**VARUN**

Varun.367901@2freemail.com

**Professional Summary**

Well-rounded ERP Engineer with comprehensive understanding of related software to track business-related factors such as shipping inventory and cost. Adept at ERP system implementation administration and maintenance. Emphasis on efficiency while ensuring that quality standards are maintained. 4+ years of experience in as IT support engineer.

**Core Competency**

* Proficient in all aspects of ERP administration
* Solid knowledge of ERP and similar database environments
* Strong knowledge of system security and maintenance
* Ability to work well with others and in a team setting
* Experience with establishing disaster recovery procedures
* Ability to manage multiple applications and perform routine testing
* Excellent problem solving skills

**Experience**

**ERP Consultant 15/05/2016 – 04/03/2017**

**Neo Vibe Technologies Trivandrum, India**

* Extensive experience in implementation, customization and production support of ERP systems for educational institutions
* Responsible for Implementing Fedena Enterprise sourced ERP School Management software to educational institutions.
* Worked with business users on requirements gathering and designing functional specifications for customizations, interfaces and reports.
* Responsible for identifing the requirements related to technology, database, operating system, hardware installations and technical expenses
* Direct interaction with clients regarding implementation and customization of ERP

**ERP Engineer 15/02/2012- 12/03/2016**

**ESI Corporation** **Trivandrum, India**

* Worked with TSG Global Services on contract basis ad ERP Engineer
* Responsible for Planning, Coordinating and Managing of software product installed in clients.
* Designed user manuals and provided extensive training for end users on the software products installed
* Other responsibilities include troubleshooting, debugging, providing hardware and networking support.

**IT Support Engineer 10/02/2010- 02/01/2012**

**Wipro Infotech**  **Kochi, India**

* The main responsibility is to directly manage and maintain all the modules in ESIC.
* Associate with all services related to identification, authentication and verification of Insured Persons (IPs) through the use of biometric cards
* Provide support to services related to hardware for Data Centre, Disaster Recovery, desktops/PCs/Laptops and middleware
* Instructing customer specialized working associates on various kinds of software and hardware matters
* Responsible for maintaining all activities in Employees State insurance corporation portal

**Academic Summary**

1. Bachelor of Sociology 2014
2. Annamalai University, Chidambaram Tamilnadu, India

**Bachelor of Technology** - **Computer Science & Engineering** **2008**

Kerala University Kerala, India

**Plus-2 Board of Higher Secondary Education 2004**

Gov BHSS KollamKerala, India

**Technology Proficiency**

Languages & Framework : C, C++, C#, ASP.NET / VB.NET

Servers : MS SQL server, Oracle

Tools: MS Project, MS Office (Excel, Groove, InfoPath, OneNote, PowerPoint,

Publisher, Word, Access), Live Meeting, SharePoint

**Internship and Project Experience**

|  |  |
| --- | --- |
| **Project Title** | ERP Implementation( School management system) |
| Client | Educational Institutions |
| Market  | India |
| Role description |

|  |
| --- |
| ERP Consultant |

 |
| Description | School Management Solution is an integrated school management software which handles all aspects of school operations very easily and effectively. Parents, Teachers, Managements and all other related entities can logon to the system from anywhere and they can create, update and view data according to their permissions. We have designed the system considering certain objectives that, it must be scalable for next generation academic use, it must be easy manageable for users and administrators, it must be cost effective for the school and it must be reliable and accessible from anywhere.  |
| Responsibilities | * Administering each of the phase of the implementation
* Identify the requirements related to technology, database, operating system, hardware installations and technical expenses
* Customize the application according to the documents and requirements of the educational institutions
* To make the project happen on time and on budget
* Provide training to the end users that the system functions smoothly
* Make a cost effective solution for the total school management system
 |

|  |  |
| --- | --- |
| **Project Title** | ESIC Panchdeep |
| Client | Wipro Infotech |
| Market  | India |
| Role description |

|  |
| --- |
| Software Implementation Engineer |

 |
| Description | Project Panchdeep is a unique healthcare administration program aimed at automating healthcare services to over 6 crore beneficiaries spread across the country. The largest e-governance program in India to date, Project Panchdeep provides online facilities to employers and insured people for registration, payment of premium and disbursement of cash benefits. It also automates medicare services to all insured people |
| Responsibilities | * Associate with Pehchan( First Module) includes all services related to identification, authentication and verification of Insured Persons (IPs) through the use of biometric cards
* Implementing Milap (Second Module) comprises of all services related to provisioning network and bandwidth
* Provide support to Pashan(Third Module) consists of services related to hardware for Data Centre, Disaster Recovery, desktops/PCs/Laptops and middleware
* Implementation of Dhanwantri(Fourth Module) embraces all services related to hospitals and dispensaries
* Assistance to Pragati(Fifth Module) for all services related to ERP modules
* Instructing customer specialized working associates on various kinds of software and hardware matters
* Configure changes and upgrade software systems.
* Handle customer request priorities
 |

|  |  |
| --- | --- |
| **Project Title** | Crime and Criminal Tracking Networks and Systems(CCTNS) |
| Client | Kerala Police, Govt of India |
| Market  | India |
| Role description |

|  |
| --- |
| Software Implementation Engineer |

 |
| Description | The **Crime and Criminal Tracking Networks and Systems**, abbreviated to CCTNS, is a project under Indian government for creating a comprehensive and integrated system for effective policing through [e-Governance](https://en.wikipedia.org/wiki/E-Governance). The system includes nationwide online tracking system by integrating more than 14,000 police stations across the country. The project is implemented by [National Crime Records Bureau](https://en.wikipedia.org/wiki/National_Crime_Records_Bureau). |
| Responsibilities | * Install and Manage software suite at Police Headquarters
* Provide hardware and technical support to transfer and sharing of data and information at the police station, between a police station and another police station or district HQ or state HQ, and between the police of one state and another state or the central government, including IB, CBI and the Central Police Organisations.
* Analyse system and compile system change needs as requested by customer
* Helping the customers to observe computer software package programming
* Recognizing problematic matters and errors in the already run or executed methods and developing settlements for the same
* Review system issues and act suitably Load baseline security data to Client database.
* Conducting training and seminars for Police officials
 |

**Awards and recognitions**

* Received **spot award** twice for exceptional performance during my tenure at ESIC
* Received client appreciations for managing and delivering projects with zero complaints.

**Seminars & Workshops**.

* Conducted training for Kerala Police department in crime and criminal tracking network systems on behalf of National Crime Records Bureau
* Conducted training and live demo camps for ESIC officials and ESIC employers as part of the project panchdeep, the largest governance project in India till date
* Conducted seminars and ESI card holders to spread awareness regarding social security schemes and health packages to the policy holder and their dependants

**Personal Details**

1. Date of Birth : 29-05-1987
2. Nationality : Indian
3. languages known : English, Malayalam, Tamil