**ASHFAQUE**

**ASHFAQUE.369644@2freemail.com**

*A highly motivated, experienced and proactive Quality Assurance Professional. Self-confident, with a “Hands-On” approach, an excellent communicator with strong interpersonal & customer skills. Resourceful, flexible and effective in achieving goals and meeting deadlines for diverse and highly complex organizations. A meticulous individual that is task orientated, able to anticipate and deal with problems as they arise. High levels of initiative, integrity and loyalty. A highly personable and sociable leader & team member.*

***KEY SKILLS:***

* Planning, development and implementation of new concepts.
* Arrangement, monitoring & achieving targets above recognized standards & procedures.
* Identification of areas of improvement, innotive recommendations of process improvement.
* Meticulous & detailed orientated planner.
* Multi-tasking.
* Computer literate with good keyboard skills.

***CORE COMPETENCIES***

* Responsible for scheduling internal audit & non conformances found during audit and compliance of the same
* Administering activities related to SOP & WI preparation, calibration, validation and document change control
* Taking stringent quality measures including preparation of necessary documents to ensure compliance
* Organizing continuous audits to ensure compliance and ensuring that the teams adheres to quality standards through precision/ calibration and monitoring sessions
* Managing all fine aspects covering-Receiving Inspection (RIR), In-Process Quality Assurance (IPQA), Qualifications & Validations, Quality Audits, Documentation and Final Inspection (FIR) as per ISO 9001:2015 Standards
* Planning, monitoring and achieving the targets as per ISO 9001:2015 procedures
* Overseeing a wide spectrum of enterprise transformational activities including product and process improvements & product quality enhancement
* Identifying areas of improvement and recommending process improvement & equipment calibrations to enhance operational efficiencies of machine / equipment
* Undertaking continuous improvement activities by driving implementation of process and product quality improvement initiatives
* Ensuring complete in-process quality control and continuous improvement in process capabilities

***TRAININGS & CERTIFICATIONS***

* Certified Lead Auditor ( CQI & IRCA) - March 2017 (Certificate Number : IQ – LA14814)
* Certified Lean Practitioner – March 2016 (Certificate Number : LP 2016013)
* Training on Six Sigma and lean thinking – March 2016
* Training on Statistical Process Control (SPC) and Process capability (Cpk) – October 2012
* Training on QC Tools and Root Cause Analysis (Specifically) – January 2011

 ***ACHIEVEMENTS & AWARDS***

* Efficiently achieved Ref- Cabinet rejection target 0.2 %from 3.5% (Jan 2013)
* Played a key role in decreasing field call rate to 0% from 0.85% (Jan 2013)
* Awarded with DynCorp International Spot Award for appreciation from external US Air Force auditors (Dec 2015)
* Efficiently implemented Quality Management System in Al-Jaber Kuwait Site ( Jan 2016)
* Completed Lean Project with $22 K savings annually (Mar 2016)

 ***PRINCIPAL APPOINTMENTS***

 ***Quality Assurance Specialist. DynCorp International LLC.***

 ***November 2013 – Present. Qatar, Kuwait, Oman.***

* Development, introduction & implementation of “On-Site” Quality Management System, conforming to ISO: 9001-2015, exceeding the needs of corporate/contractual standards.
* Responsible for planning, scheduling & delivery of training sessions to Senior & Junior management in all roles/aspects of corporate Quality Management System (QMS) at site level.
* Incorporated over 20 “New Hire” employee’s into corporate QA/QC culture, raising basic awareness, including initial training for Non Compliance, Preventative actions, Root Cause Analysis & ISO: 9001 corporate / site standards.
* Encourage, motivate & mentor staff in all aspects of QMS, raising employee knowledge, awareness & participation in all departments.
* Planning, preparation & execution of internal audits for multi-disciplined departments and processes, to ensure compliance with USAF Performance Work Statement (PWS) requirements.
* Verifying & adjudicate audit findings & recommendations, suggestion of innotive, achievable solutions for corrective & preventive actions to promote departmental quality standards.
* Successfully identified major system & departmental non-conformances, with corrective actions in place, resulting in annual savings in excess of $220000.
* Implementation of “Spot”, “Walk Through” & “Sampling” inspections in warehouse & workshop environs, raising equipment serviceability rate 15%, over 12 month period.
* Production of data for measuring QA/QC program, including audit activity, trend analysis reports, quality indicators as required by company quality management system.
* Planning, scheduling & guiding multi-site coordination conferences & seminars, delivery of detailed briefings for customers & senior management.

***Senior Quality Assurance Assistant. Videocon Industrial Limited.***

***May 2012 – September 2013. Maharashtra, India.***

* Responsible for conducting all Process/Performance/Product audit with Production/R&D department, increasing output, by 15%, due to recommended findings & changes implemented.
* Introduced & implemented ‘Six Sigma’ methodology (5&7’s) to departments, responsible for the monitoring of continuous improvement & recording data.
* Liaison across multiple departments, vendors, customers & disciplines, conducting surveys on product performance and technical data required for new model manufacturing & upgrades of present stock.
* Spearheaded special projects teams, focusing on material quality, production flow & material/time waste, incorporating ‘Videocon Production System’ (VPS), reducing overall plant costs by 7% over 12 month period.
* Evaluated customer complaints, analyze data to establish root cause & set corrective actions in place, reducing ‘Field Call-Out’ rate by 2%.
* Responsible for detailed examinations of raw materials, supplies & consumables, liaising directly to vendors to raise material standards.
* Troubleshooting of defective materials, analysis of root cause & ensuring corrective actions are implemented to raise quality standards of final product, both domestic & export.
* Design and implement flow processes & diagrams for production lines, increasing productivity by 7% in export division.

***QA Laboratory Supervisor. Schrader Duncan Limited.***

***May 2010 – April 2012. Maharashtra, India.***

* Testing of incoming raw materials and surface treatment chemicals
* Brass analysis on electrochemical apparatus
* Online testing and handling of surface treatment chemicals used for de-greasing, etching, cleaning, brightening
* Hardness and specific gravity testing of rubber used for making valves and tensile test with rheometer.
* Accountable for handling and calibration of lab equipments that including tensile machine, rheometer, viscometer, salt spray tester, pH meter, TDS meter, electrochemical-analyzer & adhesion testing machine

***Quality Assurance Trainee. Haier Appliances.***

***May 2008 – May 2010. Maharashtra, India.***

* *Perform quality checks on production line for the final product*
* *Maintain seven tank chemical process for phosphating on pre-treatment powder coating line*
* *Raise non-conformance, implement corrective and preventive actions after root cause analysis*
* *Calibration of laboratory instruments and equipments*
* *Conduct salt spray test and blister formation test (hot water test) for paint*
* *Conduct mechanical tests like Impact Test, Bending Test, Adhesion Test, and conical bending test for paint*

 ***EDUCATION***

* *Bachelor of Science (Chemistry) from Mumbai University – Maharashtra, India in 2008*