|  |  |  |
| --- | --- | --- |
|  | **SAYED** **sayedrahis@2freemail.com** | C:\Users\sayed rahis\Desktop\rahis passport size new.jpg |

**Career objective:-**

* To be a part of an organization where the management rewards performance honesty and ambition of an employee that gives me a scope to update my knowledge and skills.
* To be a part of team working towards the growth of the organization.
* It is hereby learnt by me that a challenging and a great opportunity from your prestigious and esteemed organization is looking for a suitable candidate to serve your organization, so I present myself to you to be kind enough to give me an opportunity to serve in your organization. I can prove myself as a valuable asset to your company in all aspect

**Personal profile:**

Date of birth : 23th February 1993

Gender : Male

Nationality : Indian

Marital Status : Single

Blood Group : A+

Languages known : English, Hindi, Konkani

Visa Status : Visit

Visa Expiry : 20/06/2017

**Skills:**

|  |  |
| --- | --- |
| Exceptional communication skills  | Team Player |
| Customer Service Specialist | Hardworking & Dedicated |
| Trusted key holder | Quick learner |

**Details of  work experience:**

|  |  |  |
| --- | --- | --- |
| **Company Name** | **Designation** | **Place** |
| Air Arabia (National Aviation Service Pvt Ltd.) | Customer service agent | Goa International Airport India |
| Air India | Customer service agent | Goa International Airport India |
| Mormugao Port Trust | Customer service agent Cruise Line | Vasco, Goa, India |

**Work Description:**

* Handling check-in counters.
* Handling duties pertaining to boarding gate.
* Handling arrivals.
* Handling on board duties.
* Guiding and interacting with the passengers from different nationalities with their queries and other related task
* Meet and assist
* Baggage handling
* Ramp operations
* Airport Announcements
* Attending phone calls
* Cruise traffic operations
* Carrying out other commercial duties.

**Educational Qualification:**

|  |  |  |  |
| --- | --- | --- | --- |
| **Institution Name**  | **Degree** | **Address** | **Grade/Class** |
| Rosary College of Commerce and Arts | Bachelor of Business Administration Specialised in Travel and Tourism(2013-2016) | Navelim Salcete Goa India | First class (Grade B) |

**Courses & trainings:**

* Passenger and baggage handling course.
* Aviation Security Training programme.

**Achievements:**

* Received appreciation from group head of ground operations, regional manager and Airport manager of Air Arabia.

**Declaration:**

I hereby declare that the information provided above is true to the best of my knowledge and belief.

I understand that in the event of any information being found false or incomplete candidature/appointment is liable to be cancelled/terminated

**SAYED**