**Lincy**

**Email**: lincy.368882@2freemail.com

**Objective**

To pursue a dynamic career that would enable me to grow with the company while being innova-tive and successful.

**Executive Summary**

* 4.5 years of work experience as Software Engineer with Verizon Data Services India Pvt Ltd
* 4.5 years of work experience in Oracle PL/SQL Programming.
* Insightful working experience in Telecommunication domain.
* Highly skilled in requirements gathering through client interaction and provide support to the client requests.
* An effective communicator with the presentation of the Business analysis report and the design to the clients.
* Possess strong analytical skill with the analysis of the production defects and fixing the same in a daily basis.
* Possess strong leadership and coordination abilities by coordinating the team to work on the test defects and the production defects.

**Achievements**

* Won Spot Awards for quick deliverables in 2011,2012.
* Won “U Deserve Award” for defect less deliverables in 2010.

**Key Strengths**

* Good client communication skills, involving in regular client requirement, design and re-lease management calls.
* Good Problem solving skills and Analytical skills
* Adaptable to different technologies and work in multiple platform simultaneously.

**Technical Expertise**

* LANGUAGES: PL/SQL Programming
* DATABASE: Oracle

**Experience Summary**

*Client: Verizon Data Services India Pvt Limited, Chennai*

*Role: Software Engineer*

**Major Responsibilities:**

* Analysing business requirements and involving in the **requirements review calls** with clients and participating in the system requirements (SRD) walkthrough.
* Preparing impact analysis report for the existing system impacts and preparing design documents for the new enhancements.
* Involving in design review calls with clients and the external interface owners.
* Preparing Unit test plans and interface documents for the external system impacts and coordinate with the interface system development.
* Coding and unit testing of code changes and table changes.
* Supporting the AOT testing, by analysing the test tickets and resolving the same.
* Supporting production tickets and provides resolution for fixing tickets.
* Monitoring jobs and providing fixes for ABEND jobs.

**Project Details:**

***Name: Access Ordering System (Accord)***

***Client: Verizon Communications Inc., USA***

***Duration: July’11 to Sep’13***

**Description:** Accord is an order processing system for telecom requests for wholesale customerswhich Caters North Territories of US. This system is based on Java and PL/SQL as business lan-guage and Oracle as backend. The system gets input as Flat files or XML or order through GUI

from carriers. Validates the order submitted to the System as per the ASOG standards (General Telecommunication

Standards) and Verizon specific standards. Communicates with the other external systems like TIRKS (Facility System), Livewire (Address Validation System), Virtual Inventory (Inventory System), CABS (Billing System) and BAAIS (Provisioning System) for validating the order in all perspectives and returns confirmation notice back to customers.

**Responsibility:**

* Present the analysis report and the design to the clients.
* Does coding for the design prepared on the Business requirement.
* Validate the code changes done.
* Mentor the fresher and the new team members.
* Provide support for the testing team by analysing the test tickets and resolve the same.
* Part of the defect analysis team to analyse and fix the production code issues in a dai-ly basis.
* Interact with clients, presenting the daily report on defects caused and the code fixes for the defect s in a daily basis.
* Part of the Test Ticket Coordination team to analyse and mentor the team to work on the test defects.
* Communicate the new business incorporated to the team at the end of every release (once in 2 months)

**Platform:** PL/SQL Programming, Oracle,Java,Unix

***Name: EXACT Ordering System***

***Client: Verizon Communications Inc., USA***

***Duration: July’09 to July’11***

**Description: EXACT** is an order processing system for telecom requests for wholesale cus-tomers which caters South and West Territories of US. This system is based on Mainframe with flex scripting as business language and DB2, IMS DB as backend. The system gets input as Flat files or XML from carriers, processes, validates and formats into the service order format in such

a way that it can be easily billed by an existing mainframe system CABS and returns confirma-tion notice back to customers.

**Responsibility:**

* Interact with the clients on Business requirements for the current and future releases.
* Present the analysis report and the design to the clients.
* Does coding for the design prepared on the Business requirements.
* Validate the code changes done.
* Mentor the fresher and the new team members.
* Provide support for the testing team by analysing the test tickets and resolve the same.
* Part of the defect analysis team to analyse and fix the production code issues in a dai-ly basis.
* Communicate the new business incorporated to the team at the end of every release(every 2 months)

**Platform:** COBOL, JCL, DB2, FLEX and IMS DB

**Academic Details**

Graduated with BCA from Stella Maris College, Chennai,India in 2009 with 89%.

**Personal Details**

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| --- | --- | --- |
| ➢ | DOB | : 23 October, 1988 |
| ➢ | Gender | : Female |

**Declaration**

*I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned details.*

***Lincy***