***Muhammad***

Email: Muhammad.368877@2freemail.com



**Career Objective**

Seeking a career in the field of ‘INFORMATION TECHNOLOGY’ ‘TELECOM & MEDIA’ in an organized and professional environment so that my skills can put forward more expelled performances. I am keen to meet the competitive industry requirements through a result oriented approach and the practical potential.

**Work Summary**

Thorough knowledge of:

* Virtualization ESX/ESXi 3.x/4.x/5.0, Virtual Center Server / vCenter Server, VMware View, VMware Workstation, VMware vCenter heartbeat, Hyper-V
* Storage Dell EMC Clarion CX-Series, NAS Storage
* Installing networks maintenance and troubleshooting. CCTV Installation, Setup, Troubleshooting, Backup.
* Providing Network Setups, Installation, maintenance & Troubleshooting Services to Major IT Organizations Installing Wi-Fi System using Access Point in Firms.
* Software Installations troubleshooting, virus removal, rectification o Operating System installation, and maintenance, Linux, Windows Server. o Virtual Private Network.
* Expertise in data recoveries
* Assembling hardware & new Computer Systems o Software & Hardware Solutions.

**Computer Network Support**

Technical Support Engineer. Self Employed.

Providing tech support to private banks and other institutions.

**5June 2013-----to Date Scope of Job:**

* + Virtualization ESX/ESXi 3.x/4.x/5.0, Virtual Center Server / vCenter Server, VMware View, VMware Workstation, VMware vCenter heartbeat, Microsoft Hyper-V.
	+ Storage Dell EMC Clarion CX-Series, NAS Storage
	Backup VMware Data Recovery, VMware Consolidated Backup, Symantec Backup Exec
	+ Configuration of Routers, Switches and Access Points.
	+ Server Support Windows Server 2008 and windows server 2012.
	+ Data Base server management and Backup.
	+ VPN management configuration.
	+ Configuration and installation of firewall Fortigate 200A and 60B / WatchGuard and Cisco ASA.
	+ Lost data Recovery from Physical / Virtual Hard Drives.

**Network Administrator / IT Procurment Administrator**

**Supreme Foodservice FZE, Silicon Oasis Dubai, UAE**

Head Office - Turbinenweg 2, 8866 Ziegelbruecke, Switzerland

**10-AUG-08 --------- 19-03-2013**

**Scope of Job:**

* + Virtualization ESX/ESXi 3.x/4.x/5.0, vCenter Server, VMware View, VMware Workstation, VMware vCenter heartbeat, Hyper-V
	+ Storage Dell EMC Clariion CX-Series, NAS Storage
	Backup VMware Data Recovery, VMware Consolidated Backup, Symantec Backup Exec.
	+ Administrate Support and Troubleshooting **Networks**.
	+ Troubleshoot & Installation the **Desktops, Notebooks, and Servers.**
	+ Solution for **Hardware problems**, **software problems**.
	+ **FTP** server and User management.
	+ Look after **Exchange Server**.
	+ Configuring **Cisco** Routers, Switches and Access Points.
	+ Backups Using **NAS** and **Tape Drive**.
	+ **Server** Support Windows Server 2003 and windows server 2008.
	+ **Data Base server** management and Backup.
	+ **Virtual Private Network** management configuration.
	+ **Microsoft AX** beginner support.
	+ Using **WebEx** for online meetings.
	+ Using **Microsoft Share Point** to manage User Troubleshooting.
	+ User technical **Support** Windows XP Pro and Windows Vista Business**.**
	+ **Citrix Starter** Support and installation.
	+ Configuration of **Cisco** Routers, Switches and Access Points.
	+ **Server** Support Windows Server 2003 and windows server 2008.
	+ **Data Base server** management and Backup.
	+ **Virtual Private Network** management configuration.
	+ **Microsoft AX** beginner support.
	+ **Citrix** Support.

**IT Support**

**Supreme Foodservice GmbH & Co. KG, UAE**

**5-May-08----- 10-Aug-2008**

**Scope of Job:**

* Support and Troubleshooting **Networks**.
* Troubleshoot the **Desktops, Notebooks, and Servers.**
* Look after the **DSL** connectivity.
* Maintaining **Exchange Server**.
* Backups Using **NAS** and **Tape Drive**.
* **Data Base server** management and Backup.
* **Virtual Private Network** management configuration.

**IT Officer**

**Bank Alfalah Limited Pakistan**

**(Feb 2007 – Mar-2008)**

**Scope of Job:**

* Administration of Branch Network
* Look after Online Connectivity with all country branches
* Managing **SQL** Server
* Manage **DXX** and **ISDN** Link
* Branch Computers maintenance
* Video Security of Bank
* Managing **Q-Metic** system (the queue system)
* Managing Bio matrix system of branch.
* Managing **VSAT** Connectivity.
* Installing new system with bank’s software.
* Troubleshooting the software errors and problems.
* **CCTV** Backup. Installation, Troubleshooting etc
* Troubleshooting the Professional Printers, Scanners and other peripherals.
* Troubleshooting & Manage **ATM** Machine **(NCR)**.
* Troubleshooting & Manage **Access** Points.
* Troubleshooting & Manage **Wireless** Router.

**Assistant Accounts Officer / LAB Admin**

**Muslim Computers (Pakistan)**

**(Mar 2000 – September 2004)**

**Work Profile:**

* Teaching the **Networking** and the **Internet**.
* Maintaining Whole Lab of Organization.
* **Administration** of Computer Networks in the organization.
* Provide Network **Troubleshooting** Services to other Organizations.
* Installing **WiFi** System for Customers.
* Installing Operating System **windows, Linux, Windows Server** etc.
* Assembling new systems.
* Hardware Solutions.
* Manage Accounts.

**Professional Skills**

o Time Management – Work under tremendous work pressure & met with dead-lines with ease and efficiency. o Good personal relations, communications and coordination skills.

o Training colleagues having customer contact.

**Educational Qualification**

o ***BS (Computer*** **Science)** from Allam Iqbal Open University, Islamabad, Pakistan in the year 2006 o ***HSCC (Computer Science):*** from BISE, Dera Ghazi Khan, Pakistan in the year 2002.

o ***S,S.C. (Math, Physics)*** from BISE, Dera Ghazi Khan, Pakistan in the year 1999.

**Certifications / Diplomas**

1. ***Diploma of Optical Fiber & Cable Joining*** from Pakistan Telecommunication Limited (PTCL) Pakistan, Islamabad, Pakistanin the year 2006

|  |  |
| --- | --- |
| O | ***CCNA Preparation*** CCNA Test preparation from CORVIT Lahore, Pakistan. In the year 2006 |
| **Trainings / Workshop / Seminars / Conference** |
| O | ***Network Administrator / IT*** from Bank Alfalah Training Centre, Lahore, Pakistan in the year 2006. |
| O | ***Intel Channel Conference 2006*** Attended the Intel Channel Conference 2006 at Holiday Inn, Multan, Pakistan |
|  | Organized by Intel Corporation, USA. |
| O | ***Intel Channel Conference 2007*** Attended the Intel Channel Conference 2007 at Holiday Inn, Multan, Pakistan |
|  | Organized by Intel Corporation, USA. |
| **Languages Skills** |  |  |
|  | o | Speaking & writing fluent English |
|  | o | Speaking &writing fluent Urdu/ Hindi |
|  | o | Speaking fluent Punjabi |
|  | o | Speaking fluent Seraiki |
| **Personal Details** |  |  |
|  | Date of Birth: | December 25, 1982 |
|  | Nationality: | Pakistani |
|  | Marital status: | Married  |
|  | Religion |  | Islam |
|  | Expiry |  | 4th August 2025 |
|  | Driving License | Valid Pakistani Driving License |
|  | Driving License 2nd | Valid UAE Driving License |

**PERSONAL TRAITS**

Workaholic, Team motivator, Result Oriented, Humble and Polite.

**INTERESTS**

Net surfing and travelling.

**References**

Reliable references available if require