

**CURRICULUM VITAE**

**First name : Anthony**

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**Date of birth : 25th August 1986**

**Sex : Male**

# CAREER OBJECETIVE

To be a dedicated member of a highly motivated team, providing a qualitative service in a dynamic and forward looking organization with a view to deriving professional satisfaction and enhance contribution towards career development.

**SKILLS AQUIRED**

* Good customer service skills
* Capable of working in a flexible environment.
* Ambitious, hardworking, energetic and well disciplined.
* Know how to meet responsibilities and good time management skills.
* Capable of working in a flexible shifts.

 **WORK EXPERIENCE**

◆ Organization : Magic Land Amusement Park

◆ Position : Guest Service Attendant

◆ Year : 2010 - 2012

 DUTIES & RESPONSIBILITIES

◆ Greet and welcome customers with a smile

◆ Making sure the health and safety of our guests is paramount

◆ Operating the machines of amusement rides in our facilities

◆ Responsible for checking in each child into the amusement rides

◆ Making Sure that my surrounding is neat and tidy at all times

◆ Maintaining cordial relationship with our guests at all times

◆ Making sure that our guests have fun filled experience during their visit

◆ Organization : Airtel Network Nigeria ( Telecommunication )

◆ Position : Customer Service Representative

◆ Year : 2012 -2014

 DUTIES & RESPONSIBILITIES

◆ Greet and welcome customers with a smile

◆ Responding promptly to customers inquiries

◆ Handling and resolving customers complaints

◆ Deal directly with customers either by telephone or face to face

◆ Performing customers verification

◆ Keeping records of customers interactions and transactions

◆ Making sure that customers satisfaction is guaranteed

◆ Organization : Airtel Network Nigeria ( Telecommunication )

◆ Position : High Value Sales (HVS) / Data Techie Attendant

◆ Year : 2014 - 2016

 DUTIES & RESPONSIBILITIES

◆ Greet and welcome customers with a smile

◆ Listening to customers request attentively

◆ Selling of promotional packages to customers

◆ Making sure that customers get their desired goods

◆ Marketing potential customers and selling products to them

◆ Maintaining cordial relationship with customers at all times

◆ Persuading customers with your personal skills to patronise our company

◆ Satisfying customers at the end of every transactions

◆ Organization : Airtel Network Nigeria ( Telecommunication )

◆ Position : Market Developer (MD)

◆ Year : 2016 - 2017

 DUTIES & RESPONSIBILITIES

◆ Assist with developing the market for clients and company

◆ Make sales presentations

◆ Handle complaints from the field workers and freelancers

◆ Book sales appointments

◆ Conduct regular meetings and sharing experiences with the team

◆ Generate reports and give feedback to our customers

◆ Analyse week to week sales with the board administrators

 TRAININGS ATTENDED

◆ Health and safety training

◆ Customer service training

◆ High Value Sales training

 EDUCATIONAL BACKGROUND

*● B.A ( Philosphy ) Ebonyi State University 2003 -2007*

*● Senior Secondary School Certificate ( Our Savior secondary school, Rivers State*

 *Nigeria 1997 - 2003 )*