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| **C:\Users\user\Desktop\my scan\hari.jpg****HAREESH .**Hareesh.369943@2freemail.com**TOTAL EXPERIENCE**9 yearsPERSONAL DATA Date of Birth : 30th May 1983Sex : MaleNationality : IndianMarital Status : SingleHobbies :Traveling, MusicLanguages : English, Hindi ,  Malayalam,Reference : Available on  DemandVisa status : NIL | **OBJECTIVE**To hone my skills and contribute to the organization in rewarding environment which promotes career growth and leads to personal growth and professional satisfaction.**EXPERIENCE*** Total of 9 years of experience
* 4 Years of experience as **BAR ATTENDANT**
* 1 year of experience as **CAPTAIN**
* Over 3 years of experience as **SENIOR CAPTAIN**

**EDUCATION****BHM --**Indore 2003- 2007Devi Ahilya viswavidyalaya, Indore, **India****+2** -- Kerala Board 1998-2000AVSGHSS Karivellur,Kerala,**India****S.S.L.C -- Kerala Board** 1998 MarchGHSS Vellur,Kerala,**India****PROFESSIONAL EXPERIENCE** 1. Company’s Name: M/s Universal group Duration: 2015 to Till Date Designation: Site Manager**Responsibilities as Site Manager*** **Monitoring day to day work and work progress.**
* **Oversee delivery of materials and carry out safety.**
* **Sorting out the problems.**
* **Keeping close contact with architects, engineers, surveyors and planners.**
* **Ensuring the work, health and safety standards.**
* **Making sure that the deadline for completing the work is met**

2. Company’s Name: Hotel Blue Nile, Kannur, INDIA Duration: March 2013 to April 2015 Designation: Senior CaptainResponsibilities as Senor Captain* **Assist and reporting to Assistant food & beverage manager on all F&B outlets functioning.**
* **To supervise and give instructions and organize shift briefing and give instructions to all subordinates.**
* **Responsible for all F&B outlet setup and services to the customers**
* **Training for all F&B on service oriented standards and efficiency.**
* **Dealing with complaints and recovery.**
* **Beverage costing and control wastage.**

3. Company’s Name: ITCWindsor Bengaluru, INDIA Duration: 2007 to 2012 Designation: Captain**Responsibilities as Captain*** **Managing the duty roaster of staff**
* **Achieve high level of guest satisfaction**
* **Maintaining guest relation.**
* **Ensure that any guest comes to the restaurant is dazzled and delighted.**
* **Resolve customer complaints regarding food service**
* **Train workers in food preparation, and in service, sanitation and safety procedures.**
* **Inspect supplies, equipment, and work areas to ensure efficient service and conformance to standards.**

**INDUSTRIAL TRAINING DETAILS**Organization : ITC WindsorDuration : 12 Months.**AREA OF SPECIALIASATION & SKILLS*** **Food and Beverages Service**
* **Bar Tender**
* **Active listening**
* **Co-ordination**
* **Service orientation**
* **Monitoring**
* **Time management**
* **Judgment and decision making**
* **Quality control**
* **Active learning**
* **Site management**

**DECLARATION** **I hereby declare that the above information provided by me is true to the best of my knowledge.****Date :** **Place :** . **( HAREESH.P.V)** |