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| **C:\Users\user\Desktop\my scan\hari.jpg**  **HAREESH .**  [Hareesh.369943@2freemail.com](mailto:Hareesh.369943@2freemail.com)  **TOTAL EXPERIENCE**  9 years PERSONAL DATA Date of Birth : 30th May 1983  Sex : Male  Nationality : Indian  Marital Status : Single  Hobbies :Traveling, Music  Languages : English, Hindi ,  Malayalam,  Reference : Available on  Demand  Visa status : NIL | **OBJECTIVE**  To hone my skills and contribute to the organization in rewarding environment which promotes career growth and leads to personal growth and professional satisfaction.  **EXPERIENCE**   * Total of 9 years of experience * 4 Years of experience as **BAR ATTENDANT** * 1 year of experience as **CAPTAIN** * Over 3 years of experience as **SENIOR CAPTAIN**   **EDUCATION**  **BHM --**Indore 2003- 2007  Devi Ahilya viswavidyalaya, Indore, **India**  **+2** -- Kerala Board 1998-2000  AVSGHSS Karivellur,Kerala,**India**  **S.S.L.C -- Kerala Board** 1998 March  GHSS Vellur,Kerala,**India**  **PROFESSIONAL EXPERIENCE** 1. Company’s Name: M/s Universal groupDuration: 2015 to Till DateDesignation: Site Manager **Responsibilities as Site Manager**   * **Monitoring day to day work and work progress.** * **Oversee delivery of materials and carry out safety.** * **Sorting out the problems.** * **Keeping close contact with architects, engineers, surveyors and planners.** * **Ensuring the work, health and safety standards.** * **Making sure that the deadline for completing the work is met**  2. Company’s Name: Hotel Blue Nile, Kannur, INDIADuration: March 2013 to April 2015Designation: Senior CaptainResponsibilities as Senor Captain  * **Assist and reporting to Assistant food & beverage manager on all F&B outlets functioning.** * **To supervise and give instructions and organize shift briefing and give instructions to all subordinates.** * **Responsible for all F&B outlet setup and services to the customers** * **Training for all F&B on service oriented standards and efficiency.** * **Dealing with complaints and recovery.** * **Beverage costing and control wastage.**  3. Company’s Name: ITCWindsor Bengaluru, INDIADuration: 2007 to 2012Designation: Captain **Responsibilities as Captain**   * **Managing the duty roaster of staff** * **Achieve high level of guest satisfaction** * **Maintaining guest relation.** * **Ensure that any guest comes to the restaurant is dazzled and delighted.** * **Resolve customer complaints regarding food service** * **Train workers in food preparation, and in service, sanitation and safety procedures.** * **Inspect supplies, equipment, and work areas to ensure efficient service and conformance to standards.**   **INDUSTRIAL TRAINING DETAILS**  Organization : ITC Windsor  Duration : 12 Months.  **AREA OF SPECIALIASATION & SKILLS**   * **Food and Beverages Service** * **Bar Tender** * **Active listening** * **Co-ordination** * **Service orientation** * **Monitoring** * **Time management** * **Judgment and decision making** * **Quality control** * **Active learning** * **Site management**   **DECLARATION**  **I hereby declare that the above information provided by me is true to the best of my knowledge.**  **Date :**  **Place :**  . **( HAREESH.P.V)** |