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| **Deep**  *Versatile, high-energy professional seeking dynamic career in field of* ***Project Management / System Administration*** *with a leading organization of high repute: Scaling new heights of success and leaving a mark of excellence on each step*  [***Deep.367808@2freemail.com***](mailto:Deep.367808@2freemail.com) | | |
| knowledge24x24iconsProfile Summary | | |
| * A competent professional with **nearly 10 years** of rich experience in **Project Management, System Administration, It Operations, ERP Consultancy, Budgeting, and Team Management** * Excellence in installing, configuring, operating & maintaining hardware & software systems related infrastructures * Experience in managing multiple projects in across various geographies while meeting business needs in a fast paced, dynamic and globally expanding MNC environment * **Project Manager with exposure in all aspects of multiple project life-cycles** including ERP system implementation, system migration, disaster recovery, website, network and telecommunication infrastructure upgrades * Skilled in managing data centers over large user base; comprehensive knowledge of maintaining data center (infrastructure, installation) / storage / backup center operations so that new systems work as specified & integrate with other systems * Hands on exposure of **SCM, CRM, JOB Management, Project management, MRP & Finance, BAQ / BAQ Crystal Reports / BPM, Dashboard Reporting, AFR & XL Connect and Forecast Pro** * Skilled in assessing and mapping hardware / software / network requirements, translating them into techno-functional specifications & designing customized solutions for the same * Resourceful in ensuring maintenance of complete system administration, which includes performance monitoring, managing day-to-day operations, preventive & corrective maintenance * An effective communicator with excellent interpersonal & relationship building skills; capability to work effectively under pressure and achieve time constraint objectives | | |
| edu24x24iconsEducation | | |
| * Pursuing MBA (Project Management) from Jaipur National University, Jaipur * MCA from Anna University, Coimbatore in 2016 * BCA from University of Madras, Chennai in 2007 | | |
| career24x24iconsCareer Timeline | | Description: core24x24iconsSkill Set |
| **iData Systemtech and Consulting Pvt. Ltd.**  **ECONCH Software & Consulting Technologies Pvt. Ltd**  **Zaker Trading LLC**  2013 till date  2012-2013  2007-2011 | | |  | | --- | | Project Management | |  | | System Administration | |  | | IT Strategic Operations | |  | | Order Management | |  | | Vendor Management | |  | | Troubleshooting & Technical Support | |  | | Maintenance Operations | |  | | Network Support & Implementation | |  | | Leadership & Team Building | |  | |
| Description: exp24x24iconsNotable Accomplishment Across the Career   * **Successfully implemented the new ERP system (EPICOR)** to the group of companies and it has been successfully implemented with their best business practices * **Introduced helpdesk for IT support** to resolve the end user queries on the timeline and new IT policy to maintain the data security of organization * Contributed in architecting, and implemented Citrix, WAN (Fortinet), DR Backup system, and IP phones (Alcatel) * Performed **Multi- Company configuration** on Epicor 9 * Administered consolidation set-up of intercompany in Epicor 9 * **Assisted in CRM implementation** for monitoring the salesperson sales performances and win- lose condition of quotations * Managed **Barcode implementation** for warehouse to handle the inbound and outbound process of the material and integrated with EPICOR * Received Epicor MEAI Excellence Award 2016 for Best Business Practice Adaption for implementing Epicor ERP across Zaker group companies * Proficiently completed 3 Full Cycle Epicor 9 implementation projects with different activities and Completed 3 roll out Process in EPICOR * Managed projects driven by Systems Operations and other IT & Business Groups * **Reduced annual IT budgets** by recommending data categorization and classification and implementing suitable solutions depending on data access speed needs using Storage Area Network (SAN) and Network-attached Storage (NAS) solutions | |
| exp24x24iconsWork Experience  **Since Aug’13 with Zaker Trading LLC, Dubai as IT Executive – ERP Project Manager (Head – IT)**  **Jan’12 to Aug’13 with iData Systemtech and Consulting Pvt. Ltd., Chennai as ERP Consultant**  **Jun’07 to Dec’11 with ECONCH Software & Consulting Technologies Pvt. Ltd., Chennai as System Administrator & SAP Basis Consultant**  **Key Result Areas:**   * Administering installation of OS and application software, deployment of servers, disk quota management and distributed file systems, network and monitoring the same * Defining IT strategy and developing plans for future implementations along with identifying new technologies * Managing multiple projects from conceptualization & visualization to technology mapping and final execution of projects * Designing Backup Strategy & ensuring scheduled / unscheduled backups as per the backup plan. * Installing, configuring and maintaining Operating Systems, Application Software, Anti-Viruses & Hardware. * Devising strategies for Disaster Recovery Management, including planning and designing servers for backup and recovery of server / database information * Planning project activities like scoping, estimation, tracking, change management, delivery management & post implementation support * Planning, designing IP addressing and submitting with all classes. * Troubleshooting problems pertaining to Performance Tuning, Network Administration, Application Conflicts and System Bugs & meeting deadlines and TAT without compromising quality norms and adhering to SLA. * Creating & managing database maintenance plans * Collaborating with system architects, software architects, design analysts and others to understand business requirements * Supervising end-to-end project management activities including planning, effort, design, scope, estimation, resource coordination and delivery as per specified time frames * Disaster Recovery, Domain Management, Active Directory & Storage Management. * Addressing queries regarding the Information System / Software & extending onsite support including maintenance of hardware / software * Working on MIS reporting, implementing, supporting and testing (data structure, functional business logic and manual) * Managing and supporting technical implementation of SAP Systems entailing mapping of business requirements (As-Is & To-Be Analysis), & contributing towards change management.   Description: edu24x24iconsTechnical Qualifications   * Diploma in Computer Hardware and Networking Technology at SISI, Guindy * Laptops Assembling and Maintenance Training at SISI Erode * CCNA at Sans Bound Solutions, Chennai * SAP-BASIS at Texas Technologies, Chennai * Operating Systems: Windows 98, Windows 2000 Server/Professional, Windows XP, Windows 2003 Server, UNIX, Linux | |
| Description: edu24x24icons Certifications   * Certified Prince2 practitioner * Microsoft Certified System Administrator (MCSA) * 70 - 290 – Managing and Maintaining a Windows 2003 server Environment * 70 - 291 - Managing and Maintaining a Windows 2003 server Network Infrastructure * 70 - 284 – Implementing and Managing Exchange Server 2003 * Microsoft Certified Technology Specialist (MCTS) * 70 - 680 - Windows 7, Configuring * Cisco Certified Network Associate (CCNA 640-802) * IT Infrastructure Library Version 3 (ITIL v3) Foundation | |
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