|  |  |  |  |
| --- | --- | --- | --- |
|  |  |  |  |
|  | Syed.369128@2freemail.com  |
| Sajid Naqvi (3) | **SYED**  |

|  |
| --- |
| **Personal details** |
| Date of birth: 09 Mar 1976Marital status: MarriedNationality : PakistaniReligion : IslamGender : MaleDomicile : Punjab (Rawalpindi) |
|  |
| **Objective** Try to attain a growing pattern where I can use my God bestowed characteristics with balanced hard work to get a result; where I could add something positive to my I inner and physical world with all my sincerity and passion for me and my organization.  |
|  |
| **Employment** |
| July-1994 –Dec- 2014 **Pakistan Telecommunication Limited (PTCL)** |
|  ( 1994 to 2014) **Technician Customer Care + MMBB & IPTV + Switching and power plant MSU Gujar Khan**.  |
|  |
|  |
| **Education and academic activities** |
| 1996 **University of Punjab Lahore** BA ( Graduation ) |
| 1993 **Govt. Sarwar Shaheed (N.H.) degree College Gujar Khan** FA (Faculty of arts) |
| 1991 **Government High School Mandra** Matriculation |
| **Special Skills** |
| **Operating Systems**: Windows Application, Microsoft Word, Microsoft Excel, Windows 98/2000/XP- (Installation) Expert.**Customer Care Module**: Billing and customer care (BnCC) system.**Power Section**: Installation of Batteries, Rectifier and DG set minor maintenance.**Office Work**: Record keeping.**EWSD:** (Operation & Maintenance).**Customer Services:** Customer Enquiries entertainment & Trouble Shooting.**Terminal Work Switching:** responsible for MSU and 34 RLU’s all modification & maintenance time to time required.  |
| **Special Trainings**Customer Care For Technicians Training at PTCL Academy IslamabadCapacity Building Program For Telecom Technicians Switching Training Program at PTCL Staff College Haripur. **Reference**As per demand |
|  |
|  |
|  |