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# Muhammad

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VALID UAE DRIVING LICENCE

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# Professional Objective:

## Through and strong professional experience in field of telecom Projects, IT, planning, monitoring and site supervision Department Strength feature self-motived and proactively driven individual, equally effective working independently and in Team with extensive interpersonal and analytical skills.

**** Professional experience - Network-IPS

* Worked as Field Support Engineer to support ATM, KIOSK & POS in Abu Dhabi & Dubai (UAE)
* Currently Worked as IT Support Engineer in RTA (Road and Transport Authority)-Dubai Smart Teller & Smart Safe Project

Responsibilities

Manage all Hardware Components

Manage all Testing Software

**** Internship experience – Telenor Pakistan

* 6 months Internship at Telenor Pakistan as Document Officer (During B. Com)

 **** Professional experience - Etisalat

* Last worked as a Supervisor. (Preventive Maintenance & Drop Fiber 101H Project 2015 to 2016 till MAY)
* worked as Supervisor-At Tech-Migration 2014 to 2015(Migrate all Copper lines in GPON. (Giga Passive Optical Network)

##  Worked as TECHNICIAN FOR GPON/FTTH project

## INDOOR/OUT DOOR (OSP/ISP) in Emirates Telecommunications

## Corporation- ETISALAT (Telecom Project Pool) at

## ABU DHABI region (special Project, Tamdeed)

## Working as BACK OFFICE CO-ORDINATOR in Emirates Telecommunications

## Corporation- ETISALAT (Telecom Project) at

## AL AIN region (special Project, Tamdeed) since 2010 May to 18 MAY 2016

## Responsibilities

* Organizes and supervision the day to day development of underground, indoor, jointing /splicing, TESTING,ONT INSTALLATIONS, fiber to home project teams.
* Supervise the subcontractor work.
* Monitors /controls the work practices and productivity of site work force and liaise closely with the subcontractor’s site supervision in order to resolve issue.
* Planning /routing/ cable for (ISP/OSP) project& structure cabling
* Submission of site diary
* Supervise Migration teams and resolve the issue on the spot
* Very close to contractors/Teams & as well as customers
* Material handling & store record keeping
* Time Card/Job Card & KPI
* Preparation of daily, weekly and monthly progress report
* SERVICE ORDERS/WAITERS/Migration of commercial and residential Buildings
* Structure cabling survey
* Structure cabling for School (Abu Dhabi Educational council)
* INSALLATION AND LAYING OF FIBER OPTIC CALBE INDOOR/OUTDOOR

* TERMINATION OF FIBER OPTIC CABLES IN MULTI MODES AND SINGLE MODE USING (LC POLISHED CONNETTOR, LC NON POLISHED CONNECTOR AND SC/APC CONNECTOR)
* TERMINATION OF COPPER CABLE (CAT3, CAT 5, CAT 5E, CAT6)
* INSALLATION AND TERMINATION OF RJ45, RJ11, FC FAST CONNECTOR

## Controller in WFM System “Work Force Management” (Based on British Telecom Software FOS)

1. Handling CBCM (Corporate Billing and Customer management) Software.
* Arrange to update/close the service order and dockets.
* Capturing ONT (Optical Network Terminal) in CBCM.
* Mark as waiter and release from opportunity to Service Order’s.
1. Handling PMS (Provisioning Management System) Telecommunication Software.
* Site Management, all copper GSM, shelter, Raptor location activity.
* Service Order inquiry and jumper Print activity for all copper exchanges
* All PABX Inquiry’s Other DEL Dial Tone problem resolved through PMS.
* All ADSL Port activity getting Tie Pair and line equipment for field technician activity.
1. Handling FOS (Field optimization suit) British telecom Application.
* Verify auto schedule and rearrange tasks according to the resource availability and task priorities.
* Send list of appointment task to Engineer’s (team) for follow up and scheduling of unallocated tasks.
* Arrange to scheduled task to field technician.
* Scheduling of daily routine work to field staff as per their skills & area.
* Providing support to field staff for execution of work.
* Check the daily mail in MS outlook and reply internal & external issues.
* Co-ordinate between different section to resolve the (Dial tone and internet) issues.
* Change of Circuit (Detail) reservation with the help of LOCNET computerized program of copper Network.
* Daily Reporting for appointment task & scheduled task to help out the team

## Field Supervisor in Fiber to the home Project (FTTH)

* Field experience in GPON migration from copper network.
* Friendly with positive attitude. Proven team player
* Configuration Optical device on PMS.
* Configure services (Accounts) on Optical Network terminal (ONT).
* Connectors making of indoor fiber and outdoor fiber (SC/AP Connector).
* HUAWEI and ZHONE Software Upgrading of optical network terminal. (ONT).
* Configure Broadband Routers, PSTN service and IP base television receiver with ONT.
* Handle the networking topologies and physical issues associate with cabling in LANs.
* Create wireless local networks 100Mbps with Aztec HL110E and HL110EW Pair devices/Routers.
* Configure High speed Internet, SIP phones and IPTV connection on Aztec Home gateway device.
* To connect Router Fast Ethernet, Serial WAN and Console Port.
* Responsible to provide assistance to FO Cable Planners to issue work Order’s
* And assist to Fiber Optic Infrastructure development
* Using OTDR, Power meter, source meter for Troubleshooting (to trace the fiber Damage
* OTDR, Power meter, source meter
* Troubleshooting
* Worked as Site Supervisor – At Structure caballing (Etisalat Special Project)
* Route Mapping (As Build Drawing)
* Operate Coring Machine
* Installation MDF (Main Distribution Frame) & IDF (Intermediate Distribution Frame
* Work as a Back Office Support at Structure Cabling Project Etisalat
* Making BOQ (Bill of Quantities)
* Making Store Checklist
* Making Port Allocation
* Operating system installation like win 98, ME, 2000, 2000 server, Xp, 2003 server, Vista, Windows7.

**** Academic Qualification:

* SSC. Govt. of Sindh 2002 to 2004 at Shmen Public School.
* Intermediate. Govt. of Sindh 2006 to 2008 at P.E.C.H.S College
* 2-year Graduate in Commerce (B. Com) at Karachi University Govt.of Sindh (UAE embassy attested)

 Additional Course Completed:

* Adobe Photoshop
* Adobe Illustrator
* Adobe Acrobat
* Flash
* Adobe Premier

 Trainings:

* Training program at Etisalat academy for FOS (Field optimization suit) British telecom application and GPON NMS.
* Training Program at Etisalat Main Office Al Ain for PMS (Provisioning Services)
* Training Program at Etisalat Saniyah Exchange for PDA Devise.

Personal Information:

Religion: Muslim

Marital Status: Single

Date of Birth: 24th August 1986

Languages:

###### EXCELLENT in ENGLISH, Native (Hindi & Urdu)

Thanks & Regards