, ordering and stock.**
* **Linen inventory.**
* **Quality control.**
* **Cost control.**
* **Implementation of innovative ideas for profit maximisation.**
* **Worked as Laundry Man with P&O Cruises (Carnival UK) From Nov-2000 To Nov-2009.**
* **Worked as Laundry Operator with Taj Bengal Hotel (The Taj Group) Kolkata India. since Dec-1994 till Nov-2000.**

**Job profile :-**

* **Valet service.**
* **Dry cleaning.**
* **Pressing.**
* **Washing (guest laundry & house linen)**
* **Processing of room linen.**

**Personal Detail :**

* **Date of birth: 24/05/1976**
* **Marital status: Married**
* **Place of issue: Kolkata (West Bengal) India.**
* **Qualification: Higher Secondary (10+2) 1995.**

**Safety audits handled: U.S.P.H, U.K.P.H, H.E.S.S, ISO 14001.**

**Course: Laundry chemicals and safety traning from Orapi Singapore.**

 **Laundry chemical and safety training from burnus HYCHEM (U.A.E)**

 **Safety of food in catering from Highfield (United Kingdom)**

 **Supervisors development program from Emirates flight catering.**

 **Train the trainer from Emirates flight catering.**

**Computer knowledge: MS-Office, MS-Exel, outlook, power point.**

**Languages known: English, Hindi, Bengali.**