

**Curriculum Vitae**

***AREAS OF EXPERTISE***

# Confidentiality Maintenance

# Complain Management

# Customer satisfaction

# Quality Assurance

# Conflict Resolution

# Data Protection Act Compliance

***PROFFESIONAL SKILLS***

# Excellent customer service skills

# Professional Development

# Time Management Skills

# Stress Management skills

# Effective Organizational skills

# Excellent interpersonal skills

# Analytical and problem solving skills

# Well written communication skills

# Attention to detail high level of accuracy

***HOBBIES AND INTRESTS***

# Cooking

# Reading

# Running

# Socializing

# Traveling

# 

**Name: JUSTIN**

# Nationality: Cameroonian

# Adress: Dubai

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# BILINGUAL: FRENCH, ENGLISH

POSITION: **BARISTA/ JUICE MAKER**

***OBJECTIVE***

*A smart and humble nice looking boy with a sound professional background seeking for placement in any company and challenging environment where integrity and cooperate governance are highly valued with objective to improve my career.*

**EDUCATION**

* ***MASTER IN SCIENCE in UNIVERSITY OF YAOUNDE I 2015***
* ***BACHELOR DEGREE IN BIOCHEMISTRY in UNIVERSITY OF YAOUNDE I 2011***
* ***CERTIFIED IN*** ***LABORATORY OF NUTRITION AND FOOD PROCESSING in UNIVERSITY OF YAOUNDE I 2012***

**EXPERIENCE**

*NORMALIEN RESTAURANT* ***2015- 2017***

***BARISTA/ WAITER***

* *Greet guest, Present menus to guest and answer questions about menus items, and making recommendations upon request.*
* *Prepare coffee (CAPPUCCINO, AMERICANO, LATTE, NESCAFE, GREEN TEA … ) and serve to guests*
* *Informed customers of daily specials promotions in the restaurant.*
* *Take orders from guests for food or beverages and ensure all guest meet the necessary age restriction for consumption of alcoholic drinks.*
* *Serving customers with their correct orders and make sure they approve and are happy.*
* *Clear dishes once every is finished*
* *Helping at the kitchen when I’m free*
* *Prepare hot or cold beverages.*

*IRAD CAMEROON ( AGRI-FOOD INDUSTRY):* ***2011 – 2014***

***JUICE AND COFFEE MAKER***

* *All kind of Cold juice maker (Fruit Juice, Mango juice, apple, orange juice…)*
* *Smoothies (PINA COLADA, SUPER SMOOTHIE, BANANA SMOOTHIE, GREEN SUPER SMOOTHIE…)*
* *Yoghurts (CAMLAIT, KOSSAM, NATURE, BRASSEE…)*
* *Chocolates*
* *Coffee (Cappuccino, Latte, Americano, MOCCA, WHITE CHOCOLATE, CARAMELATTE, NESCAFE . . . )*
* *Serve coffee and juices to guests*

**LANGUAGES**

**FRENCH:** *EXCELLENT*

**ENGLISH:** *GOOD*

**INETRESTS**

* *Achieving set up goals*
* *Building good relationship and learning from the new environment*
* *Learning new developmental skills*
* *Learning more about the new environment and the new people*
* *Working in a team*

**Referees upon request**