**RESUME**

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| **Vinoth**  Email id : [vinoth.368387@2freemail.com](mailto:vinoth.368387@2freemail.com) |  |
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| Career Objective |

To work in a challenging environment and to reach higher echelons in an organization that offers potential for professional growth while utilizing ones acquired skills.

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| Academic Details |

**Course : Diploma in computer science (2008-2010)**

University **:** DOTE,Chennai.

College **:** Pattukottai polytechnic college, pattukkottai.

## Overall Percentage : 86 %

### H.S.S.

School **:** Govt Boys High Secondary School,

Year of passing **:** 2007 – 2008

Percentage  **:** **72.5 %**

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### S.S.L.C.

School **:** Govt Boys High Secondary School,

Year of passing **:** 2000 – 2005

Percentage  **:** **55.6%**

**Technical Skills**

* Troubleshooting and problem resolving on Laptop and Desktop Hardware.
* Installation and configuration of Client operating system like Windows XP, Windows Vista, Windows7 and Windows 8
* Analyzing the requirements of the client
* Install, configure and troubleshoot, upgrade, update & hot fixes.
* Giving support on hardware and software related complaints.
* First Level troubleshooting of network problems
* Network Printer knowledge / Print server knowledge
* Solving all user level problems.
* Outlook configuration and troubleshooting

**Professional Experience**

* Worked as a Hardware Engineer at **Vb systems** ,Thanjavur. from May 28th 2010 to March 2011.
* Worked as a Hardware Engineer at **HCL INFO SYSTEMS LTD**,Trichy, From April 2011-Apirl 2014
* Worked as a Computer Billing Manager And Cashier at **SSB SUPERMARKET**,Pattukkotttai,From June 2014-July 2016

**Roles and Responsibilities**

* Installation and configuration of Microsoft Server and client OS, Banking Applications in clients for asset management.
* Configuring and managing domains, creating, configuring and administration of Users, Groups in AD.
* Network Implementation, installation & troubleshooting.
* Troubleshooting from remote end. (Mail client problems, software issues, virus problems etc.).
* Installation and Trouble shooting of Desktops, Laptops and Printers.
* Outlook configuration and troubleshooting.
* Giving support on hardware, software and application packages Like MS office etc.
* Resolving user issues regarding connectivity, peripheral compatibility, and standard software usage questions.
* Install, configure and troubleshoot, upgrade, update & hot fixes

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| PERSONAL ATTRIBUTES |

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* Excellent communication, interpersonal skills and problem solving skills.
* Well developed time management skills with the ability to perform multi-tasks.
* Flexible, innovative, quick learner and committed to continuous self-improvement.

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| additional detail |

Date of Birth - 22-Jun-1991

Gender - Male

Marital status - Single

Nationality - Indian

Languages Known - English, Tamil

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| **Declaration** |

I hereby declare that the above information’s are true to the best of my knowledge. I would truly prove myself and sincerely my best for the growth of your company.

Yours Truly

Date :

Place :

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