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| **Deep** *Versatile, high-energy professional seeking dynamic career in field of* ***Project Management / System Administration*** *with a leading organization of high repute: Scaling new heights of success and leaving a mark of excellence on each step****Deep.367808@2freemail.com*** |
| knowledge24x24iconsProfile Summary |
| * A competent professional with **nearly 10 years** of rich experience in **Project Management, System Administration, It Operations, ERP Consultancy, Budgeting, and Team Management**
* Excellence in installing, configuring, operating & maintaining hardware & software systems related infrastructures
* Experience in managing multiple projects in across various geographies while meeting business needs in a fast paced, dynamic and globally expanding MNC environment
* **Project Manager with exposure in all aspects of multiple project life-cycles** including ERP system implementation, system migration, disaster recovery, website, network and telecommunication infrastructure upgrades
* Skilled in managing data centers over large user base; comprehensive knowledge of maintaining data center (infrastructure, installation) / storage / backup center operations so that new systems work as specified & integrate with other systems
* Hands on exposure of **SCM, CRM, JOB Management, Project management, MRP & Finance, BAQ / BAQ Crystal Reports / BPM, Dashboard Reporting, AFR & XL Connect and Forecast Pro**
* Skilled in assessing and mapping hardware / software / network requirements, translating them into techno-functional specifications & designing customized solutions for the same
* Resourceful in ensuring maintenance of complete system administration, which includes performance monitoring, managing day-to-day operations, preventive & corrective maintenance
* An effective communicator with excellent interpersonal & relationship building skills; capability to work effectively under pressure and achieve time constraint objectives
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| edu24x24iconsEducation |
| * Pursuing MBA (Project Management) from Jaipur National University, Jaipur
* MCA from Anna University, Coimbatore in 2016
* BCA from University of Madras, Chennai in 2007
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| career24x24iconsCareer Timeline | Description: core24x24iconsSkill Set  |
| **iData Systemtech and Consulting Pvt. Ltd.****ECONCH Software & Consulting Technologies Pvt. Ltd****Zaker Trading LLC**2013 till date2012-20132007-2011 |

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| Project Management |
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| System Administration |
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| IT Strategic Operations |
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| Order Management |
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| Vendor Management |
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| Troubleshooting & Technical Support |
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| Maintenance Operations |
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| Network Support & Implementation |
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| Leadership & Team Building  |
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| Description: exp24x24iconsNotable Accomplishment Across the Career* **Successfully implemented the new ERP system (EPICOR)** to the group of companies and it has been successfully implemented with their best business practices
* **Introduced helpdesk for IT support** to resolve the end user queries on the timeline and new IT policy to maintain the data security of organization
* Contributed in architecting, and implemented Citrix, WAN (Fortinet), DR Backup system, and IP phones (Alcatel)
* Performed **Multi- Company configuration** on Epicor 9
* Administered consolidation set-up of intercompany in Epicor 9
* **Assisted in CRM implementation** for monitoring the salesperson sales performances and win- lose condition of quotations
* Managed **Barcode implementation** for warehouse to handle the inbound and outbound process of the material and integrated with EPICOR
* Received Epicor MEAI Excellence Award 2016 for Best Business Practice Adaption for implementing Epicor ERP across Zaker group companies
* Proficiently completed 3 Full Cycle Epicor 9 implementation projects with different activities and Completed 3 roll out Process in EPICOR
* Managed projects driven by Systems Operations and other IT & Business Groups
* **Reduced annual IT budgets** by recommending data categorization and classification and implementing suitable solutions depending on data access speed needs using Storage Area Network (SAN) and Network-attached Storage (NAS) solutions
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| exp24x24iconsWork Experience**Since Aug’13 with Zaker Trading LLC, Dubai as IT Executive – ERP Project Manager (Head – IT)****Jan’12 to Aug’13 with iData Systemtech and Consulting Pvt. Ltd., Chennai as ERP Consultant** **Jun’07 to Dec’11 with ECONCH Software & Consulting Technologies Pvt. Ltd., Chennai as System Administrator & SAP Basis Consultant** **Key Result Areas:*** Administering installation of OS and application software, deployment of servers, disk quota management and distributed file systems, network and monitoring the same
* Defining IT strategy and developing plans for future implementations along with identifying new technologies
* Managing multiple projects from conceptualization & visualization to technology mapping and final execution of projects
* Designing Backup Strategy & ensuring scheduled / unscheduled backups as per the backup plan.
* Installing, configuring and maintaining Operating Systems, Application Software, Anti-Viruses & Hardware.
* Devising strategies for Disaster Recovery Management, including planning and designing servers for backup and recovery of server / database information
* Planning project activities like scoping, estimation, tracking, change management, delivery management & post implementation support
* Planning, designing IP addressing and submitting with all classes.
* Troubleshooting problems pertaining to Performance Tuning, Network Administration, Application Conflicts and System Bugs & meeting deadlines and TAT without compromising quality norms and adhering to SLA.
* Creating & managing database maintenance plans
* Collaborating with system architects, software architects, design analysts and others to understand business requirements
* Supervising end-to-end project management activities including planning, effort, design, scope, estimation, resource coordination and delivery as per specified time frames
* Disaster Recovery, Domain Management, Active Directory & Storage Management.
* Addressing queries regarding the Information System / Software & extending onsite support including maintenance of hardware / software
* Working on MIS reporting, implementing, supporting and testing (data structure, functional business logic and manual)
* Managing and supporting technical implementation of SAP Systems entailing mapping of business requirements (As-Is & To-Be Analysis), & contributing towards change management.

Description: edu24x24iconsTechnical Qualifications* Diploma in Computer Hardware and Networking Technology at SISI, Guindy
* Laptops Assembling and Maintenance Training at SISI Erode
* CCNA at Sans Bound Solutions, Chennai
* SAP-BASIS at Texas Technologies, Chennai
* Operating Systems: Windows 98, Windows 2000 Server/Professional, Windows XP, Windows 2003 Server, UNIX, Linux
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| Description: edu24x24icons Certifications* Certified Prince2 practitioner
* Microsoft Certified System Administrator (MCSA)
* 70 - 290 – Managing and Maintaining a Windows 2003 server Environment
* 70 - 291 - Managing and Maintaining a Windows 2003 server Network Infrastructure
* 70 - 284 – Implementing and Managing Exchange Server 2003
* Microsoft Certified Technology Specialist (MCTS)
* 70 - 680 - Windows 7, Configuring
* Cisco Certified Network Associate (CCNA 640-802)
* IT Infrastructure Library Version 3 (ITIL v3) Foundation
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