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| **RAGHU** **International & Domestic Logistics & Transportation ~ Strategic Planning** An effective leader with 24 years expertise in setting-up objectives, designing & streamlining business processes and executing work to improve productivity & reduce cost, targeting assignments in Courier/Air Express, E Commerce, Transportation, Fleet Management Industry **Raghu.368952@2freemail.com** |
| knowledge24x24icons Profile Summary |
| * Talented and versatile management professional with cross-functional experience , specialized skills in Transportation Management, Logistics Operations, Packing and dispatch activities, Project Management, Cross functional coordination, Safety and Team Management.
* Taking complete ownership of the cycle count process including the analysis and follow up actions that will ensure continued improvement of material accuracy.
* Track record of establishing processes & SOPs, streamlining workflow and creating work environment to optimize resource & capacity utilization and escalate productivity & operational efficiencies
* Proficient in sustaining healthy relations with variety of stakeholders including customers, suppliers and logistics partners for planning, coordinating and monitoring the receipt, order assembly and dispatch of cargo/goods
* Multitasking credentials with excellent planning, execution, monitoring, resource-balancing and problem solving skills, as well as the ability to handle multiple projects/tasks in high pressure environments.
* Possess invaluable experience in interfacing and working with multicultural people, languages and varied culture & customs
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| core24x24icons Core Competencies **Courier /Air Express OperationsGlobal Logistics & Transportation** **Supply Chain ManagementFleet Management Stock Management / SLA Management and Budget Control Customer Relationship Management** **Process Improvement** **Operations Management** **Team Building & Leadership** | edu24x24icons Academic Details * B.Com. from Sri Sathya Sai Institute of Higher Learning, Bangalore University in 1987

 Notable Accomplishments Across the Career***Fits Aviation (Pvt.) Ltd., Afghanistan**** Managed USD 10 million in international logistics and transportation
* Supervised global operations and process improvement initiatives with a team of 40 direct and over 80 indirect employees.
* Provided the capability to accurately allocate transportation costs and quote transportation costs proactively which resulted in increased revenues.
* Designed ground-breaking logistical solutions for global supply chains which greatly enhanced the performance
* Played a pivotal role in formulating policies and procedures for the smooth take over from the previous agency
* Provided training to the new employees in all aspects of Operations, Scanner Usage, Customer Service and Front Office Management
* Prepared daily, weekly and monthly reports needed to be sent to the head office to ensure all the operational and Finance compliance were met.
* Liaised with Head Office for Audit and Finance and ensured all the billings were done in a timely manner

***Afghan Express Ltd., Kabul, Afghanistan**** Initiated FedEx Operations in Bagram, Kandahar, Jalalabad, Marmal, Kabul, Camp Phoenix, Camp Bastian, FOB Sharana and FOB Shank
* Started direct flight operations from Dubai regional hub to the Military bases in Afghanistan
* Coordinated for the employment of new employees needed and trained them based on the needs of the specific locations.
* Coordinated with customs officials in the Ministry of Finance for formulating customs procedures for courier companies in Afghanistan
* Began trucking services between all the bases in Afghanistan and managed the movement of around 150 trucks a month between various locations which helped in generating a revenue od USD 2.5 million

***Oman Postal Express, Muscat**** Bagged ‘Best of the Best Award’ in Dec’92 for delivering outstanding support within MEIA region
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| softskills24x24icons Skill SetChange Agent Motivator Communicator Collaborator  |
| career24x24icons Career Timeline **Feb’92 – Jul’93**Hevea Engineers Private Limited, Chennai **Jan’94 – Jul’04**Oman Postal Express, Muscat**Jan’05 – Feb’14**Afghan Express Ltd., Kabul, Afghanistan**Mar’14 – Jan’17**Fits Aviation (Pvt.) Ltd., AfghanistanKalium, Dubai as Logistics & Supply Chain Consultant Kalium, Dubai as Logistics & Supply Chain Consultant Kalium, Dubai as Logistics & Supply Chain Consultant  | exp24x24icons Organizational Experience***Fits Aviation (Pvt.) Ltd., Afghanistan from Mar’14 – Jan’17 as GSP Service Manager*****Key Result Areas:*** Ensuring that all the stations in Afghanistan maintained the service levels as determined by FedEx.
* Responsible for handling the complete trucking arrangements within Afghanistan
* Providing outstanding logistic supports, consistency, continuation, material administration also handling other responsibilities based on the logistic programs
* Assigning the tasks of processing shipments of materials and equipment like confirming of delivery as well as liaise with shipping vendors and customers.
* Managing timely and smooth dispatch of different services in accordance with the plan. Liaising with the transporters for ensuring timely dispatch of the materials.
* Developing dispatch report on daily basis for tracking the status of the dispatched products. Ensuring service levels of all the locations in Afghanistan and timely planning & coordination for the trucks between various locations in Afghanistan.
* Monitoring transportation scheduling and controlling operations, interfacing with customers and supplies for negotiations and analyzing data to monitor performance and plan improvements
* Planning & implementing staff training and interacting with the customer to ensure complete satisfaction. Acting as Single Point Contact for entire FedEx Team in Dubai Regional Headquarters
* Defining guidelines, SOPs, Templates and Manuals for multi-disciplines marketing, operations, administration & security
* Leading high-level implementation plans and determining future logistics organizational structure/support ensuring Delivery-in-Full (DIF) and Delivery-on-Time (DOT)
* Reviewing company’s logistics operations business practices, updating & developing process documentation, streamlining opportunities and eliminating non-value added activities

***Afghan Express Ltd., Kabul, Afghanistan, Licensee of Federal Express Corporation from Jan’05 – Feb’14 as Base Operations Manager******Oman Postal Express, Muscat from Jan’94 – Jul’04 as Operations Manager*****Growth Path:**Jan’94 – Mar’94: AccountantApr’94 – Nov’ 94: Chief AccountantDec’95 - Jul'04: Operations Manager***Hevea Engineers Private Limited, Chennai from Feb’92 – Jul’93 as Accountant***  |
|  Personal Details**Date of Birth:** 28th July 1966 **Languages Known:** English, Hindi, Tamil and Kannada |