**Dina**

**Dina.367638@2freemail.com**

**PERSONAL PROFILE**

I   am   a passionate, fast learner, seeking   a   position   as   a   Business Systems Analyst / BPM Specialist where   my   creativity   and   communication   skills can   be   employed   and   developed,   and   through   which   I   can   gain furthur practical experience.

I am a multi-skilled professional with a superb track record of working with complex functional projects in various environments. Able to manage stakeholder expectations and willing to take full responsibility for the delivering of project objectives.

Dina is an easy going individual who enjoys challenging and diverse roles and is confident working with technical experts from any industry. Presently looking to join a company that rewards effort and initiative, whilst at the same time providing plenty of progression and development opportunities to its employees.

**EDUCATION**

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| --- | --- |
| **2017** *(in progress)* | Data Science Specialist**Johns Hopkins University** |
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| **2017** | Certified CPRE - Foundation |
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| **2015** | Certified ITIL - Foundation |
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| **2015** | Certified COBIT 5 - Foundation |
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| **2014** | Certified Cloud Business Associate |
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| **2011** | Certified Spring Web Application Developer |
| **2004** | Finished the preparatory year of the Master’s Degree in Computer EngineeringFaculty of Engineering, Cairo University |
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| **2003** | Bachelors of Computer EngineeringFaculty of Engineering, Cairo University**Grade**: Very Good (with honors) |
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| **1998** | **IGCSE**, Kuwait  English School, KUWAIT |
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| **1995** | Preparatory  School,  El-Nasr English School, EGYPT |
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| **1990** | Primary School , Kuwait  English School, KUWAIT |

**COURSES**

 **April 2017 – Current**  Data Science Specialist

 ***Johns Hopkins University***

 **April 2017 – Current** Self-Study – Certified Business Analysis Professional (CBAP)

 ***IIBA***

 **December 2016** Self-Study – Certified Professional for Requirements Engineering

 (CPRE)

 ***IREB***

**Nov 2015** ITIL Foundation

 ***BCS***

 **July 2015**  COBIT 5 Foundation

 ***ISACA***

 **Aug 2014**  Business Introduction to Open Stack / Open Cloud

 ***ITSynergy***

**Mar 2013** Think Again: How to Reason and Argue

 ***Duke University***

**Feb 2013** CS169.1x Software as a Service

 (Ruby on Rails, TDD, BDD, RSpec, Cucumber)

 ***BerkleyX***

**Jul 2010** Rich Web Applications with Spring (live, online course)

 ***Spring Source University***

**Apr 2005** IT Project Management

 ***Georgia State University*** (Development  program  held in Egypt)

**Sep 2003** Oracle JDeveloper  9i, JDBC, JSP, OC4J and BC4J

 ***EMAK Academy, an Oracle Academy***

 **Aug 2002** Oracle 9i AS Portal

 ***Oracle Egypt Ltd***

**Aug 2001**  Oracle JDeveloper  3.2, Java, Servlets and JSP

 ***Oracle Egypt Ltd***

**PERSONAL ATTRIBUTES**

* Team leader capable of motivating staff
* Ability to get on with all levels of people and possess strong relationship building skills.
* Superb communication skills and able to articulate technical jargon to a non technical audience.
* Ability to gain results through others.
* Knowledge of project management methods.
* Able to continuously meet targets and surpass expectations.
* Articulate and well presented.
* Having the necessary drive and enthusiasm required for a tough competitive industry.
* Excellent report writing skills.

**EXPERIENCE**

**September 2016 – Current Freelance Sr. Business Analyst**
I provide Business Analysis services to help companies identify and clarify their needs that are cascaded down to detailed, unambiguous requirements.
I am responsible to:
 -Handle and manage stakeholders
 -Elicit and specify requirements
 -Document the functional and non-functional requirements
 -Requirements analysis and modelling
 -Requirements validation and negotiation
 -Requirements management

 **June 2016 – September 2016** **Sr. Business Analyst**

Business Borderlines, Cairo, Egypt

 Occupying the role of a business analyst and occasionally a project manager in a number of projects.

 **Project**: ***Business Rules Management System Implementation***

The project involves introducing a Business Rule Engine to delegate all the business rule execution to. Through requirements elicitation and specifying the Business Rules Management System’s selection criteria a full solution architecture is proposed after the selection of an appropriate BRMS. The pilot project encapsulates the business of the Annual Vacation as a proof of concept.

My role as a project manager and business analyst in this project mandates that I perform the following tasks:

* Define the project’s schedule and scope
* Define the BRMS selection criteria
* Elicit the BRMS requirements and extract the Business Rules from the current ‘Vacation’s Module’ to be defined in the Business Rules Management System

 **Project**: ***Tourist Site – Business Process Re-engineering***

The project involves the definition of the as-is business processes that take place in order to prepare beds, flights and packages to be available for booking through the client’s website, then defining the bottlenecks, duplicate paths to refine and improve the business processes by proposing a to-be model. The to-be model should improve the data accuracy and consistency through its entire life-cycle.

My role as a business architect mandates that I define and elicit the as-is processes, defining the policies and procedures. I am also responsible to define the to-be processes and asses the gap between the two models.

**June 2013 – June 2016** **Sr. Business Systems Analyst / Quality Assurance Engineer**

Beshara Group, Cairo, Egypt.

Working as a business analyst in one of the major Business Process

Re-engineering projects in Kuwait (e-Government).

I conducted tasks related to business process improvement and definition. Based on standard BPMN 2.0 notation, I am currently designing the process flows using Oracle BPM Studio (JDeveloper Addon) and Oracle Business Process Composer.

I am also responsible for software quality, defining the required

metrics the development teams need to follow during each Sprint

(working in an Agile environment).

I am a member of the company’s configuration team where I am responsible for the source control (CVS) configuration and administration. I also gained experience integrating Atlassian Products like JIRA and Fisheye.

**EXPERIENCE (cont.)**

**Jan 2013 – June 2014** **Freelance iOS/Android Application Developer – ITIDA Project**

I developed a multiplatform Charity application for FbiTech Inc. that was running on Android and iOS platforms. It was implemented using Titanium Alloy framework.

**Dec 2010 – Jan 2013** **Freelance iOS/Android Application Developer**

Working on iPhone/iPad (iOS  4.x)  development  using objective-c

Application on App Store:

-Nubian Heritage - # iTunes: that was my own idea and implementation of an application to teach the Nubian language

**Sep 2004 – Aug 2005 Programmer/ Analyst**

NileSoft-Aacom, Cairo, Egypt.

Working as a JAVA Developer, developing web-based applications

following J2EE standards and Struts framework. Utilizing open

source tools and packages  such as hibernate for  persistence  layer,

ECLIPSE as development IDE and Postgre DBMS. As for testing,

JUnit  was used.

-Participated in the development  of  the French  e-government

project (Water and Electricity Sectors).

**Dec  2003 – Sep 2004 Java  Developer**

Informatique, Cairo, Egypt.

Working as a JAVA Developer, developing web-based applications

based on J2EE standards along with the use of JSPs and javascript.

Applications are deployed on Oracle9i A/S  server and Oracle9i DB

was used along side.

- Participated in the following Projects:

1.   The Ministry  of Education (Egypt)

2.   The Ministry  of Justice (Egypt)

3.   Public Authority for Agricultural Affairs and Fish Resources

(Kuwait)

Help Desk application

Budgeting Project

Vacations and Attendance Application

**Sep 2000** Microware, Cairo, Egypt.

**Trainee**, Conducted tasks related to computer  assembly and

maintenance.

**Aug 2000** NileSoft, Cairo, Egypt.

**Trainee**, Participated in the development  of  a client/server

application using Oracle 8i Database and Oracle Developer  2000

**LANGUAGE SKILLS**

 Perfect command of written and spoken Arabic and English, very good knowledge of French.

**PERSONAL DATA**

**Date of Birth** January  28,  1982

**Place of Birth** Cairo, Egypt

**Nationality** Egyptian