

**DALIA**

**Email:** [**dalia.369767@2freemail.com**](mailto:dalia.369767@2freemail.com)

**Summary**

* Over five (5) years experience as cashier/waitress/wholesale clerk in Restaurant, Supermarket & Coffee Shop.
* With work experience in Qatar as Cashier/Waitress in Al Basha Coffee.
* Expertise in anticipating and responding to customer needs
* Equipped with formal training in Hotel and Restaurant Management.

**Highlights**

* Excellent customer service ● Table Skirting
* Cash Handling expertise ● Cocktail Mixing
* Customer complaint resolution ● Flair Tending
* Waitering ● Napkin Folding

**Experience**

01/2014 - 08/2015 **PUREGOLD PRICE CLUB INC.**

**Wholesale Clerk & Encoder**

Agro Putatan Muntinlupa City, Philippines

07/2010 - 07/2011 **AL BASHA CAFE**

**Cashier / Waitress**

Salwa Road Doha Qatar

12/2009 - 05/2010 **HENLIN FASTFOOD**

**Cashier**

Makro Las Piñas, Philippines

01/2009 - 06/2009 **SM DEPARTMENT STORE**

**Cashier**

Upper G/F SouthMall, Philippines

05/2008 - 11/2008 **TOKYO TOKYO RESTAURANT**

**Cashier/Dinning**

Upper G/F SM Muntinlupa, Philippines

01/2007 - 01/2008 **CHEF D’ ANGELO RESTAURANT (METRO ASIA GROUP)**

**Cashier/Dinning**

Upper G/F SM South Mall Las Piñas, Philippines

**Education**

2004 - 2006 **HOTEL AND RESTAURANT MANAGEMENT**

**Philippine Science and Technology College**

2nd Flr Nor-Bldg. #22 National Road Putatan Muntinlupa, Philippines

1999 - 2003 **Alcadesma National HighSchool**

Tuigisan Bansud Oriental Mindoro, Philippines

1993 - 1991 **Tuigisan Elementary School**

Tuigisan Bansud Oriental Mindoro, Philippines

**Seminars**

11/2005 **FAMILIARIZATION TOUR AT THE PORT OF MANILA ON BOARD**

**M/V Princess of the Stars at Sulpicio Lines**

At Pier 12, North Harbor, Tondo Manila, Philippines

09/2005 **FUTURE HOTELIER AND RESTAURANT IN ACTION 05’**

**Philippine Science and Technology College**

College Campus

08/2005 **IN-SCHOOL LEADERSHIP TRAINING SEMINAR**

**IN IRREFUTABLE LAW OF LEADERSHIP**

**PSTC and Youth Affairs and Sports Development Office**

08/2005 **HALAL DESIGNING THE FUTURE OF FOOD INDUSTRY**

**SANITATION AND PREVENTIVE MAINTENANCE IN THE FOOD INDUSTRY**

**Word Food Expo 2005**

World Trade Center, Manila Philippines

03/2005 **FRUIT CARVING, COCKTAIL MIXING AND TOUR OF THE DIFFERENT**

**PUBLIC AREAS**

**Manila Pavilion Hotel**

Manila, Philippines

10/2004 **FRONT OFFICE AND HOUSKEEPING SEMINAR**

**Century Park Hotel, Manila**

Manila, Philippines

08/2004 **FOOD AND BEVERAGE COST CONTROL AND FOOD HANDLING SANITATION**

**World Handling Sanitation**

Manila, Philippines

**On Job Training (OJT)**

12/2005 – 03/2006 **PALM PLAZA HOTEL**

F&B / Kitchen/ HRD / Housekeeping / HRD Hostle 1632 Department

400 hrs

**Personal Data**

Age: 31 Years Old

Gender: Female

Nationality: Filipino

Religion: Born Again Christian

Height: 5’2

Language: English/Tagalog

I hereby attest that above information are all true and correct.

**DALIA**