 **Key Skills**

**IT Operations**



**Project Management**



**ERP Management**



**Requirement Gathering**



***Technical Documentation***



***Service Delivery***



***IT Budgeting & Cost Control***



***Training & Development***



**Team Building & Leadership**



**Anil**

**Anil.368342@2freemail.com**

***“Versatile, high energy professional targeting for a ssignments in IT Operations & Project Management in Retail industry”***

**Profile Summary**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Project Management** |  |  |  |  | **IT Operations and** |  |
|  |  |  |  |  |  |  |  |  |  |
|  | **ERP Implementation Expert:** |  |  |  |  | **Retail** |  |
|  | **Stores) – Brands like BHS,** | **Mom & Me, Borders & Paperchase in Dubai,** |  |
|  |  | Led the implementation of (Over 50 |  |  |  |
|  | **Poland & India with Navision financials 5.1 with LS POS.** | and many |  |
|  | more. |  |  | **IT operations** | to ensure that the network and the |  |
|  | Proficient in managing |  |  |  |  |
|  | infrastructure are up & running and as a whole provides a high degree of |  |
|  | reliability and availably. |  |  |  |  |  |  |  |  |
|  | Skilled in addressing queries regarding the information system / |  |
|  | software & | extending onsite su pport to the clients | including |  |
|  | maintenance of hardware / software. | **ERP implem ntation projects** | with |  |
|  | Industry recognized capability to lead |  |  |  |  |  |
|  | proven capability to bring the benefits of IT to solve business issues while |  |
|  | managing costs & risks. |  |  |  |  |  |  |  |  |  |
|  |  | **IT soluti ns** |  |  |  |  |  |  |  |  |  |
|  | Proven capabilities in managing end-to-end process management, custom |  |
|  | designing |  |  | and supporting end users & developing technical |  |
|  | staff toachieve performance objectives. | people management |  |
|  | Achievement | oriented professional w ith excellent. |  |
|  | skills and capability to manage change | with ease |  |  |  |  |  |

**Education**

* Diploma in ComputerOracle8& SoftwareD2kfromCoufrorsemAptech,fromGovtIndia.of India in1992.
* Certificate Course in VB 6, Access annd Crystal Reports from MEIIT, Dubai

**Career Timeline(Since 2001)**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Lamcy Plaza,** | **British Home** | **Maya** |  |  |
| **Global** |  |
| **Dubai** | **Stores, Poland** | **Pvt. Ltd.,** |  |
|  |  | **Mumbai** |  |
| 1997-2001 | 2005-2005 | 2007-2010 |  |
| 2001-2005 | 2006-2007 |  | Since 2010 |  |



|  |  |  |
| --- | --- | --- |
| **British Home** | **Borders Inc.,** | **Al Maya Apparel** |
| **Stores, Dubai** | **Dubai** | **LLC,Dubai** |

**Soft Skills**



|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  | Thinker |  | Communicator | Intuitive |
|  |  | Innovator |  | Collaborator | Team Player |
| **Notable Accomplishments** | **across the Career** |  |
|  | o |  |  |  |  |
|  | Successfully led & managed 5 major ERPimplementations. |  |
|  | o | BHS – Dubai – 15 Retail stores a nd WMS – with Navision 2.6. |  |
|  | o | BHS – Poland – 10 Retail Stores with Navision 3.7 with LS Retail. |  |
|  | o | Mom and Me - Dubai – 16 Retail Stores – Navision 5.1 with LSRetail. |  |
|  |  | Maya Supermarkets, BHS and Pretty Fit – 10 Stores in Mumbai through Navision 5 with LS |
|  |  | Borders and Paper Chase Stores -15Stores through JDE Edwards with Versa POS |
|  | Conferred with ‘Best Employee’ofA l Maya Group in2007’ |  |
|  | Merit of receivingProject Completi on Certificatein timeforBHSPolandProject. |  |
|  | Took several measures such as | Time management, IT Budgets, Infrastructure to ensure that applications are in line |
|  | with requirements specified by clients |  |
|  | Overcame the communication issues to Polish languages issues during the completion of BHS Polandproject. |
|  | (Implementation in English and Polish languages) |  |
|  | **Work Experience** |  |  |  |

**Mar’2010 - till date AlMaya Apparel LLC, Dubai as IT Manager**

*A retail division of Al Maya Group, multi-national trading company & leading supermarkets & department store chain in UAE more than 35 years of retail operations*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Project Undertaken:** |  |  |  |  |
| **Title:** | **om and Me** |  |  |  |
| Description: | Middle East’s leading baby wear brand “Mom and Me” currently has 16 retail stores |  |
| Role: | Implemented Dynamics Nav. 5.1 with LS Retail POS solutions & financials |  |  |
| Environment: | SQL Server 2008 64 Bit |  |  |  |
| Period: | Apr’10 – till date |  |  |  |
| **Apr’2007–Feb 2010** | **Maya Global Pvt. Ltd., Mumbai, India as Project Manager–IT.** |  |  |
| **Project Undertaken:** |  |  |  |  |
|  | **itle:** | Implemented Dynamics Nav. 5.1 financials with Ls Retail POS solutions with taxation, which supports 10 |  |
| Team Size: | Retailstores in Mumbai and Maya’s Fresh & easy chains of supermarkets. |  |  |
| 7 (Two Functional Consultant,One Technical Consultant& Admin and IT Hardware Support team) |  |
| Role: |  |  |  |  |  |
|  | Engaged in project management & implementation,System study and mapping the sa me in Navision ERP |  |
|  | Created system requirement documentsand conducted Gap Fit Analysis. |  |  |
|  | Managed IT budgets and Expenditure on Hardware and Software. |  |  |
| **Nov’2006 – Mar’2007** | **Borders Inc., Dubai as IT Manager** |  |  |
|  | **roject Title:** | **Project Management and Opening of Borders Book Stores across Middle East** |  |
| Team Size: | 7 |  |  |  |  |
| Platform: | JDE with AS 400 Serverr with VERSAPOS POS Solutions |  |  |
| Role: |  |  |  |  |  |
|  | Managed all hardware procurement, connectivity,customization, functional requirement of business |  |
|  | Created data flow designs & user manuals |  |  |
|  | Conducted end user training; rendered functional support for the technical team for fixing bugs in post implementation |  |
|  | phase |  |  |  |  |  |
|  **Vis ted Australia Asia Pacific office** |  |  |  |
|  | Recruitment and Training of New IT Staff. |  |  |
|  | Emirates) |  |  | for conducted case study to open pilot store of Borders in Middle East (Mall of the |  |
|  |  |  |  | Continued… Page3. |  |



**Jul’2005 – Nov’2006**

**Project Details:**

**Role:**

**British**Openedprocurement,**Home**BHS **Stores,**LSandretailMothercare**Poland,**set-up**Warsawas**andStoresstorein**Project**setPoland-up,**–**VPN.**Coordinat**Managedconnectivity**r**different&ReportfunctionsdesigningofHardwarethrough Navision Finan cials 4.0withWarehouse Management Systems.

**Visited BHS London**and conducted case study with Bhs UK(Total ten stores including Mother Care & BHS)

**Previous Experience**

**’2001 – ’2005** Implemented**BritishHome**Inventory**Stores,Dubai**Management**asITIn -**System**charge** in Navision2.6 wit h HBGPOS Solutions.

**Project:** (Total7stores upgradedfrommanual systemstoBar-codedsystems)

**’1997 - ’2001 ’1995 - ’1997 ’1992 - ’1995**

**Lamcy Plaza, one of the main Retail Mall in Dubaias IT Coord inator Shree Bharat International, Delhi, Indiaas System Executive. Terry Knits, EOU, Delhi - Indiaas EDP Executive.**

 **IT Skills**

**ERP& POS:**

**Operating System:**

**Programming Languages:**

**Database Tool:**

**Backup Tool:**

**Anti-Virus Tool:**

**Networking:**

**Design Application:**

**Others:**

**Microsoft Navision 2.6, 3.7 and 5 with LSPOSRetail Func tionality.**

**Windows Server 2012-2008-2003, Exchange Sever2010,AllWindows Operating Systems**

**VB.Net, Visual Basic 6**

**MS SQL Server 2008, NavisionPropriety Database,andSQL 2008Server.**

**Syma ntec Backup Exec2012 Server.**

**Syma ntec 12.1 Server, NOD32**

**Sonic wall, CISCO Routers, Switches, Firewalls, Wirreless Devices and Access Point**

**Technologies.**

**IPTV, Adobe Photoshop, Corel Draw**

**CCTV Surveillance System.**