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|  | [Syed.369128@2freemail.com](mailto:Syed.369128@2freemail.com) |
| Sajid Naqvi (3) | | **SYED** | |

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| **Personal details** |
| Date of birth: 09 Mar 1976  Marital status: Married  Nationality : Pakistani  Religion : Islam  Gender : Male  Domicile : Punjab (Rawalpindi) |
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| **Objective**  Try to attain a growing pattern where I can use my God bestowed characteristics with balanced hard work to get a result; where I could add something positive to my I inner and physical world with all my sincerity and passion for me and my organization. |
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| **Employment** | |
| July-1994 –Dec- 2014 **Pakistan Telecommunication Limited (PTCL)** | |
| ( 1994 to 2014) **Technician Customer Care + MMBB & IPTV + Switching and power plant MSU Gujar Khan**. | |
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| **Education and academic activities** | |
| 1996 **University of Punjab Lahore**  BA ( Graduation ) | |
| 1993 **Govt. Sarwar Shaheed (N.H.) degree College Gujar Khan**  FA (Faculty of arts) | |
| 1991 **Government High School Mandra**  Matriculation | |
| **Special Skills** | |
| **Operating Systems**: Windows Application, Microsoft Word, Microsoft Excel, Windows 98/2000/XP- (Installation) Expert.  **Customer Care Module**: Billing and customer care (BnCC) system.  **Power Section**: Installation of Batteries, Rectifier and DG set minor maintenance.  **Office Work**: Record keeping.  **EWSD:** (Operation & Maintenance).  **Customer Services:** Customer Enquiries entertainment & Trouble Shooting.  **Terminal Work Switching:** responsible for MSU and 34 RLU’s all modification & maintenance time to time required. | |
| **Special Trainings**  Customer Care For Technicians Training at PTCL Academy Islamabad  Capacity Building Program For Telecom Technicians Switching Training Program at PTCL Staff College Haripur.  **Reference**  As per demand | |
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