CURRICULUM VITAE

DIBIN

UAE, Abu Dhabi  
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**OBJECTIVE**

Seeking a challenging position in the area of IT as System admin/Desktop Support engineer in Networking  
Department; in a growth oriented organization that will fully utilize my talents and technical skills in the  
best possible way for the fulfillment of the organizational goals.

EDUCATI**ONAL QUALIFICATI**O**NS**

* BSC.1TIM (Kuvempu University -Karnataka )
* DIPLOMA ELECTRONIC MECHANIC (National Council on Vocational Training )
* DIPLOMA IN COMPUTER HARDWARE A+ (GIIT)
* MCITP (Microsoft Certified IT Professional) Planet Star IT Ltd Pvt. Network, Calicut.

Microsoft Certification ID: 7816590

* PLUS TWO (Board of Kerala)
* SSLC (Board of Public Education, Kerala)

**COURSE COMPLETED** \_\_\_\_\_ \_\_\_\_\_\_\_

* CCNA - Routing & Switching (Cisco Certified Network Associates) Planet Star IT Ltd Pvt. Network,  
  Calicut.
* CWNA (Certified Wireless Network Engineer) Planet Star IT Ltd Pvt. Network, Calicut.
* Exchange Server 2007, Planet Star IT Ltd Pvt. Network, Calicut.

**EXPERIENCE**

Company Name: Alseeb Trading LLC.

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| --- | --- |
| Duration | : March-2016 to till to date |
| Designation | : IT Engineer |
| Location | : Abu Dhabi, UAE |

Company Name: Worley parsons Arabian industries JV

Duration : July-2015 to Dec - 2015

Client : British Petroleum

Designation : Networking Supervisor

Location : Khazzan, Oman

Company Name: Precision Infomatic (M) Pvt. Ltd

|  |  |
| --- | --- |
| Duration | December-2013 to July-2015 |
| Client | TV Sundram Iyengar & son's ltd |
| Designation | Associate Customer Engineer |
| Location | Calicut (Kerala) |
| Duration | May-2012 to 0ctober-2013 |
| Client | HCL Technologies - Bangalore |
| Designation | System Engineer |
| Location | Bangalore (Karnataka) |



Company Name: M.DOS - Calicut, Kerala

Duration : June-2009 to January 2012

Designation : Desktop Support Engineer Location : Calicut (Kerala)

Duties and Responsibilities

* Provide Help Desk support and resolve problems to the end users satisfaction.
* Monitor and respond quickly and effectively to requests received through the IT Help Desk
* Installation and configuring application software's, office tools, configuring network cards, troubleshooting hardware / software problems.
* Monitor Service Desk for Tickets assigned to the and process first-in-first-out based on priority
* Install Operating System application software (Windows 7, 8,10, Server 2012)
* Run security scans regularly to ensure no security breaches on end user devices

r Maintain user login accounts(Active Directory)

* Experience with Cisco network technologies such as switches, routers and firewalls.
* Working on Remote control software's like Dame Ware and solve the problems remotely
* Manage and monitor LAN/WAN network services, troubleshooting network related problems.
* Managing firewall (SONICWALL, Cyberoam).

PERSONAL DETAILS

Father's name Date of Birth Sex

Marital Status Nationality Passport no Place of issue Date of issue

20/12/1986  
Male  
Single  
Indian  
  
Kozhikode  
05/08/2010

Linguistic skills: Can Speak English. Hindi, Malayalam &Tamil  
Can Write English, Hindi, Malayalam  
Can Read English, Hindi, Malayalam

DECLARATION:

I hereby declare that the above information furnished by me are true and correct to the best of my knowledge and belief.

Place:

Date:

DIBIN