Ahmad

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**PERSONAL INFORMATION:**

**Place of Birth :** Amman

**Date of Birth :** Feb 5th, 1988

**EDUCATION:**

**2006 - 2011:** B.S of Pharmacy at Applied Sciences University.

**2004 - 2006:** High school, Scientific Section, Omariyah Schools.

**CERTIFICATES & COURSE:**

**2010: Talal Abu Ghazaleh Academy**

**7th Dec – 9th Dec: Marketing**

* Definition of marketing and its four components.
* Exchanges and dealings and how to make profit.
* Focus on elements that serve to promote the field of pharmacy.

**27th Nov – 29th Nov: Communication Skills**

* Definition, communication steps and the development of communication skills, guidance and knowledge barriers to communicating with others.

**2nd Oct – 4th Oct: Human Resources Course**

* Understand the role of human resources, objectives and main tasks.
* Training and development and levels of training evaluation.
* Analysis and job evaluation.

**EXPERIENCE :**

**Position**: Pharmacist

**Organization**: Al- Ahaly Pharmacy (2011-2012)

**Duration** : 01 year

**Job Description**:

* Participation in the development of pharmacy information systems, primarily Care cast and Computerized Physician Order Entry (CPOE).
* Analyzing user needs, documents requirements, and researches the appropriate pathways.
* Provides high quality comprehensive pharmaceutical care appropriate to the need of patient which contributes to positive patient outcomes, dealing with customers, insurance.
* Dispensing prescriptions by following the standard protocols.
* Finding and reporting medication errors in prescription records
* Developing junior staff and trainee pharmacists in accordance with pharmacy standards.

**Position**: Pharmacist

**Organization**: Al – Ain Pharmacy Group

**Duration** : 01 year and 6 months (2012-2013)

**Job Description**

* Dispensing prescriptions
* Using dispensary & stores computer systems to generate stock lists & labels
* Ordering items for use
* Receiving, loading, unloading incoming goods from wholesalers, manufacturers & elsewhere
* Selling OTCs (over the counter medicines)
* Answering queries on the supply & availability of medicines
* Responding to telephone & face to face enquiries of a routine nature from patients, & referring those queries to the pharmacist
* Drawing any problems identified or queries raised to the attention of the pharmacist
* Labelling medicines
* Ensuring that health & safety requirements are met.

**Position**: Pharmacist

**Organization**: Al Jamal Pharmacy

**Duration**: 01 year and 6 months (2013-2014)

**Job Description**

* Selling OTCs (over the counter medicines)
* Answering queries on the supply & availability of medicines
* Responding to telephone & face to face enquiries of a routine nature from patients, & referring those queries to the pharmacist
* Drawing any problems identified or queries raised to the attention of the pharmacist
* Labelling medicines
* Ensuring that health & safety requirements are met.
* Dispensing prescriptions
* Using dispensary & stores computer systems to generate stock lists & labels
* Ordering items for use
* Receiving, loading, unloading incoming goods from wholesalers, manufacturers & elsewhere

**Position**: Pharmacist

**Organization**: Bin Sina Pharmacy Group

**Duration**: 02 year and 6 months (2014-2017)

**Job Description**

* Pharmacist training
* Pharmacist and store helper evaluation
* Managing store inventory
* Receiving patients and prescriptions
* Dispensing
* Patient counselling
* dose and dosage form adjustment
* dealing with insurance
* Taking approval
* Inventory control
* Expiry management
* Stock taking
* Advising skin care items for customers
* Recommending supplements suitable for patients
* Implementing marketing activities advised by head office
* Making pharmacy budgets and making analysis of daily sales
* Implementing HAAD guidelines for pharmacies
* Attending trainings related to pharmacy practice
* Handling customer queries and complaints

**SKILLS:**

* Good Communication Skills.
* Good Computer Skills.
* Ability to work under pressure or difficult conditions.
* High-energy, dependable individual focused on continued professional development.
* Dedicated to improving the health and wellness of others.
* Committed to overcoming daily challenges leading to positive patient outcome.
* Self-motivated, sharp, persistent, fast learner, confident, able to adjust easily to innovative concepts and tasks.

**HOBBIES:**

* Reading
* Sports
* Browsing Internet Web Pages

**Languages:**

* Arabic: Mother Tongue.
* English: Very Good